# **NEW MEXICO** 2012 U.S. Small Business Administration

# BUSINESS RESOURCE





#### **SMALL BUSINESS**

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2012 NEW MEXICO

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Everything you need to know about setting up, marketing and managing the revenue of your business."



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Printed in the United States of America

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SBA Publication # MCS-0018

This publication is provided under SBA Contract # SBAHQ11C0005.

## FROM THE ADMINISTRATOR



Over the past two years, I've met dozens of entrepreneurs who used the tools in this guide – information on capital, contracts, counseling, and more – to build their companies and create thousands of good jobs. You can read similar success stories in the back of this issue as part of the SBA 100, which

we rolled out in August.

Since the credit crisis hit in 2008, the SBA has supported over \$50 billion in lending to small businesses through programs like 7(a) and 504, our top two loan programs. During that same time, SBA counselors have helped more than 2 million entrepreneurs and small business owners through networks such as our Small Business Development Centers, Women's Business Centers, and our SCORE volunteers. And, we've helped deliver nearly \$100 billion each year in federal contracts into the hands of small business owners.

Today, we continue to empower America's job creators with highly-targeted programs and initiatives aimed at helping both Main Street small businesses and high-growth small firms. This work is crucial, because half of working

Americans own or work for a small business, and two of every three new jobs are created by small businesses.

In addition to the great information in this guide, check out our online tools. For example, at www.sba.gov/direct you can type in your zip code and a few details about yourself and your business, and you'll immediately get information on SBA resources and contacts in your local area. Also, you can quickly get local permit and licensing information for various types of businesses at www.sba.gov/permits.

America's small businesses are gearing up to expand and hire once again. Our commitment at SBA and throughout the Obama Administration is to make sure they have the tools they need to stay on that path. Please feel free to contact your local SBA office if you have any questions. We stand ready to help in whatever way we can.

Warm regards,

**Karen G. Mills** *Administrator* 

Small Business Administration

Taren G. Mills

## **About the SBA**

www.sba.gov

Your Small Business Resource

Every year, the U.S. Small Business Administration and its nationwide network of partners help millions of potential and current small business owners start, grow and succeed.

Resources and programs targeting small businesses provide an advantage necessary to help small businesses compete effectively in the marketplace and strengthen the overall U.S. economy.

#### SBA offers help in the following areas:

- · Counseling
- · Capital

- Contracting
- Disaster Assistance
- · Advocacy and the Ombudsman

Visit SBA online at www.sba.gov for 24/7 access to small business news, information and training for entrepreneurs.

All SBA programs and services are provided on a nondiscriminatory basis.

## FROM THE REGIONAL ADMINISTRATOR

#### Regional Administrator for SBA's Region VI



he U.S. Small Business Administration is helping America's entrepreneurs and small businesses throughout the U.S. We know that small businesses are critical to the strength of

our economy. SBA is taking an active role to help entrepreneurs and small business owners to start-up, grow and compete globally.

SBA plays an important part in the success of small businesses by providing access to capital, counseling, technical assistance, federal contracting opportunities and exporting assistance.

Small businesses have created 67 percent of private sector jobs over the past 17 years. And, it is our entrepreneurs and small business owners that will drive America's ability to innovate, stay competitive across the globe and win the future.

SBA always talks about our three Cs – capital, contracting and counseling and how we are helping entrepreneurs and small business owners. This Resource Guide provides information on all of SBA programs and services available to them.

The Recovery Act and the Small Business Jobs Act signed into law by President Obama has provided entrepreneurs and small business owners with greater access to capital. In fact, through key loan enhancements, SBA supported \$42 billion in lending and helped thousands of small

businesses during a time when traditional credit was frozen. And, the support from the lending community has been tremendous in helping us provide capital to small businesses for our five states representing Region VI.

The SBA wants to make sure small businesses know how to do business with the federal government. And, because of the 19 provisions contained in the Jobs Act, there are greater opportunities for selling your products and services to the government which was implemented by President Obama.

SBA has a network of counselors dedicated to supporting the small business communities: Small Business Development Centers, Women Business Centers, SCORE and Veterans Business Outreach Centers. The Jobs Act provided grants to Small Business Development Centers to fund counseling projects in areas such as exporting to help small businesses start or strengthen their exporting.

We are confident that the tools and resources SBA has to offer will help entrepreneurs and small business owners throughout the country. Contact your local SBA district office with any additional questions or visit SBA's redesigned Web site: www.sba.gov. Also, you can now follow SBA on Facebook and Twitter.

Warmest Regards,

**Yolanda Garcia Olivarez** Regional Administrator Small Business Administration

# OVER FIFTY PERCENT OF THE NATION'S SMALL BUSINESSES ARE HOME-BASED Doesn't that sound nice? Start small.

With over 17,000 resource listings across the country, we provide you with door-to-door directions to lenders, training, and support that will help you start your own small business.

SmallBusiness<sup>3</sup> www.smallbusiness<sup>3</sup>.com

## Message From The District Director



Rules For Success

Like today's small businesses, large corporate success stories tarted with only an entrepreneur and a dream.

I am glad you picked up a copy of the 2012 New Mexico Small Business Resource Guide. Preparing the Guide is a year-long project as we track new resources available to small businesses in the state, changes of names, addresses and phone numbers and sometimes we have to delete references to providers of services that are no longer operating in our state. That effort culminates each summer as we update the Resource Partners, lenders, surety bond agencies, Chambers of Commerce and all the other points of contact you will find in this book. This Guide is a summary of the services available to you from the Small Business Administration and all the other entities we have identified that we think may be helpful to you if you are starting a business, have one up and running and need some help or if you want to extend your reach into new areas of enterprise.

Early in the book we provide information about our Resource Partners: SCORE, the Small Business Development Centers and SBA's Women's Business Centers which, in New Mexico, are WESST. A new source of help for the veteran community is the Veteran's Business Outreach Center. It is funded by the SBA and operated by the New Mexico Department of Veterans' Services. We provide

information about other sources of capital in the state like SBA's Microlenders: The Loan Fund and WESST. ACCION and the United States Department of Agriculture Rural Development are other financing sources listed. We give pointers on how to decide if going into business is a good idea, thinking about the form of your business, developing your business plan, getting a business license and many other considerations. On nearly every page you will find information about who to contact for issues that may arise as you start your operations.

We provide information about SBA's financial assistance. We show you that there are three SBA lending programs: 7(a), 504 and Microlending and provide information so that you can compare and contrast the three programs. In the case of 7(a), we explain the subprograms like Patriot Express for our military and veteran communities and SBA's support for small business exporters, a major focus for SBA as we go into 2012. We talk about the lending process, eligible uses of SBA loans and what lenders and the SBA are looking for in a loan application. I particularly like the Loan Guaranty Programs matrix at the end of the lending chapter that summarizes all the SBA loans in one place.

Further on we talk about SBA support for small businesses that want to pursue opportunities with the federal government, the largest customer in the world. We talk about the SBA business development programs: 8(a), HUBZone and Women-Owned Small Business as well as Service Disabled Veteran-Owned Small Business. This chapter has a section on how to get started in government contracting. It gives you a basic primer and tells you where to go for more information. The "Glossary of Terms" in this chapter was a new addition last year that I personally find useful.

The Guide explains SBA's Disaster Assistance and Advocacy roles and then specifically provides several pages of where you can go throughout our state for assistance. It ends with a complete list of all the lenders throughout New Mexico that can do SBA lending. This list, along with the reports of actual lending that we maintain on the www.sba.gov/nm web site, will tell you where your best opportunity for obtaining financial assistance may be.

It is a major effort to put this guide together and we are proud of it. Thank you for letting us share our 2012 Small Business Resource Guide with you.

Sincerely,

John C. Woosley

District Director of SBA's New Mexico District Office

In L. Won



# Message From The State Director of the NM Small Business Development Center Network

As a U.S. Small Business Administration (SBA) resource partner, our mission is to

provide one-on-one business assistance and training to existing and start-up entrepreneurs across New Mexico. The New Mexico Small Business Development Center (NMSBDC) has more than 79,000 clients and has helped create more than 17,000 full-time jobs.

In addition to our core services, the NMSBDC established the International

Business Accelerator five years ago, which is serving the international trade needs of small business owners across the state, with a primary focus on business to business relationships with Mexico entrepreneurs. Recently, the NMSBDC teamed up with the SBA through the Small Business Jobs Act of 2010 to launch a new exporting initiative called Gateway to Exporting. The goals of the program are to significantly increase exports by New Mexico small businesses to Mexico, to increase the number of small businesses doing business with the maquila industry, and to create new jobs in this arena.



The NMSBDC recently established a statewide Procurement Technical Assistance Program (PTAP) within the existing SBDC offices across the state to increase opportunities for government contracting.

It's a pleasure working with the New Mexico District Office of the U.S. Small Business Administration and its dedicated staff. This long-standing and valuable partnership has significantly leveraged our services.

Sincerely, Michael A. Rivera State Director

## **Doing Business in New Mexico**

The SBA helps business owners grow and expand their businesses every day.

#### THE NEW MEXICO DISTRICT OFFICE

The New Mexico District Office is responsible for the delivery of SBA's many programs and services. The District Director is John Woosley. The District Office is located at 625 Silver Ave. S.W., Suite 320, Albuquerque, NM 87102. Office hours are from 8:00 AM until 4:30 PM, Monday through Friday.

## CONTACTING THE NEW MEXICO DISTRICT OFFICE

For program and service information, please contact the Marketing Division at 505-248-8236 or 505-248-8225. For information on financing, please contact 505-248-8237 or 505-248-8242.

#### **SERVICES AVAILABLE**

Financial assistance is available for new or existing businesses through guaranteed loans made by area banks and non-bank lenders.

Free counseling, advice and information on starting, better operating or expanding a small business through the SCORE - Counselors to America's Small Business, Small Business Development Centers (SBDC) and Women's Business Centers (WBC). They also conduct training events throughout the district with some requiring a nominal registration fee.

Assistance to businesses owned and controlled by socially and economically disadvantaged individuals through the Business Development Program. Please contact 505-248-8225 for further information.

A women's business ownership representative is available to assist women business owners. Please contact Alice Mora at 505-248-8234 or 505-248-8225.

Special loan programs are available for businesses involved in international trade. Please call 505-248-8225 for information.

Information on SBA programs and services is available for veterans. Please contact Ivan Corrales at 505-248-8227 or 505-248-8225.

# SUCCESS STORY Reid Enterprises dba Mesa Verde Resources

Cheryl Reid and Bruce Reid, Principals 848 Camino del Pueblo Gernalillo, NM 87004

Bruce E. Reid and Cheryl A. Reid care managing members of Reid Enterprises, LLC dba Mesa Verde Resources (MVR). Bruce Reid is the general manager of MVR and has 33 years of experience in geology. Since 1999, he is the one responsible for building MVR from a small company to a major humate manufacturer. They are a full-service humate mining and manufacturing company that provides humate products and are headquartered in Placitas, New Mexico.

"What are humates," you ask. Humate materials are deposits of substances from the biological and chemical breakdown of animal and plant life over the time span of a few million years. In short, humates are fossilized plants and animals mixed with rock and soil compounds. A complex state of fragmented Deoxyribonucleic Acid (DNA) and Ribonucleic Acid (RNA), that cannot be broken down or even traced to

its origin. Using humates restores the natural balance in soil necessary for optimal plant growth.

Over the past decades, MVR has supplied the agricultural industry with the highest quality humates, mined from premium New Mexico geologic deposits, in the Upper Cretaceous Fruitland Formation, in the San Juan Bain.

Mesa Verde humates are nature's brilliant blend of organic, humic, fulvic acids and more. They are used extensively to increase plant quality and production, and to improve and replenish depleted soils. Field trials prove that plants develop much stronger root systems and that length, density and root radius dramatically increase. Finally, through increased synthesis of chlorophyll, humates help accumulate solar energy thus increasing cell energy balance. Natural processes result in an increase in the plant's resistance to unfavorable stress factors, improved nitrogen assimilation and nutrient uptake, and help facilitate the synthesis of sugars, vitamins and more.

Due to the recession in 2009 the company found itself in a financial bind. MVR employed 15 full-time employees and business was slower than normal. The pressure was on to pay off high interest loans and to keep their current employees. They worked with their banker, Roy

continued on page 26

## NEW MEXICO SBA Staff Listing

#### www.sba.gov/nm

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Susan S. Chavez 505-248-8236

**Deputy District Director** 

BUSINESS DEVELOPMENT/ FINANCE/ ENTREPRENEURIAL DEVELOPMENT

Frances Padilla 505-248-8242 Chief of Finance/Lender Relations Specialist

Sandra Duran Poole 505-248-8233 Business Development Specialist/ Public Information Officer

Ivan Corrales 505-248-8227 Business Development Specialist Alice Mora 505-248-8234 Business Development Specialist

Jordan Ripley 505-248-8250 Program Support Assistant

BUSINESS DEVELOPMENT/ CONTRACTING

Irene Farmer 505-248-8228 Lead Business Development Specialist

Mary Drobot 505-248-8229 Business Development Specialist

LEGAL

Marta Nesbitt 505-248-8231 **District Counsel** 



## We Welcome Your Questions

For extra copies of this publication or questions please contact:

New Mexico District Office 625 Silver Avenue S.W., Suite 320 Albuquerque, NM 87102

Tel: 505-248-8225 Fax: 505-248-8246

Website: www.sba.gov/nm

# COUNSELING

## Getting Help to Start Up, Market and Manage Your Business



very year, the U.S. Small Business Administration and its nationwide network of resource partners help millions of potential and existing small business owners start, grow and succeed.

Whether your target market is global or just your neighborhood, the SBA and its resource partners can help at every stage of turning your entrepreneurial dream into a thriving business.

If you're just starting, the SBA and its resources can help you with loans and business management skills. If you're already in business, you can use the SBA's resources to help manage and expand your business, obtain government contracts, recover from disaster, find foreign markets, and make your voice heard in the federal government.

You can access SBA information online 24 hours a day at www.sba. gov or visit one of our local offices for assistance.

## SBA'S RESOURCE PARTNERS

In addition to our district offices which serve every state and territory, SBA works with a variety of local resource partners to meet your small business needs. These professionals can help with writing a formal business plan, locating sources of financial assistance, managing and expanding your business, finding opportunities to sell your goods or services to the government, and recovering from disaster. To find your local district office or SBA resource partner, visit www.sba.gov/sba-direct.

#### **SCORE**

SCORE is a national network of nearly14,000 entrepreneurs, business leaders and executives who volunteer as mentors to America's small businesses. SCORE has helped more than 8.5 million entrepreneurs nationwide by leveraging decades of expertise from seasoned business professionals to help entrepreneurs start businesses, grow companies and create jobs in local communities.

With more than 370 offices throughout the country, SCORE matches you with a mentor whose personality, experience, and skills are a good fit for your business needs. Whether you are a start-up business or growing company, SCORE mentors offer free and confidential advice. As members of your community, SCORE mentors understand local business licensing rules, economic conditions and lending standards. SCORE also offers local small business workshops at modest fees on popular topics such as increasing sales, managing cash flow and marketing your business.

You can count on SCORE as a trusted resource to offer in-depth mentoring, sound advice and guidance, and tools and resources that can help you succeed as a business owner. In fiscal year

2010, SCORE served over 400,000 clients through individual counseling, workshops and online sessions by leveraging the expertise and experience of nearly 14,000 business mentors. For 24/7 access to advice and online webinars on topics such as starting, growing, marketing and e-commerce for small business, visit SCORE online at **WWW.SCOTE.OTG** or call 1-800-634-0245 for the office nearest you.

Albuquerque SCOŘE Chapter #67

c/o U.S. Small Business Administration 625 Silver Ave. S.W., Ste. 320 Albuquerque, NM 87102 505-248-8232 • 505-248-8246 Fax www.ABQSCORE.org/counseling www.ABQSCORE.org

#### Las Cruces SCORE #397

Loretto Towne Center 505 S. Main St., Ste. 125 Las Cruces, NM 88001 575-523-5627 • 575-524-2101 Fax Score.397@scorelascruces.org www.scorelascruces.org

#### Santa Fe SCORE Chapter #373

Montoya Federal Bldg., Rm. 307 120 S. Federal Pl. Santa Fe, NM 87501 505-988-6302 ● 505-988-6300 Fax scoresf@yahoo.com www.santafescore.org

#### SMALL BUSINESS DEVELOPMENT CENTERS

The Small Business Development Center (SBDC) program has been vital to SBA's entrepreneurial outreach for more than 30 years. It has become one of the largest professional small business management and technical assistance networks in the nation. With nearly 900 locations across the country, SBDCs offer free one-on-one expert business advice and low-cost training by qualified small business professionals to existing and future entrepreneurs.

## ON THE UPSIDE

It's true, there are a lot of reasons not to start your own business. But for the right person, the advantages of business ownership far outweigh the risks.

- You get to be your own boss.
  - Hard work and long hours directly benefit you, rather than increasing profits for someone else.
  - · Earnings and growth potential are unlimited.
  - Running a business will provide endless variety, challenges and opportunities to learn.

The SBDC program includes special focus areas such as, green business technology, disaster recovery and preparedness, import and export assistance, veterans assistance, electronic commerce, technology transfer and regulatory compliance. A number of SBDC networks have specialized programs or centers dedicated to these focus areas.

During the past thirty years, through a unique mix of federal, state and private sector resources, the SBDC program has increased its return on investment. Through federal grants, SBDCs in every state and territory provide the foundation for the economic growth of small businesses. These small businesses, in turn, advance local and regional economic development through the generation of business revenues, job creation and job retention. This return on investment is demonstrated by fiscal 2010 outcomes, where SBDCs:

- Assisted more than 13,600
   entrepreneurs to start new businesses
   – an estimated 37 new business starts
   per day.
- Provided counseling services to over 107,000 emerging entrepreneurs and nearly 102,000 existing businesses.
- Provided training services to approximately 380,000 clients.

The efficacy of the SBDC program has been validated by a nationwide impact study. Of the clients surveyed, more than 80 percent reported that the business assistance they received from the SBDC counselor was worthwhile. Similarly, more than 50 percent reported that SBDC guidance was beneficial in making the decision to start a business. More than 40 percent of long-term clients, those receiving 5 hours or more of counseling, reported an increase in sales and 38 percent reported an increase in profit margins.

For information on the SBDC program, visit www.sba.gov/sbdc. NMSBDC Lead Center

Michael A. Rivera, State Director Santa Fe Community College 6401 Richards Ave. Santa Fe, NM 87508 505-428-1362 or 800-281-7232 505-428-1469 Fax www.nmsbdc.org

#### Alamogordo SBDC

NMSU - Alamogordo Marcus McKay - Director 2400 North Scenic Dr. Alamogordo, NM 88310 575-439-3660 • 575-439-3819 Fax

#### Albuquerque SBDC

Central NM Community College Ray Garcia, Director 2501 Yale Blvd. S.E., Ste. 302 Albuquerque, NM 87106 505-224-5250 • 505-224-5256 Fax

#### Albuquerque South Valley SBDC

Central NM Community College Steve Becerra, Director 1309 4th St. S.W., Ste. A Albuquerque, NM 87102 505-248-0132 • 505-248-0127 Fax

#### Bernalillo SBDC

UNM-Los Alamos - Sandoval County Ted Trujillo, Director 282 Camino del Pueblo, Ste. 2-A Bernalillo, NM 87004 505-867-5066 • 505-867-3746 Fax

#### Rio Rancho SBDC

UNM - Los Alamos - Sandoval County Ted Trujillo, Director R. Aaron Lindquist, Business Advisor 4001 Southern Blvd. S.E. Rio Rancho, NM 87124 505-892-1533 • 505-892-6157 Fax

## "Building New Mexico's Economy One Business At a Time"



Bringing you professional, confidential, low cost training and no cost business counseling statewide

#### Procurement Technical Assistance Program

- √ 7 locations statewide
- √ Become 'contract ready'
- √ Respond to RFP's effectively
- √ Implement federal accounting practices
- √ Identify contracting opportunities
- √ Understand government regulations

www.nmsbdc.org/ptap-government.html

## NM Small Business Development Center Network

- 20 centers statewide
- √ Existing Business Assistance: Expansion Recordkeeping
- Marketing Human resources

  √ Start up Assistance:
  - Business planning Financing
    Business formation
- 1-800-281-7232 www.nmsbdc.org

#### International Business Accelerator

- √ Gateway to Exporting Program
- Become 'export ready'
- Promote products to target markets
- √ Identify and meet with buyers
- √ Conduct market research
- √ Obtain business-to-business referrals

www.nmiba.com

Call today and find out why we are the resource of choice for over 79,000 New Mexico entrepreneurs

Visit us online: www.sba.gov/nm

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#### Carlsbad SBDC

NMSU - Carlsbad Larry Coalson, Director Lisa Chavez, Assistant Director 221 S. Canyon Carlsbad, NM 88220 575-885-9531 • 575-885-1515 Fax

#### Clovis SBDC

Clovis Community College Sandra Taylor-Sawyer, Ed.D., Director 417 Schepps Blvd. Clovis, NM 88101 575-769-4136 • 575-769-4135 Fax

#### Espanola SBDC

Northern New Mexico College Julianna Barbee, Director Ida Carillo, Associate Director 921 Paseo Del Onate Espanola, NM 87532 505-747-2236 • 505-747-2234 Fax

#### Farmington SBDC

San Juan College Carmen Martinez, Director 5101 College Blvd. Farmington, NM 87402 505-566-3528 ● 505-566-3698 Fax

#### Gallup SBDC

UNM-Gallup
Dan Sanchez, Director
103 W. Hwy. 66
Gallup, NM 87301
505-722-2220 • 505-863-6006 Fax

#### **Grants SBDC**

NMSU – Grants Clemente Sanchez, Director 701 E. Roosevelt Ave. Grants, NM 87020 505-287-8221 • 505-287-2125 Fax

#### **Hobbs SBDC**

New Mexico Junior College Brandon Hunt, Interim Director 1 Thunderbird Circle Hobbs, NM 88240 575-492-4700 ● 575-492-4704 Fax

#### Las Cruces SBDC

NMSU – Dona Ana Community College Fred K. Owensby, Director Workforce Center 2345 East Nevada Ave., Ste. 101 Las Cruces, NM 88001-3902 575-527-7676 ● 575-528-7432 Fax

#### Las Vegas SBDC

Luna Community College Don Bustos, Director 366 Luna Dr. Las Vegas, NM 87701 505-454-2582 • 505-454-5326 Fax

#### Los Alamos SBDC

UNM – Los Alamos Don Wright, Director 190 Central Park Sq., Ste. 118 Los Alamos, NM 87544 505-662-0004 • 505-662-0099 Fax

#### Los Lunas SBDC

UNM - Valencia Wayne Abraham, Director 280 La Entrada Los Lunas, NM 87031 505-925-8980 • 505-925-8981 Fax

#### Roswell SBDC

Eastern New Mexico University Roswell Campus Carl Kallansrud, Director 20 West Mathis St./P.O. Box 6000 Roswell, NM 88202-6000 575-624-7133 • 575-624-7132 Fax

#### Santa Fe SBDC

Santa Fe Community College Michael Mykris, Director 6401 Richards Ave. Santa Fe, NM 87508 505-428-1343 • 505-428-1469 Fax

#### Silver City SBDC

Western New Mexico University Bruce Ashburn, Acting Director 817 West 12th St./P.O. Box 680 Silver City, NM 88062 575-538-6320 • 575-538-6341 Fax

#### Silver City SBDC (Deming Office)

Mimbres Learning Office 2300 E. Pine St. Deming, NM 88030 575-546-6556 ext. 106

#### Taos SBDC

UNM - Taos Branch Campus Gary Bouty, Director 114 Civic Plaza Dr. Taos, NM 87571 575-737-5651

#### Tucumcari SBDC

Mesalands Community College Vicki Watson, Director 911 S. 10th St. Tucumcari, NM 88401 575-461-4413 ext. 140 ● 575-461-4318 Fax

#### New Mexico Small Business Development Center's Gateway to Exporting Program

The New Mexico Small Business Development Center (NMSBDC) has teamed up with the U.S. Small Business Administration through the Small Business Jobs Act of 2010 to launch the Gateway to Exporting Program.

The NMSBDC received grant funding under a key provision of the Small Business Jobs Act of 2010 signed by the President in September 2010, which provided \$50 million in grants to SBA's Small Business Development Centers (SBDCs) across the country to support job creation and retention within the small business community by providing in-depth business counseling

and advice to entrepreneurs and small business owners. The program is aimed at developing New Mexico's small businesses and increasing their capabilities to export their products and services to Mexico's maquiladora industry.

Every year, Mexico imports billions of dollars of products from the U.S. The Gateway to Exporting Program will help New Mexico's small businesses in becoming export ready, promoting their products to selected target markets, and identifying buyers for their products and services.

Services will be provided free of charge through the NMSBDC's International Business Accelerator (IBA), located in Santa Teresa and the 20 service Centers located across the state. Free and easy access to the program will provide one-on-one counseling; access to a maquiladora supplier database, and webinar training in the areas of international business planning, finance, logistics, marketing identification, and secure commerce.

The Gateway to Exporting initiative is available through The New Mexico Small Business Development Center, which includes service centers hosted by seventeen institutions of higher education across the state, with additional branch and satellite offices, the IBA, and a Procurement and Technical Assistance Program with a Lead Center in Santa Fe.

There are five NMSBDC service centers (Central New Mexico Community College SBDC in Albuquerque, Clovis Community College SBDC, San Juan College SBDC in Farmington, Dona Ana Community College SBDC in Las Cruces and the University of New Mexico, Los Alamos/Sandoval County SBDC in Bernalillo, NM) participating on this project together with the International Business Accelerator located at Santa Teresa, NM. The funding will allow for the enhancement of the NMSBDC's current level of export assistance and expertise.

Albuquerque SBDC

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#### The International Business Accelerator

The International Business Accelerator (IBA) is a one-stop shop of resources for New Mexican businesses and individuals wishing to introduce their product or service into the global market.

The IBA offers educational programs on how to export/import, an on-line resource guide of international trade materials and an electronic database of international trade leads/joint venture opportunities. The IBA also leads outgoing and reverse trade missions of foreign buyers and sellers for the benefit of New Mexican companies. IBA's team of trade experts offers one-on-one counseling for businesses seeking assistance in meeting their international trade objectives.

The International Business Accelerator is part of the New Mexico Small Business Development Center's network and is administered through Western New Mexico University. The International Business Accelerator

Jerry Pacheco, Executive Director 113 Sundance Ct. Santa Teresa, NM 88008 575-589-2200 • 575-589-5212 Fax

#### New Mexico Small Business Development Center Procurement Technical Assistance Program (PTAP)

Main Office
Wendy Ederer, PTAP Program Manager
Barbara Sinha, Administrative Assistant
505-428-1695
6401 Richards Ave.
Santa Fe, NM 87508
505-428-1622 or 505-428-1362
505-428-1469 Fax
www.nmsbdc.org

Government procurement can be a major source of revenue for small businesses, especially in New Mexico, with its many city, state, and federal government offices, military facilities, and two national laboratories. Administered by the NMSBDC and Department of Defense Logistics Agency, the Procurement Technical Assistance Program (PTAP) provides procurement assistance to small businesses. The staff of advisors are experienced in government contracting and provide a wide range of services, including individual counseling and training to enable businesses to successfully compete for government contracts.

#### STATEWIDE PTAP ADVISORS:

#### Richard Asenap, PTAP Advisor

Central New Mexico Community College Albuquerque Small Business Development Center 2501 Yale Blvd., Suite 302 Albuquerque, NM 87106 505-224-5258 • 505-224-5256 Fax

#### Adolfo Vasquez, PTAP Advisor

Veteran's Business Resource Center 300 San Mateo NE, #106 Albuquerque, NM 87106 505-841-4783

#### Leonard Bean, PTAP Advisor

South Valley Economic Development Center 318 Isleta Blvd. SW, Suite 206 Albuquerque, NM 87105 505-217-2489

#### Elke Mosholder, PTAP Advisor

NMSU – Alamogordo Small Business Development Center 2400 N. Scenic Drive Alamogordo, NM 88310-3722 575-439-3823 • 575-439-3819 Fax

#### Jonnie Loadwick, PTAP Advisor

Clovis Community College Small Business Development Center Business Enterprise Center 105 E. Grand Avenue Clovis, NM 88101 575-935-7827

#### William Hett-Dobricky, PTAP Advisor

Dona Community College/Workforce Center Small Business Development Center 2345 East Nevada Avenue, Suite #101 Las Cruces, NM 88001-3902 575-528-7431 • 575-528-7432 Fax



#### Elaine Palin, PTAP Advisor

Santa Fe Community College Small Business Development Center 6401 Richards Avenue Santa Fe, NM 87508-4487 505-428-1850 • 505-428-1469 Fax

#### **WOMEN'S BUSINESS CENTERS**

The SBA's Women Business Center (WBC) program is a network of approximately 110 community-based centers which provide business training, coaching, mentoring and other assistance geared toward women, particularly those who are socially and economically disadvantaged. WBCs are located in nearly every state and U.S. territory and are partially funded through a cooperative agreement with the SBA.

To meet the needs of women entrepreneurs, WBCs offer services at convenient times and locations, including weekends. Most WBCs are located at non-profit host organizations that offer a wide variety of services in addition to the services provided by the WBC. Many of the WBCs also offer training and counseling and provide materials in different languages in order to meet the diverse needs of the communities they serve.

WBCs often deliver their services through long term training or group counseling, both of which have shown to be effective. WBC training courses are often free or are offered at a small fee. Some centers will also offer scholarships based on the client's needs

While most WBCs are physically located in one designated location, a number of WBCs also provide courses and counseling via the Internet, mobile classrooms and satellite locations.

WBCs have a track record of success. In fiscal year 2010, the WBC program counseled and trained more than 160,000 clients, creating local economic growth and vitality. Of the WBC clients that have received 3 or more hours of counseling, 15 percent indicated that the services led to hiring new staff, 34 percent indicated that the services led to an increased profit margin, and 47 percent indicated that the services led to an increase in sales.

In addition, the WBC program has taken a lead in preparing women business owners to apply for the Women-Owned Small Business (WOSB) Federal Contract program that authorizes contracting officers to set aside certain federal contracts for eligible women-owned small businesses or economically disadvantaged women-owned small businesses. For more information on the program, visit www.

#### sba.gov/wosb.

To find the nearest SBA WBC, visit www.sba.gov/women. For more information contact the New Mexico SBA District Office at 505-248-8225 or one of the following WESST Offices, or visit the website listed below.

#### WESST - Albuquerque

Agnes Noonan, Executive Director WESST Enterprise Center 609 Broadway Blvd. N.E. Albuquerque, NM 87102 505-246-6900 • 505-243-3035 Fax www.wesst.org

#### WESST – Farmington

(Relocated from Gallup, NM – April 2011) 5101 College Blvd. Farmington, NM 87402-4709 505-566-3715 • 505-566-3698 Fax www.wesst.org

#### WESST - Las Cruces

2907 E. Idaho, Ste. A Las Cruces, NM 88011 575-541-1583 • 575-647-5524 Fax

#### WESST - Rio Rancho

4001 Southern Blvd. S.E., Ste. B Rio Rancho, NM 87124-2069 (Same building as New Mexico Bank & Trust) 505-892-1238 • 505-892-6157 Fax

#### WESST - Roswell

500 N. Main St., Ste. 700 Roswell, NM 88201 575-624-9850 • 575-624-9845 Fax

#### WESST - Santa Fe

3900 Paseo del Sol, Ste. 361 Santa Fe, NM 87507 505-988-5030 • 505-988-4117 Fax

#### Department of Veterans' Services

Lloyd Calderon Veteran Business Development Director Veterans' Business Outreach Center 300 San Mateo N.E., Ste. 106 Albuquerque, NM 87108 505-841-2956 • 505-841-5560 Fax www.dvs.state.nm.us

#### **Business Management**

There are a variety of organizations that can provide business management assistance. These organizations provide one-on-one counseling, entrepreneurial training and/or link business owners with appropriate mentors and resources. State of New Mexico

#### Economic Development Department

Kathy McCormick, Econ. Dev. Rep. (Albuquerque)
Joseph M. Montoya Bldg.
1100 St. Francis Dr., Ste. 1060
Santa Fe, NM 87505
505-827-0300 or 800-374-3061
505-827-0328 Fax
www.qoNM.biz

## Business & Community Finance/Economic Development Division

New Mexico General Services Department State Purchasing Division Lawrence Maxwell, State Purchasing Agent Joseph M. Montoya Bldg. 1100 St. Francis Dr., Rm. 2016 Santa Fe, NM 87505 505-827-0472 • 505-827-2484 Fax www.generalservices.state.nm.us/spd/

## City of Albuquerque Economic Development Department

Albuquerque Business Center One Civic Plaza N.W., Rm. 11110, 11th Fl. Albuquerque, NM 87102 505-768-3222 www.cabq.gov/econdev/ AlbuquerqueBusinessCenter.html The City of Albuquerque Economic Development Department has opened the Albuquerque Business Center (ABC) in City Hall designed to help make the daunting task of starting and growing a business easier. It is a clearinghouse of local business information and resources. The Albuquerque Business Center (ABC) is a unique place designed to assist new and growing companies doing business in, and with, the City of Albuquerque. At the center individuals will find information from various partner organizations, a library with various business reference books, computer stations and much more.

#### The Loan Fund

F. Leroy Pacheco, President/CEO 423 Iron S.W./P.O. Box 705 (Mailing) Albuquerque, NM 87103 505-243-3196 • 505-243-8803 Fax 866-873-6746 Toll Free info@loanfund.org (inquiries) www.loanfund.org Founded in 1989, The Loan Fund is a private, tax-exempt organization that provides loans for business start-ups, operations and expansion, as well as training and consulting to entrepreneurs and nonprofits throughout New Mexico and the Navajo Nation. Business loans range from \$5,000 to \$150,000 or more for gualified businesses. The Loan Fund is also an SBA 504 participant and a SBA Microlender. The Loan Fund's services support the efforts of low-income individuals and their communities to achieve self-reliance and control over their economic destinies. To date, The Loan Fund has provided loans in excess of \$30 million to businesses and non-profits, creating or preserving over 4,600 jobs.

#### **ACCION**

New Mexico • Arizona • Colorado
Anne Haines Yatskowitz, President & CEO
2000 Zearing N.W.
Albuquerque, NM 87104
505-243-8844 • 505-243-1551 Fax
800-508-7624 Toll Free
accion@accionnm.org
www.accionnm.org
ACCION New Mexico • Arizona • Colorado

(ACCION) is a non-profit organization that increases access to business credit, makes loans and provides training which enable emerging entrepreneurs to realize their dreams and be catalysts for positive economic and social change in the community. ACCION offers loans between \$200 and \$150,000. ACCION uses a "stepped lending" model in which many clients start with a smaller, first-time loan. Once clients establish a strong repayment history, they may apply for larger loans.

#### USDA Rural Development Business & Industry (B&I) and Cooperative Programs

6200 Jefferson Blvd. N.E., Rm. 255 Albuquerque, NM 87109 505-761-4950 • 505-761-4976 Fax www.rurdev.usda.gov USDA Rural Development has an array of tools which include grants (including technical assistance) direct loans and loan guarantees. These tools support the development of businesses, critical infrastructure, housing and renewable energy production in rural communities. Each of the programs for grants, direct loans and loan guarantee programs have eligibility requirements for applicants. The applicant may be an individual or a legal entity. Legal entities may be: Cooperative, Corporation, Indian Tribe or Federally recognized Tribal Group, Partnership, Trust, For-Profit, Non-Profit, Municipality, County or other political subdivision of a state.

The Business & Industry (B&I) Guaranteed Loan Program guarantees loans made by commercial lenders against a portion (up to a maximum of 90%) of loss resulting from borrower default. Loan proceeds may be used for working capital, machinery and equipment, buildings and real estate and certain types of debt refinancing. The loan is made by a commercial and other authorized recognized lenders. The maximum aggregate B&I guaranteed loan amount is \$25 million to any one borrower. Maximum maturities are 7 years for working capital, 15 years for machinery and equipment and 30 years for real estate. Collateral must be sufficient to protect the interests of both the lender and government.

#### Dept. of the Interior Indian Affairs – Division of Capital Investment

Indian Loan Guaranty Program 1001 Indian School Rd. N.W., Ste. 131 Albuquerque, NM 87104 505-563-5471 • 505-563-5472 Fax www.indianaffairs.gov/WhoWeAre/AS-IA/ IEED/DCI/index.htm

The Division of Capital Investment manages the Indian Loan Guaranty, Insurance, and Interest Subsidy Program which breaks through the conventional barriers to financing for tribes and individual Indians. The program helps facilitate loan financing for borrowers. The Division helps secure reasonable interest rates and reduces risks

for all parties involved. The Division of Capital Investment guarantees loans made by lenders. The guaranty may be up to 90% of unpaid principal and accrued interest. Any lending institution, including Community Development Financial Institutions, may apply for a guaranty provided the institution is regularly engaged in making business loans and has a capacity for evaluating and servicing loans. The program is available to federally recognized American Indian tribes, individually enrolled members of such tribes, and business organizations with at least 51 percent ownership by American Indians. The borrower's business must contribute to the economy of a reservation or tribal service area. Loan proceeds may be used to facilitate business start up, acquisition, operation, and expansion.

#### NEDA Business Consultants, Inc.

Anna Muller, President
718 Central Ave. S.W.
Albuquerque, NM 87102
505-843-7114 • 505-242-2030 Fax
info@nedainc.net
www.nedainc.net

#### **EMERGING LEADERS**

SBA's Emerging Leaders initiative is currently hosted in 27 markets across the country using a national demonstrated research-based curriculum that supports the growth and development of small firms that have substantial potential for expansion and community impact. A competitive selection process results in firm executives participating in high-level training and peer-networking sessions led by professional instructors and local economic development organizations. Post-training, social and economic impact results from responding executives who attended the 2008 -2010 training classes indicate:

- More than half of participating businesses reported an increase in revenue, with an average revenue of \$1,879,266.
- Participating businesses averaged \$2 million in revenue, with new cumulative financing of \$7.2 million secured in 2010.
- Nearly half of the participants secured federal, state, local and tribal contracts with a cumulative total of \$287 million.
- Approximately half of the participants have hired new workers, creating 275 new jobs in 2010.
- All participants were introduced and trained on becoming SBA 8(a) certified firms; nearly 25 percent of respondents are currently certified as SBA 8(a) firms, while other participants reported a focused intention on applying to the 8(a) program.

- Nearly 50 percent of participating respondents were female executives and 70 percent were minority business executives.
- 85 percent of responding executives were Satisfied or Very Satisfied with the overall training series and results.

To find out more about this executivelevel training opportunity, please visit www.sba.gov/e200 for host cities, training schedules, and selection criteria.

## SBA'S ONLINE TOOLS AND TRAINING

SBA's Small Business Training Network is a virtual campus complete with free online courses, workshops, podcasts, learning tools and businessreadiness assessments.

## **Key Features of the Small Business Training Network:**

Training is available anytime and anywhere—all you need is a computer with Internet access.

- More than 30 free online courses and workshops available.
- Templates and samples to get your business planning underway.
- Online, interactive assessment tools are featured and used to direct clients to appropriate training.

Course topics include a financial primer keyed around SBA's loan-guarantee programs, a course on exporting, and courses for veterans and women seeking federal contracting opportunities, as well as an online library of podcasts, business publications, templates and articles.

Find these free resources at www.sba.gov/training.



## REACHING UNDERSERVED COMMUNITIES

SBA also offers a number of programs specifically designed to meet the needs in the underserved communities.

#### **WOMEN BUSINESS OWNERS**

Women entrepreneurs are changing the face of America's economy. In the 1970s, women owned less than five percent of the nation's businesses.

Today, they are majority owners of about a third of the nation's small businesses and are at least equal owners of about half of all small businesses. SBA serves women entrepreneurs nationwide through its various programs and services, some of which are designed especially for women.

The SBA's Office of Women's Business Ownership (OWBO) serves as an advocate for women-owned businesses. OWBO oversees a nationwide network of 110 women's business centers that provide business training, counseling and mentoring geared specifically to women, especially those who are socially and economically disadvantaged. The program is a public-private partnership with locally-based nonprofits.

Women's Business Centers serve a wide variety of geographic areas,



population densities, and economic environments, including urban, suburban, and rural. Local economies vary from depressed to thriving, and range from metropolitan areas to entire states. Each Women's Business Center tailors its services to the needs of its individual community, but all offer a variety of innovative programs, often including courses in different languages. They provide training in finance, management, marketing, and the Internet, as well as access to all of the SBA's financial and procurement assistance programs.

## CENTER FOR FAITH-BASED AND NEIGHBORHOOD PARTNERSHIPS

Faith-based and Neighborhood Partnerships know their communities, and they have earned their people's trust. Because of their credibility, they are uniquely positioned to build awareness of programs that encourage entrepreneurship, economic growth and job creation.

SBA is committed to reaching out to faith based and community organizations that are eligible to participate in the agency's programs by informing their congregants, members and neighbors about SBA's programs. In particular, many faith-based and community non-profit organizations can provide a local financing option for entrepreneurs by becoming SBA Microloan Intermediaries. An SBA Microloan Intermediary often acts as a bank for entrepreneurs and small businesses that might otherwise be unable to find access to capital.

#### VETERANS AND RESERVISTS BUSINESS DEVELOPMENT

To ensure that veterans, service-disabled veterans and Reserve and National Guard member entrepreneurs receive special consideration in all of SBA's entrepreneurial programs and resources, the SBA has established an Office of Veterans Business Development (OVBD). Each year, OVBD reaches thousands of veterans, Reserve Component members, transitioning service members and others who are – or who want to

become – entrepreneurs and small business owners. OVBD develops and distributes informational materials for entrepreneurship such as the Veterans Business Resource Guide, VETGazette, and Getting Veterans Back to Work. In addition, there are 16 Veterans Business Outreach Centers strategically located throughout the country that provide both online and in-person training, counseling, mentoring, workshops, referrals, and more. Each of the SBA's 68 District Offices also has a designated veteran's business development officer.

The SBA offers special assistance for small businesses owned by activated Reserve and National Guard members. Any self-employed Reserve or Guard member with an existing SBA loan can request from their SBA lender or SBA district office loan payment deferrals, interest rate reductions and other relief after they receive their activation orders. In addition, the SBA offers special low-interest-rate financing to small businesses when an owner or essential employee is called to active duty. The Military Reservist Economic Injury Disaster Loan Program (MREIDL) provides loans up to \$2 million to eligible small businesses to cover operating costs that cannot be met due to the loss of an essential employee called to active duty in the Reserves or National Guard.

Among the SBA's unique services for veterans are: an Entrepreneurship Boot Camp for Veterans with Disabilities in partnership with 6 top U.S. universities (www.whitman.syr.edu/ebv), a program to reach women veteran-entrepreneurs (www.syr.edu/vwise), and a program for Reserve Component family members called Operation Endure and Grow (www.whitman.syr.edu/endureandgrow).

For more information about small business lending programs for veteran business owners and Reserve or Guard members who are activated, including Patriot Express, microloans, and Advantage loans, see the section on Access to Capital. To learn more about the Veterans Business Outreach program or find the nearest SBA VBOC, visit the SBA Web site at www.sba.gov/vets.

## REACHING UNDERSERVED COMMUNITIES

#### U.S. Small Business Administration **New Mexico District Office**

Ivan C. Corrales. Veteran Business **Development Officer** 625 Silver Ave. S.W., Ste. 320 Albuquerque, NM 87102 505-248-8227 • 505-248-8246 Fax www.sba.gov/nm

#### State of New Mexico

U.S. Air Force Colonel (Ret.) Timothy Hale, Cabinet Secretary Department of Veterans' Services 407 Galisteo, Rm. 142/P.O. Box 2324 Santa Fe, NM 87504 505-827-6300 • 505-827-6372 Fax 866-433-VETS (8387) Toll Free www.dvs.state.nm.us

#### Department of Veterans' Services

Llovd Calderon Veteran Business Development Director Veterans' Business Outreach Center 300 San Mateo N.E., Ste. 106 Albuquerque, NM 87108 505-841-2956 • 505-841-5560 Fax www.dvs.state.nm.us

#### New Mexico Department of Workforce Solutions

Veterans' Section Christian F. Zafra, Veterans' Special **Initiatives Coordinator** 401 Broadway Blvd. N.E. Albuquerque, NM 87102 505-841-9529 • 505-841-8467 Fax www.dws.state.nm.us www.jobs.state.nm.us

#### **NATIVE AMERICAN BUSINESS** DEVELOPMENT

The SBA Office of Native American Affairs (ONAA) ensures American Indians, Alaska Natives and Native Hawaiians seeking to create, develop and expand small businesses have full access to the necessary business development and expansion tools available through the agency's entrepreneurial development, lending, and contracting programs. ONAA

provides a network of training (including the online tool "Small Business Primer: Strategies for Growth") and counseling services and engages in numerous outreach activities, such as tribal consultations, development and distribution of educational materials, attendance and participation in economic development events and assisting these small businesses with SBA programs.

More information is at www.sba.gov/naa.

#### New Mexico Native American Business Enterprise Center

Theodore Pedro, Project Director 2401 12th St. N.W., Ste. 5-South Albuquerque, NM 87104 505-243-6775 • 505-766-9499 Fax tedpedro@nmnabec.org www.nmnabec.org



P | 505.243.6775 F | 505.766.9499 www.nmnabec.org

The NMNABEC provides direct business development services to aid in the creation, expansion, and preservation of Native American owned & Minority owned businesses who seek comprehensive assistance in all areas of business and economic development.

- Marketing & Capital Development
- Bonding / Lines of Credit / Loan Packaging
- Contracting and Procurement Opportunities
- SBA 8(a) / SDB Certification / CCR Registration





Join your Leaders and the Two Fastest growing

## Native American Business Networks in New Mexico!

2401 12th Street NW • Suite 5-South • Albuquerque, NM 87104 • Find us on facebook

Visit us online: www.sba.gov/nm NEW MEXICO Small Business Resource - 15

#### **ARE YOU RIGHT FOR SMALL BUSINESS OWNERSHIP?**

Most new business owners who succeed have planned for every phase of their success. Thomas Edison, the great American inventor, once said, "Genius is 1 percent inspiration and 99 percent perspiration." That same philosophy also applies to starting a business.

First, you'll need to generate a little bit of perspiration deciding whether you're the right type of person to start your own business.

## IS ENTREPRENEURSHIP FOR YOU?

There is simply no way to eliminate all the risks associated with starting a small business, but you can improve your chances of success with good planning, preparation, and insight. Start by evaluating your strengths and weaknesses as a potential owner and manager of a small business. Carefully consider each of the following questions:

- Are you a self-starter? It will be entirely up to you to develop projects, organize your time, and follow through on details.
- How well do you get along with different personalities? Business owners need to develop working relationships with a variety of people including customers, vendors, staff, bankers, employees, and professionals such as lawyers, accountants, or consultants. Can you deal with a demanding client, an unreliable vendor, or a cranky receptionist if your business interests demand it?
- How good are you at making decisions? Small business owners are required to make decisions constantly – often quickly, independently, and under pressure.
- Do you have the physical and emotional stamina to run a business? Business ownership can be exciting, but it's also a lot of work. Can you face six or seven 12-hour workdays every week?
- How well do you plan and organize? Research indicates that poor planning is responsible for most business failures. Good organization

   of financials, inventory, schedules, and production — can help you avoid many pitfalls.
- Is your drive strong enough?
  Running a business can wear you down emotionally. Some business owners burn out quickly from having to carry all the responsibility for the success of their business on their

- own shoulders. Strong motivation will help you survive slowdowns and periods of burnout.
- How will the business affect your family? The first few years of business start-up can be hard on family life. It's important for family members to know what to expect and for you to be able to trust that they will support you during this time. There also may be financial difficulties until the business becomes profitable, which could take months or years. You may have to adjust to a lower standard of living or put family assets at risk.

Once you've answered those questions, you should consider what type of business you want to start. Businesses can include franchises, at-home businesses, online businesses, brick-and-mortar stores or any combination of those.

#### **FRANCHISING**

There are more than 3,000 business franchises. The challenge is to decide on one that both interests you and is a good investment. Many franchising experts suggest that you comparison shop by looking at multiple franchise opportunities before deciding on the one that's right for you.

Some of the things you should look at when evaluating a franchise: historical profitability, effective financial management and other controls, a good image, integrity and commitment, and a successful industry.

In the simplest form of franchising, while you own the business, its operation is governed by the terms of the franchise agreement. For many, this is the chief benefit for franchising. You are able to capitalize on a business format, trade name, trademark and/or support system provided by the franchisor. But you operate as an independent contractor with the ability to make a profit or sustain a loss commensurate with your ownership.

If you are concerned about starting an independent business venture, then franchising may be an option for you. Remember that hard work, dedication and sacrifice are key elements in the success of any business venture, including a franchise.

For more information visit www.sba.gov/franchise.

#### **HOME-BASED BUSINESSES**

Going to work used to mean traveling from home to a plant, store or office. Today, many people do some or all their work at home.

#### **Getting Started**

Before diving headfirst into a homebased business, you must know why you are doing it. To succeed, your business must be based on something greater than a desire to be your own boss. You must plan and make improvements and adjustments along the road.

Working under the same roof where your family lives may not prove to be as easy as it seems. One suggestion is to set up a separate office in your home to create a professional environment.

#### Ask yourself these questions:

- Can I switch from home responsibilities to business work easily?
- Do I have the self-discipline to maintain schedules while at home?
- Can I deal with the isolation of working from home?

#### **Legal Requirements**

A home-based business is subject to many of the same laws and regulations affecting other businesses.

#### Some general areas include:

- Zoning regulations. If your business operates in violation of them, you could be fined or shut down.
- **Product restrictions.** Certain products cannot be produced in the home. Most states outlaw home production of fireworks, drugs, poisons, explosives, sanitary or medical products and toys. Some states also prohibit home-based businesses from making food, drink or clothing.

Be sure to consult an attorney and your local and state departments of state, labor and health to find out which laws and regulations will affect your business. Additionally, check on registration and accounting requirements needed to open your home-based business. You may need a work certificate or license from the state. Your business name may need to be registered with the state. A separate business telephone and bank account are good business practices.

Also remember, if you have employees you are responsible for withholding income and socialsecurity taxes, and for complying with minimum wage and employee health and safety laws.

#### WRITING A BUSINESS PLAN .

After you've thought about what type of business you want, the next step is to develop a business plan. Think of the business plan as a roadmap with milestones for the business. It begins as a pre-assessment tool to determine profitability and market share, then expands as an in-business assessment tool to determine success, obtain financing and determine repayment ability, among other factors.

Creating a comprehensive business plan can be a long process, and you need good advice. The SBA and its resource partners, including Small Business Development Centers, Women's Business Centers, Veterans Business Outreach Centers, and SCORE, have the expertise to help you craft a winning business plan. SBA also offers online templates to get you started.

## In general, a good business plan contains:

#### Introduction

- Give a detailed description of the business and its goals.
- Discuss ownership of the business and its legal structure.
- List the skills and experience you bring to the business.
- Discuss the advantages you and your business have over competitors.



#### **Marketing**

- Discuss the products and services your company will offer.
- Identify customer demand for your products and services.
- Identify your market, its size and locations.
- Explain how your products and services will be advertised and marketed.
- · Explain your pricing strategy.

#### **Financial Management**

 Develop an expected return on investment and monthly cash flow for the first year. Provide projected income statements, and balance sheets for a two-year period.

- · Discuss your break-even point.
- Explain your personal balance sheet and method of compensation.
- Discuss who will maintain your accounting records and how they will be kept.
- Provide "what if" statements addressing alternative approaches to potential problems.

#### **Operations**

- Explain how the business will be managed day-to-day.
- Discuss hiring and personnel procedures.
- Discuss insurance, lease or rent agreements, and issues pertinent to your business.
- Account for the equipment necessary to produce your goods or services.
- Account for production and delivery of products and services.

#### **Concluding Statement**

Summarize your business goals and objectives and express your commitment to the success of your business. Once you have completed your business plan, review it with a friend or business associate and professional business counselor like SCORE, WBC or SBDC representatives, SBA district office business development specialists or veterans business development specialists.

Remember, the business plan is a flexible document that should change as your business grows.



# CAPITAL

## Financing Options to Start or Grow Your Business



any entrepreneurs need financial resources to start or expand a small business themselves and must combine what they have with other sources of financing. These sources can include family and friends, venture-capital financing, and business loans.

This section of the Small Business Resource guide discusses SBA's primary business loan and equity financing programs. These are: the 7(a) Loan Program, the Certified Development Company or 504 Loan Program, the Microloan Program and the Small Business Investment Company Program. The distinguishing features for these programs are the total dollar amounts that can be borrowed, the type of lenders who can provide these loans, the uses for the loan proceeds, and the terms placed on the borrower.

**Note:** The SBA does not offer grants to individual business owners to start or grow a business.

#### **SBA BUSINESS LOANS**

If you are contemplating a business loan, familiarize yourself with the SBA's business loan programs to see if they may be a viable option. Keep in mind the dollar amount you seek to borrow and how you want to use the loan proceeds. The three principal players in most of these programs are the applicant small business, the lender and the SBA. SBA guarantees a portion of the loan (except for Microloans). The business should have its business plan prepared before it applies for a loan. This plan should explain what

resources will be needed to accomplish the desired business purpose including the associated costs, the applicants' contribution, use of loan proceeds, collateral, and, most important, an explanation of how the business will be able to repay the loan in a timely manner.

The lender will analyze the application to see if it meets the lender's criteria and SBA's requirements. SBA will look to the lender to do much, if not all, of the analysis before it provides its guaranty on the lender's loan. In the case of microlenders SBA loans these intermediaries funds at favorable rates to re-lend to businesses with financing needs up to \$50,000. The SBA's business loan programs provide a key source of financing for viable small businesses that have real potential but cannot qualify for long-term, stable financing.

#### 7(a) LOAN PROGRAM

The 7(a) Loan program is the SBA's primary business loan program. It is the agency's most frequently used non-disaster financial assistance program because of its flexibility in loan structure, variety of loan proceed uses, and availability. The program has broad eligibility requirements and credit criteria to accommodate a wide range of financing needs.

The business loans that SBA guarantees do not come from the agency, but rather from banks and other approved lenders. The loans are funded by these organizations, and they make the decisions to approve or not approve the applicants' requests.

The SBA guaranty reduces the lender's risk of borrower non-payment. If the borrower defaults, the lender can request SBA to pay the lender that percentage of the outstanding balance guaranteed by SBA. This allows the lender to recover a portion from SBA of what it lent if the borrower can't make the payments. The borrower is still obligated for the full amount.

To qualify for an SBA loan, a small business must meet the lender's criteria and the 7(a) requirements. In addition, the lender must certify that it would not provide this loan under the proposed terms and conditions unless it can obtain an SBA guaranty. If the SBA is going to provide a lender with a guaranty, the applicant must be eligible and creditworthy and the loan structured under conditions acceptable to SBA.

## Percentage of Guaranties and Loan Maximums

The SBA only guarantees a portion of any particular loan so each loan will also have an unguaranteed portion, giving the lender a certain amount of exposure and risk on each loan. The percentage SBA guarantees depends on either the dollar amount or the program the lender uses to obtain its guaranty. For loans of \$150,000 or less the SBA may guaranty as much as 85 percent and for loans over \$150,000 the SBA can provide a guaranty of up to 75 percent.

The maximum 7(a) loan amount is \$5 million. (Loans made under the SBAExpress program, which is discussed later in this section, have a 50 percent guaranty.)

#### **Interest Rates and Fees**

The actual interest rate for a 7(a) loan guaranteed by SBA is negotiated between the applicant and lender and subject to SBA maximums. Both fixed and variable interest rate structures are available. The maximum rate is comprised of two parts, a base rate and an allowable spread. There are three acceptable base rates (Wall Street Journal Prime\*, London Interbank One Month Prime plus 3 percent, and an SBA Peg Rate). Lenders are allowed to add an additional spread to the base rate to arrive at the final rate. For loans with maturities of less than seven years, the maximum spread will be no

more than 2.25 percent. For loans with maturities of seven years or more, the maximum spread will be 2.75 percent. The spread on loans under \$50,000 and loans processed through Express procedures may be higher.

Loans guaranteed by SBA are assessed a guaranty fee. This fee is based on the loan's maturity and the dollar amount guaranteed, not the total loan amount. The guaranty fee is generally paid by the borrower and can be included in the loan proceeds.

On any loan with a maturity of one year or less, the fee is just 0.25 percent of the guaranteed portion of the loan. On loans with maturities of more than one year, the normal guaranty fee is 2 percent of the SBA guaranteed portion on loans up to \$150,000; 3 percent on loans over \$150,000 but not more than \$700,000; and 3.5 percent on loans over \$700,000. There is also an additional fee of 0.25 percent on any guaranteed portion over \$1 million.

\* All references to the prime rate refer to the base rate in effect on the first business day of the month the loan application is received by SBA.

#### 7(a) Loan Maturities

SBA loan programs are generally intended to encourage longer term small business financing, but actual loan maturities are based on the ability to repay, the purpose of the loan proceeds and the useful life of the assets financed. However, maximum loan maturities have been established: 25 years for real estate; up to 10 years for equipment (depending on the useful life of the equipment); and generally up to seven years for working capital. Short-term loans and revolving lines of credit are also available through the SBA to help small businesses meet their short-term and cyclical working capital needs.

#### **Structure**

Most 7(a) loans are repaid with monthly payments of principal and interest. For fixed-rate loans the payments stay the same, whereas for variable rate loans the lender can re-establish the payment amount when the interest rates change or at other intervals, as negotiated with the borrower. Applicants can request that the lender establish the loan with interest-only payments during the start-up and expansion phases (when eligible) to allow the business time to generate income before it starts making full loan payments. Balloon payments or call provisions are not allowed on any 7(a) loan. The lender may not charge a prepayment penalty if the loan is paid off before maturity, but the SBA will

charge the borrower a prepayment fee if the loan has a maturity of 15 or more years and is pre-paid during the first three years.

#### **Collateral**

The SBA expects every 7(a) loan to be fully secured, but the SBA will not decline a request to guaranty a loan if the only unfavorable factor is insufficient collateral, provided all available collateral is offered. What these two policies mean is that every SBA loan is to be secured by all available assets (both business and personal) until the recovery value equals the loan amount or until all assets have been pledged to the extent that they are reasonably available. Personal guaranties are required from all the principal owners of the business. Liens on personal assets of the principals may be required.

#### **Eligibility**

7(a) loan eligibility is based on four different factors. The first is size, as all loan recipients must be classified as "small" by SBA. The basic size standards are outlined below. A more in-depth listing of standards can be found at www.sba.gov/size.

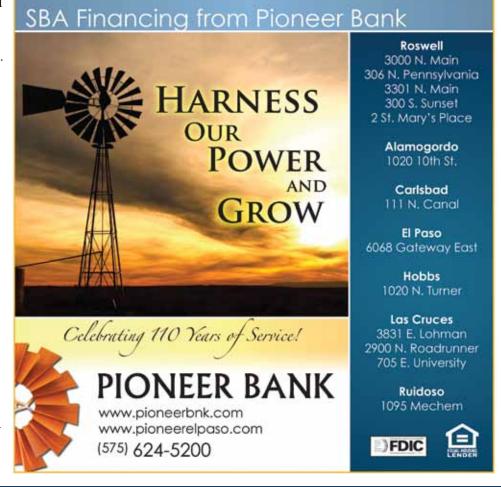
#### **SBA Size Standards:**

- Manufacturing from 500 to no more than 1,500 employees
- Wholesaling No more than 100 employees
- Services from \$4.5 million to no more than \$35.5 million in average annual receipts
- Retailing from \$7 million to no more than \$35.5 million in average annual receipts
- General construction from \$7 million to no more than \$33.5 million in average annual receipts
- Agriculture from \$750,000 to no more than \$17.5 million in average annual receipts

There is also an alternate size standard that is based on a net worth (\$15 million or less) and average net income (\$5 million or less). This new alternate makes more businesses eligible for SBA loans and applies to all SBA non-disaster loan programs.

#### **Nature of Business**

The second eligibility factor is based on the nature of the business and the process by which it generates income or the customers it serves. The SBA has general prohibitions against providing financial assistance to businesses



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#### What To Take To The Lender ——

Documentation requirements may vary; contact your lender for the information you must supply.

## Common requirements include the following:

- · Purpose of the loan
- · History of the business
- Financial statements for three years (existing businesses)
- Schedule of term debts (existing businesses)
- Aging of accounts receivable and payable (existing businesses)
- Projected opening-day balance sheet (new businesses)
- · Lease details
- Amount of investment in the business by the owner(s)
- Projections of income, expenses and cash flow as well as an explanation of the assumptions used to develop these projections
- Personal financial statements on the principal owners
- Resume(s) of the principal owners and managers.

#### **How the 7(a) Program Works**

Applicants submit their loan application to a lender for the initial review. The lender will generally review the credit merits of the request before deciding if they will make the loan themselves or if they will need an SBA guaranty. If a guaranty is needed, the lender will also review eligibility. The applicant should be prepared to complete some additional documents before the lender sends the request for guaranty to the SBA. Applicants who feel they need more help with the process should contact their local SBA district office or one of SBA's resource partners for assistance.

There are several ways a lender can apply for a 7(a) guaranty from SBA. The main differences between these methods are related to the documentation which the lender provides, the amount of review which SBA conducts, the amount of the loan and the lender responsibilities in case the loan defaults and the business' assets must be liquidated. The methods are

- Standard 7(a) Guaranty
- · Certified Lender Program
- · Preferred Lender Program
- · Rural Lender Advantage
- SBA Express
- Patriot Express
- Export Express
- · Small Loan Advantage
- Community Advantage

For the Standard, Certified and Preferred methods, the applicant fills out SBA Form 4, and the lender completes SBA Form 4-1. When requests for guarantees are processed using Express or Advantage methods, the applicant uses more of the regular forms of the lender and just has a few federal forms to complete. When SBA receives a request that is processed through Standard or Certified Lender Program procedures, it either reanalyzes or reviews the lender's eligibility and credit analysis before deciding to approve or reject. For requests processed through Preferred Lender Program or Express programs, the lender is delegated the authority to make the credit decision without SBA's concurrences, which helps expedite the processing time.

In guaranteeing the loan, the SBA assures the lender that, in the event the borrower does not repay the loan, the government will reimburse the lending institution for a portion of its loss. By providing this guaranty, the SBA is able to help tens of thousands of small businesses every year get financing they might not otherwise obtain.

After SBA approval, the lender is notified that its loan has been guaranteed. The lender then will work with the applicant to make sure the terms and conditions are met before closing the loan, disbursing the funds, and assuming responsibility for collection and general servicing. The borrower makes monthly loan payments directly to the lender. As with any loan, the borrower is responsible for repaying the full amount of the loan in a timely manner.

#### What the SBA Looks for:

- Ability to repay the loan on time from the projected operating cash flow;
- Owners and operators who are of good character;
- · Feasible business plan;
- Management expertise and commitment necessary for success;
- Sufficient funds, including the SBA guaranteed loan, to operate the business on a sound financial basis (for new businesses, this includes the resources to meet start-up expenses and the initial operating phase);
- Adequate equity invested in the business; and
- Sufficient collateral to secure the loan or all available collateral if the loan cannot be fully secured.

involved in such activities as lending, speculating, passive investment, pyramid sales, loan packaging, presenting live performances of a prurient sexual nature, businesses involved in gambling and any illegal activity.

The SBA also cannot loan guaranties to non-profit businesses, private clubs that limit membership on a basis other than capacity, businesses that promote a religion, businesses owned by individuals incarcerated or on probation or parole, municipalities, and situations where the business or its owners previously failed to repay a federal loan or federally assisted financing.

#### **Use of Proceeds**

The third eligibility factor is use of proceeds. 7(a) proceeds can be used to: purchase machinery; equipment; fixtures; supplies; make leasehold improvements; as well as land and/or buildings that will be occupied by the business borrower.

#### Proceeds can also be used to:

- · Expand or renovate facilities;
- Acquire machinery, equipment, furniture, fixtures and leasehold improvements:
- Finance receivables and augment working capital;
- · Finance seasonal lines of credit;
- Acquire businesses;
- · Start up businesses;
- · Construct commercial buildings; and
- Refinance existing debt under certain conditions.

SBA 7(a) loan proceeds cannot be used for the purpose of making investments. SBA proceeds cannot be used to provide funds to any of the owners of the business except for ordinary compensation for actual services provided.

#### **Miscellaneous Factors**

The fourth factor involves a variety of requirements such as SBA's credit elsewhere test and utilization of personal assets requirements, where the business and its principal owners must use their own resources before getting a loan guaranteed by SBA. It also includes SBA's anti-discrimination rules and restrictions on lending to agricultural enterprises because there are other agencies of the federal government with programs to fund such businesses. Generally, SBA loans must meet the following criteria:

- Every loan must be for a sound business purpose;
- There must be sufficient invested equity in the business so it can operate on a sound financial basis;
- There must be a potential for longterm success;

- The owners must be of good character and reputation; and
- All loans must be so sound as to reasonably assure repayment.

For more information, go to **www.sba.gov/apply**.

## SPECIAL PURPOSE 7(a) LOAN PROGRAMS

The 7(a) program is the most flexible of SBA's lending programs. The agency has created several variations to the basic 7(a) program to address the particular financing need of certain small businesses. These special purpose programs are not necessarily for all businesses but may be very useful to some small businesses. They are generally governed by the same rules, regulations, fees, interest rates, etc. as the regular 7(a) loan guaranty. Lenders can advise you of any variations.

#### **SBA***Express*

The SBA*Express* guaranty is available to lenders as a way to obtain a guaranty on smaller loans up to \$350,000. (Note: Through September 27, 2011, this has increased to \$1 million.)

The program authorizes selected, experienced lenders to use mostly their own forms, analysis and procedures to process, service and liquidate SBA-guaranteed loans. The SBA guarantees up to 50 percent of an SBA*Express* loan. Loans under \$25,000 do not require collateral. The use of loan proceeds is the same as for any basic 7(a) loan. Like most 7(a) loans, maturities are usually five to seven years for working capital and up to 25 years for real estate or equipment. Revolving lines of credit are allowed for a maximum of seven years. New Mexico District Office

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## **Patriot Express and Other Lending Programs For Veterans**

The Patriot Express pilot loan initiative is for veterans and members of the military community wanting to establish or expand a small business. Eligible military community members include:

- · Veterans:
- · Service-disabled veterans;
- · Active-duty servicemembers eligible

- for the military's Transition Assistance Program;
- Reservists and National Guard members;
- Current spouses of any of the above, including any servicemember;
- The widowed spouse of a servicemember or veteran who died during service or of a service-connected disability.

The Patriot Express loan is offered by SBA's nationwide network of private lenders and features the fastest turnaround time for loan approvals. Loans are available up to \$500,000 and qualify for SBA's maximum guaranty of 85 percent for loans of \$150,000 or less and 75 percent for loans over \$150,000 up to \$500,000. For loans above \$350,000, lenders are required to accept all available collateral.

The Patriot Express loan can be used for most business purposes, including start-up, expansion, equipment purchases, working capital, and inventory or business-occupied realestate purchases.

Patriot Express loans feature SBA's lowest interest rates for business loans, generally 2.25 percent to 4.75 percent



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over prime depending upon the size and maturity of the loan. Your local SBA district office will have a listing of Patriot Express lenders in your area. More information is available at www.sba.gov/patriotexpress.

Self-employed Reserve or Guard members with an existing SBA loan can request from their SBA lender or SBA district office, loan payment deferrals, interest rate reductions and other relief after they receive their activation orders. The SBA also offers special low-interestrate financing of up to \$2 million when an owner or essential employee is called to active duty through the Military Reservist Economic Injury Disaster Loan program (MREIDL) to help cover operating costs due to the loss of an essential employee called to active duty.

#### **Advantage Loans**

In early 2011, SBA rolled out two Advantage loan initiatives aimed at helping entrepreneurs and small business owners in underserved communities gain access to capital. Both offer a streamlined loan application process and the regular 7(a) loan guarantee for loans under \$250,000.

The Small Loan Advantage program is available to lenders participating in the Preferred Lenders Program. SBA lenders who are not participating in the Preferred Lenders Program can contact their local district office to apply.

The Community Advantage pilot program opens up 7(a) lending to mission-focused, community-based lenders – such as Community Development Financial Institutions (CDFIs), Certified Development Companies (CDCs), and microlenders – who provide technical assistance and economic development support in

underserved markets.

More information on both programs is available at www.sba.gov/advantage.

#### **CAPLines**

The CAPLines program is designed to help small businesses meet their short-term and cyclical working capital needs. The programs can be used to finance seasonal working capital needs; finance the direct costs of performing certain construction, service and supply contracts; finance the direct cost associated with commercial and residential construction; finance operating capital by obtaining advances against existing inventory and accounts receivable; and consolidate short-term debt. SBA provides up to an 85 percent guarantee. There are five distinct loan programs under the CAPLine umbrella:

- The Contract Loan Program is used to finance material and labor needs for a specific contract or contracts. Proceeds can be disbursed before the work begins. If used for one contract, it is generally not revolving; if used for more than one contract at a time, it can be revolving. The loan maturity is usually based on the length of the contract, but no more than five years. Contract payment must be sent directly to the lender.
- The Seasonal Line of Credit Program is used to support buildup of inventory, accounts receivable or labor and materials above normal usage for seasonal inventory. The business must have been in business for a period of 12 months and must have a definite established seasonal pattern. The loan may be used over again after a "clean-up" period of 30 days to finance activity for a new season. These also may have a maturity of up to five years. The business may not have another seasonal line of credit outstanding but may have other lines for non-seasonal working capital needs.

- The Builders Line Program provides financing for small contractors or developers to construct or rehabilitate residential or commercial property. Loan maturity is generally three years but can be extended up to five years, if necessary, to facilitate sale of the property. Proceeds are used solely for direct expenses of acquisition, immediate construction and/or significant rehabilitation of the residential or commercial structures. The purchase of the land can be included if it does not exceed 20 percent of the loan proceeds. Up to 5 percent of the proceeds can be used for physical improvements that benefit the property.
- revolving line of credit (up to \$200,000) that provides short term working capital. These lines are generally used by businesses that provide credit to their customers. Disbursements are based on the size of a borrower's accounts receivable and/or inventory. Repayment comes from the collection of accounts receivable or sale of inventory. It does require periodic servicing and monitoring of the collateral for which the lender can charge up to two percent annually to the borrower.
- The Standard Asset-Based Line is similar to the Small Asset-Based Line, but for loan amounts over \$200,000. It does require stricter servicing and monitoring and the lender may pass these costs along to the borrower.

#### **EXPORT ASSISTANCE**

The SBA has several programs that help existing small businesses wanting to export goods and services. A brief description of each can be found below.

#### **Export Working Capital Program**

The SBA's Export Working Capital program (EWCP) assists lenders in meeting the needs of exporters seeking short-term export working capital. This program enables U.S. exporters to obtain loans to fund their direct export costs. The EWCP supports single transactions or revolving lines of credit. The maximum dollar amount of an export line of credit under this program is \$5 million. SBA guarantees up to 90 percent of a loan amount or \$ 4.5 million, whichever is less. Loan maturities are generally for a term of 12 months. The guaranty can be reissued for an additional 12 months through a new application process. The guaranty fee the SBA charges is 0.25 percent of the guaranteed amount of the loan for the initial 12 months. The borrower





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negotiates the interest rate and all other fees with the lender. The program offers flexible terms, low fees and a quick processing time. For information, see www.sba.gov/exportloans.

#### **Eligibility of Exporter**

You must have a business operating history of at least one year — not necessarily in exporting. The SBA may waive this requirement if you have sufficient export trade experience or other managerial experience.

#### **Eligibility of Foreign Buyers**

The foreign buyer must be a creditworthy entity and the methods of payment must be acceptable to the SBA and the export lender.

#### **Use of EWCP Proceeds**

- To acquire inventory for export or to be used to manufacture goods for export.
- To pay the manufacturing costs of goods for export.
- To purchase goods or services for export.
- To support standby letters of credit related to export transactions.
- For pre-shipment working capital directly related to export orders.
- For post-shipment foreign accounts receivable financing.

#### **Ineligible Use of Proceeds**

- To support the applicant's domestic sales.
- To acquire fixed assets or capital goods for the applicant's business.
- To support a sale where the exporter is not taking title to the goods.
- To acquire, equip, or rent commercial space overseas.
- · To serve as a warranty letter of credit.

#### **Collateral Requirements**

- Collateral for the manufacturing sector typically consists of a first lien on all export-related inventory and export related accounts receivable.
- Collateral for the service sector typically consists of assignment of proceeds of export-related contracts or purchase orders and a first lien on export-related accounts receivable.
- · Other collateral may be required.

#### **How to Apply**

A small business exporter seeking a guaranteed EWCP loan must apply to a lender.

#### **International Trade Loan Program**

The SBA's International Trade Loan program (ITL) helps small businesses engaged or preparing to engage in international trade as well as small businesses adversely affected by competition from imports. This program allows for a maximum loan amount of \$5 million. The international trade loan provides an SBA guarantee up to \$4.5 million for a term loan used for the acquisition, construction, renovation, modernization, improvement or expansion of long-term fixed assets or the refinancing of an existing loan used for these same purposes. It may also be used for working capital or in conjunction with any SBA working capital loans, including the EWCP. The SBA guaranty fee and interest rates are the same as for any standard 7(a) loans.

#### **Eligibility of Exporter**

- Applicants must meet the same eligibility requirements for a 7(a) loan.
- Applicant must establish that the loan will significantly expand or develop an export market, or the applicant has been adversely affected by import competition and, in addition, the applicant must show that upgrading equipment or facilities will improve its competitive position.
- If eligibility is based on entering or expanding export sales, the applicant must submit a one or two page international business plan, including

sufficient information to reasonably support the likelihood of expanded export sales.

#### **Use of Proceeds**

- For facilities or equipment, including purchasing land and building(s); building new facilities; renovating, improving, or expanding existing facilities; purchasing or reconditioning machinery, equipment and fixtures; and making other improvements that will be used within the United States for producing goods or services.
- Refinancing a facility/building is also permissible if the original loan on the property could have been refinanced under regular 7(a).

#### **Collateral Requirements**

See pg. 19 for collateral requirements.

#### **How to Apply**

A small business exporter seeking a guaranteed loan must apply to an SBA participating lender. Call your local SBA District Office for a list of participating lenders.



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#### **Export Express**

The Export Express program is designed to help SBA meet the export financing needs of small businesses. It is subject to the same loan processing, making, closing, servicing, and liquidation requirements as well as the same maturity terms, interest rates, and applicable fees as for other SBA loans except as noted below. The total Export Express loan cannot exceed \$500,000. SBA guarantees 90 percent for loans of \$350,000 and under and 75 percent for loans greater than \$350,000 up to the maximum of \$500,000. SBA allows participating lenders to make their own credit decisions. SBA provides a quick processing time, less than 36 hours.

#### **Eligibility of Exporter**

You must have a business operating history of at least one year – not necessarily in exporting. The SBA may waive this requirement if you have sufficient export trade experience or other managerial experience.

#### **Eligibility of Foreign Buyers**

The foreign buyer must be a creditworthy entity and the methods of payment must be acceptable to the SBA and the export lender.

#### **Use of Proceeds**

- Finance standby letters of credit used for either bid or performance bonds;
- Finance export development activities such as export marketing and promotional activities, participation in foreign trade shows, translation of product literature for foreign markets, and other activities designed to initiate or expand the applicant's export of its

- products/services from the U.S.;
- Provide transaction-specific financing for overseas orders;
- Provide revolving lines of credit for export purposes, the terms of which must not exceed seven years. In some instances, as a normal course of business, the borrower may use portions of revolving lines of credit for domestic purposes, but no less than 70 percent of the revolving line to be used for export related purposes;
- Provide term loans and other financing to enable small business concerns, including small business export trading companies to develop foreign markets; and
- Acquire, construct, renovate, modernize, improve or expand production facilities or equipment to be used in the U.S. in the production of goods or services to be exported from the U.S.

#### **Ineligible Use of Proceeds**

Proceeds may not be used to finance overseas operations, other than those strictly associated with the marketing and/or distribution of products/services exported from the U.S.

#### **How to Apply**

The application process is the same for the SBAExpress, except the applicant must demonstrate that loan proceeds will enable it to enter a new export market or expand an existing export market. The applicant must submit to the lender a plan that includes projected export sales for the upcoming year as well as the dollar volume of export sales for the previous year.

#### **International Business Accelerator**

The International Business Accelerator (IBA) is a one-stop shop of resources for New Mexico businesses and individuals wishing to introduce their product or service into the global market.

The IBA offers educational programs on how to export/import, an online resource guide of international trade materials, and an electronic database of international trade leads/joint venture opportunities. The IBA also leads outgoing and reverse trade missions of foreign buyers and sellers for the benefit of New Mexico companies. IBA's team of trade experts offers one-on-one counseling for businesses seeking assistance in meeting their international trade objectives.

The IBA is part of the New Mexico Small Business Development Center Network and is administered through Western New Mexico University. International Business Accelerator (IBA) Office

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U. S. Department of Commerce
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www.buyusa.gov/newmexico/

## **U.S. Export Assistance Center** (USEAC)

U.S. Export Assistance Centers are a network of facilities around the U.S. staffed by SBA, U.S. Department of Commerce and the Export-Import Bank of the U.S. to provide trade promotion and export-finance assistance for small businesses in a single location. The USEACs also work closely with other federal, state and local international trade organizations. To find the nearest USEAC, go to www.export.gov/eqc.

#### U.S. Small Business Administration Regional Manager - Export Solutions Group

Office of International Trade U.S. Export Assistance Center 1625 Broadway Ave., Ste. 680 Denver, CO 80202 303-844-6622 ext. 218

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#### CERTIFIED DEVELOPMENT COMPANY LOAN PROGRAM (504 LOANS)

The 504 Loan program is an economic development program that supports American small business growth and helps communities through business expansion and job creation. This SBA program provides long-term, fixed-rate, subordinate mortgage financing for acquisition and/or renovation of capital assets including land, buildings and equipment. Some refinancing is also permitted. Most for-profit small businesses are eligible for this program. The types of businesses excluded from 7(a) loans (listed previously) are also excluded from the 504 loan program.

Loans are provided through Certified Development Companies. CDCs work with banks and other lenders to make loans in first position on reasonable terms, helping lenders retain growing customers and provide Community Redevelopment Act credit.

The SBA 504 loan is distinguished from the SBA 7(a) loan program in these ways:

## The maximum debenture, or long-term loan, is:

- \$5 million for businesses that create a certain number of jobs or improve the local economy;
- \$5 million for businesses that meet a specific public policy goal, including veterans; and
- \$5.5 million for manufacturers and energy public policy projects.

Recent additions to the program allow \$5.5 million for each project that reduces the borrower's energy consumption by at least 10 percent; and \$5.5 million for each project that generates renewable energy fuels, such as biodiesel or ethanol production. Projects eligible for up to \$5.5 million under one of these two requirements do not have to meet the job creation or retention requirement, so long as the CDC portfolio average is at least \$65,000.

• Eligible project costs are limited to long-term, fixed assets such as land and building (occupied by the borrower) and substantial machinery and equipment. Working capital is not an eligible use of proceeds.

- Most borrowers are required to make an injection (borrower contribution) of just 10 percent which allows the business to conserve valuable operating capital. A further injection of 5 percent is needed if the business is a start-up or new (less than 2 years old), and a further injection of 5 percent is also required if the primary collateral will be a single purpose building.
- Two-tiered project financing: A lender finances approximately 50 percent of the project cost and receives a first lien on the project assets (but no SBA guaranty); A CDC (backed by a 100 percent SBA-guaranteed debenture) finances up to 40 percent of the project costs secured with a junior lien. The borrower provides the balance of the project costs.
- Fixed interest rate on SBA loan. SBA guarantees the debenture 100 percent.
   Debentures are sold in pools monthly to private investors. This low, fixed rate is then passed on to the borrower and establishes the basis for the loan rate.

- All project-related costs can be financed, including acquisition (land and building, land and construction of building, renovations, machinery and equipment) and soft costs, such as title insurance and appraisals. Some closing costs may be financed.
- Collateral is typically a subordinate lien on the assets financed; allows other assets to be free of liens and available to secure other needed financing.
- Long-term real estate loans are up to 20-year term, heavy equipment 10- or 20-year term and are self-amortizing.

#### Businesses that receive 504 loans are:

- Small net worth under \$15 million, net profit after taxes under \$5 million, or meet other SBA size standards.
- · Organized for-profit.
- Most types of business retail, service, wholesale or manufacturing.

The SBA's 504 certified development companies serve their communities by financing business expansion needs. Their professional staffs work directly with borrowers to tailor a financing package that meets program guidelines and the credit capacity of the borrower's business. For information, visit www.sba.gov/504.



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#### **Online Banking**

ACH origination to viewing check images, with a business login, you can manage all of your LANB accounts from anywhere — instantly, securely and at no charge.

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#### U.S. Small Business Administration

New Mexico District Office 625 Silver Ave. S.W., Ste. 320 Albuquerque, NM 87102 505-248-8225 ● 505-248-8246 Fax www.sba.gov/nm

## Enchantment Land Certified Development Company

Ron Brown, Interim Director 625 Silver Ave. S.W., Ste.195 Albuquerque, NM 87102 505-843-9232 • 505-764-9153 Fax www.elcdc.com

or
1990 E. Lohman, Ste. 123
Las Cruces, NM 88001
575-524-6830 • 575-524-6817 Fax
Nonprofit organization licensed by SBA to implement the SBA 504 loan programs.
Offers long-term financing to existing small businesses, with reasonably priced, fixed rate loans for land, buildings and other fixed assets.

#### Capital Certified Development Corporation (LIMITED AREA BY REFERRAL ONLY)

Cielo Center 1250 S. Capital of Texas Hwy. Bldg. 1, Ste. 600 Austin, TX 78746 512-327-9229 or 800-504-2232 Toll Free 512-327-9243 Fax Admin@capitalcdc.com www.CapitalCDC.com Nonprofit organization licensed by the SBA to implement the SBA 504 program in both Texas and New Mexico. (Currently nonoperational in NM except via referral from a statewide CDC.) Offers long term financing to existing small businesses, with reasonably priced, fixed rate loans for land, buildings and other fixed assets.

#### Mountain West Small Business Finance Certified Development Company Salt Lake Office

Salt Lake City, UT 84109 801-474-3232 or Southern Utah Office 107 S. 1470 E., #301 St. George, UT 84790 435-652-3761 Nonprofit organization licen to implement the SBA 504 p

2595 E. 3300 S.

Nonprofit organization licensed by the SBA to implement the SBA 504 program in both Utah and New Mexico. Offers long term financing to existing small businesses, with reasonably priced, fixed rate loans for land, buildings and other fixed assets.

#### Community Economic Development Company of Colorado/Small Business Finance Corp.

480 Rainbow Dr./P.O. Box 2392
Pagosa Springs, CO 81147
Edie Newberg, Loan Officer
edie@cedco.org
970-264-0496 ◆ 970-264-0497 Fax
www.cedco.org
The CEDC-Small Business Finance
Corporation is a private, non-profit Certified
Development Company, licensed by the SBA
as Colorado's statewide source of SBA
504 fixed asset loans. It also serves the San
Juan County of New Mexico and San
Juan County of Utah.

#### **MICROLOAN PROGRAM**

The Microloan program provides small loans ranging from under \$500 to \$50,000 to women, low-income, minority, veteran, and other small business owners through a network of approximately 160 intermediaries nationwide. Under this program, the SBA makes funds available to nonprofit intermediaries that, in turn, make the small loans directly to entrepreneurs, including veterans. Proceeds can be used for typical business purposes such as working capital, or the purchase of furniture, fixtures, machinery, supplies, equipment, and inventory. Microloans may not be used for the purchase of real estate. Interest rates are negotiated between the borrower and the intermediary. The maximum term for a microloan is 7 years.

The program also provides business based training and technical assistance to microborrowers and potential microborrowers to help them be successful at starting or growing their businesses. Such training and technical assistance may include general business education, assistance with business planning industry-specific training, and other types of training support. Entrepreneurs and small business owners interested in small amounts of business financing should contact the nearest SBA District Office for information about the nearest Microloan Program Intermediary Lender or go to www.sba.gov/ micrologns.

#### **WESST**

Agnes Noonan, Executive Director WESST Enterprise Center 609 Broadway Blvd. N.E. Albuquerque, NM 87102 505-246-6900 • 505-243-3035 Fax www.wesst.org WESST is a statewide economic development organization committed to growing New Mexico's economy by cultivating

#### SUCCESS STORY

## Reid Enterprises dba Mesa Verde Resources

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Brady of First American Bank of Alamogordo, New Mexico, who assisted them in applying for and receiving a U.S. Small Business Administration (SBA) American Recovery & Reinvestment Act (ARRA) Loan with a 90% guarantee. With this loan they were able to refinance their high interest loans.

Business later picked up and MVR needed new equipment to keep up with demand. Mr. Brady assisted the Reids in securing a Small Business Job Act Loan, available through SBA to be used to purchase equipment. This loan was also disbursed at 90% guarantee. The Reids used this loan to purchase a screener. The new screener sped up production and orders were processed more quickly. They were now able to service new customers and expedite the delivery of orders to existing customers. This new growth prompted them

to hire 2 more temporary employees that eventually became permanent and a highly skilled manager that had been out of work for over 1 year.

Ms. Reid says that she is in the process of working with her accountant so that she can take advantage of the tax credits associated with those loans.

The company differentiates itself by providing high quality fulvic acid content, low heavy metals content and low moisture content of 18-22 percent.

The MVR product line consists of nine different humate products:

- Stand Ag
- Screened 1-3 mm
- Greens Grade

- High Grade Pulverized
- K Hume
- Cal Hume
- Micromate
- Soluble HA
- Liquid HA 12

MVR is also an export company that will ship their products in any desired quantity from 10 tons to 10,000 tons to any domestic or international location. Mesa Verde Resources exports to El Salvador, the Philippines, Australia, Brazil, Pakistan, Mexico, Canada, South Africa, Taiwan and New Zealand.

MVR works closely with clients to provide consistent quality, quick and accurate order fulfillment and superior customer service.

entrepreneurship. While its historical target market has been low-income women and minorities, WESST provides services to any New Mexico resident seeking to start or grow a business. Key WESST services include business training, technical assistance and access to capital. WESST is an SBA Microloan Lender. For more information visit www.wesst.org.

#### The Loan Fund

F. Leroy Pacheco, President/CEO 423 Iron S.W./P.O. Box 705 (Mailing) Albuquerque, NM 87103 505-243-3196 • 505-243-8803 Fax 866-873-6746 Toll Free info@loanfund.org (inquiries) www.loanfund.org (web page) Founded in 1989, The Loan Fund is a private, tax-exempt organization that provides loans for business start-ups, operations and expansion, as well as training and consulting to entrepreneurs and nonprofits throughout New Mexico and the Navajo Nation. Business loans range from \$5,000 to \$150,000 or more for qualified businesses and The Loan Fund is also an SBA 504 participant. The Loan Fund is an SBA Microloan Lender. The Loan Fund's services support the efforts of low-income individuals and their communities to achieve self-reliance and control over their economic destinies. To date. The Loan Fund has provided loans in excess of \$30 million to businesses and non-profits, creating or preserving over 4,600 jobs.

#### **ACCION New Mexico**

• Arizona • Colorado (ACCION) Anne Haines Yatskowitz, President & CEO 2000 Zearing N.W Albuquerque, NM 87104 505-243-8844 • 505-243-1551 Fax 800-508-7624 Toll Free accion@accionnm.org www.accionnm.org ACCION New Mexico • Arizona • Colorado (ACCION) is a nonprofit organization that increases access to business credit, makes loans, and provides training which enable emerging entrepreneurs to realize their dreams and be catalysts for positive economic and social change in the community. ACCION offers loans between \$200 and \$150,000. ACCION uses a "stepped lending" model in which many clients start with a relatively small firsttime loan. Once clients establish a strong repayment history, they may apply for larger loans.

### SMALL BUSINESS INVESTMENT COMPANY PROGRAM

There are a variety of alternatives to bank financing for small businesses. The Small Business Investment Company (SBIC) program fills the gap between the availability of private capital and the needs of small businesses for growth capital. Licensed and regulated by the SBA, SBICs are privately owned and managed investment funds that make capital available to qualifying U.S. small businesses at attractive rates. The funds raise private capital and can receive SBA-guaranteed leverage up to 3x private capital paid-in, with a leverage ceiling of \$150 million per SBIC and \$225 million for two or more licenses under common control. Licensed SBICs are for-profit investment firms whose incentive is to share in the success of a small business. The SBIC program provides funding for a broad range of industries. Some SBICs invest in a particular field or industry while others invest more generally. For more information, visit www.sba.gov/inv.

## **New Mexico Small Business Investment Corporation**

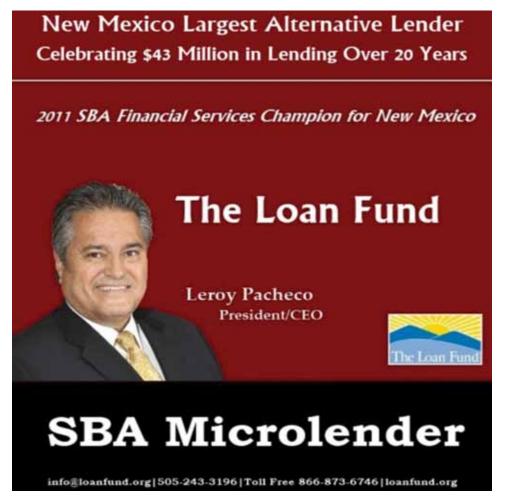
The New Mexico Small Business Investment Corporation is a nonprofit, independent, public corporation for the purpose of creating new job opportunities by making equity investments in land, buildings or infrastructure for facilities to support new or expanding businesses in New Mexico. Please contact the SBA, New Mexico District Office, at 505-248-8225 for further information.

## **Technology Ventures Corporation** (TVC)

TVC is a nonprofit, non-funding institution that provides a bridge between high technology companies and investors. The purpose of TVC is to promote economic development for New Mexico through commercialization of technologies at our national laboratories such as SANDIA and Los Alamos National Lab as well as through technical programs at New Mexico Colleges and Universities.

TVC advises and assists in the preparation of a business case/plan to commercialize a technology. It also plays a leading role in recruiting qualified investors to New Mexico to review carefully screened technology companies with excellent business potential.

TVC serves as the Network Operator for the State of New Mexico for an Internet network (ACE-Net) providing opportunities for entrepreneurs and angel investors to make contacts. The website is www.ace-net.org.



For more information on TVC, please contact them at:

#### **Technology Ventures Corporation**

One Technology Center 1155 University Blvd. S.E. Albuquerque, NM 87106 505-246-2882 • 505-246-2891 Fax www.techventures.org

# SMALL BUSINESS INNOVATION RESEARCH PROGRAM

The Small Business Innovation Research (SBIR) program encourages small businesses to advance their technical potential from funds committed by federal agencies with large extramural research and development budgets. The SBIR program serves to fund the critical startup and development stages for a technology and encourages commercialization of the technology, product or service. In turn, this stimulates the U.S. economy.

#### **SBIR Requirements**

Small businesses must meet the following eligibility criteria to participate in the SBIR program.

- Be 51 percent owned and controlled by one or more individuals who are U.S. citizens or permanent resident aliens in the U.S. or be a for-profit business concern that is at least 51 percent owned and controlled by another for-profit business concern that is at least 51 percent owned and controlled by one or more individuals who are citizens of, or permanent resident aliens in, the U.S.
- · Be for-profit.
- Principal researcher must be employed by the small business.
- Company size cannot exceed 500 employees.

For more information on the SBIR Program visit www.sba.gov/sbir.

#### **Participating Agencies**

Each year, the following eleven federal departments and agencies are required to reserve 2.5 percent of their extramural R&D funds for award to small businesses through the SBIR program: Departments of Agriculture; Commerce; Defense; Education; Energy; Health and Human Services; Homeland Security; Transportation; Environmental Protection Agency; National Aeronautics and Space Administration; and National Science Foundation.

### SMALL BUSINESS TECHNOLOGY TRANSFER PROGRAM

The Small Business Technology Transfer (STTR) program reserves a specific percentage of federal R&D funding for award to small business and non-profit research institution partners. Central to the program is expansion of the public/private sector partnership to include the joint venture opportunities for small business and the nation's premier nonprofit research institutions. Small business has long been where innovation and innovators thrive, but the risk and expense of conducting serious R&D efforts can be beyond the means of many small businesses. Non-profit research laboratories are also instrumental in developing high-tech innovations, but frequently innovation is confined to the theoretical. STTR combines the strengths of both entities by introducing entrepreneurial skills to high-tech research efforts. The technologies and products are transferred from the laboratory to the marketplace. The small business profits from the commercialization, which, in turn, stimulates the U.S. economy.

#### **STTR Requirements**

Small businesses must meet the following eligibility criteria to participate in the STTR program.

- Be 51 percent owned and controlled by one or more individuals who are U.S. citizens or permanent resident aliens in the U.S.
- · Be for-profit.
- Principal researcher need not be employed by the small business.
- Company size cannot exceed 500 employees. (No size limit for nonprofit research institution).

## The nonprofit research institution partner must also meet certain eligibility criteria:

- Be located in the United States and be one of the following:
- · Nonprofit college or university.
- Domestic nonprofit research organization.
- · Federally funded R&D center.

#### **Participating Agencies**

Each year the following five Federal departments and agencies are required by STTR to reserve 0.3 percent of their extramural R&D funds for award to small business/nonprofit research institution partnerships: Department of Defense; Department of Energy; Department of Health and Human

Services; National Aeronautics and Space Administration; and National Science Foundation.

## SURETY BOND GUARANTEE PROGRAM

The Surety Bond Guarantee program is a public-private partnership between the federal government and surety companies to provide small businesses with the bonding assistance necessary for them to compete for public and private contracting and subcontracting opportunities. The guarantee provides all incentive for sureties to bond small businesses that would otherwise be unable to obtain bonding. The program is aimed at small businesses that lack the working capital or performance track record necessary to secure bonding on a reasonable basis through regular commercial channels.

Through this program, the SBA guarantees bid, payment, performance and ancillary bonds issued by surety companies for individual contracts and subcontracts up to \$2 million. The SBA reimburses sureties between 70 and 90 percent of losses sustained if a contractor defaults on the contract.

The SBA has two program options available, the Prior Approval Program (Plan A) and the Preferred Surety Bond Program (Plan B). In the Prior Approval Program, SBA guarantees 90 percent of surety's paid losses and expenses on bonded contracts up to \$100,000, and on bonded contracts greater than \$100,000 that are awarded to socially and economically disadvantaged concerns, HUBZone contractors, and veterans, and service-disabled veteran owned small businesses. All other bonds guaranteed in the Plan A Program receive an 80 percent guarantee. Sureties must obtain SBA's prior approval for each bond guarantee issued. Under Plan B, SBA guarantees 70 percent, but sureties may issue, monitor and service bonds without SBA's prior approval.

## Downey & Company Insurance & Surety Bonds

6565 Americas Pkwy. N.E., Ste. 750 Albuquerque, NM 87110 505-881-0300

#### The Manuel Lujan Agencies

Michael T. Byrd, Construction Specialist 4801 Indian School Rd. N.E., Ste. 100 Albuquerque, NM 87110 505-266-7771 • 505-266-9542 Fax mbyrd@mlins.com www.manuellujan.com



# SBA U.S. Small Business Administration Loan Programs, Page A Information accurate as of 12/04/2014 - All CDA accurate

Information accurate as of 12/01/2011 • All SBA programs and services are provided on a nondiscriminatory basis.

7(a) Loan Program											
Program	Maximum Amount	Use of Proceeds	Maturity	Maximum Interest Rate	Structure	Who Qualifies	Benefit to Borrowers				
Applicant applies	\$5 million to any one business, including affiliates	Expansion/renovation; new construction, purchase land or buildings; purchase equipment, fixtures, lease-hold improvements; working capital; inventory, business acquisition, start-ups and refinancing under certain conditions (discuss with lender).	to repay. Generally	SBA sets a maximum rate for both variable and fixed rate loans (discuss with lender or local SBA District Office for current information).	Term loan with one payment of principal and interest (P&I) each month. Interest variable or fixed as negotiated with lender. Cannot be revolving. SBA charges a Guaranty Fee **	Must be for-profit and meet SBA size standards; show good character, credit, management, and ability to repay; must be an eligible type of business, use proceeds for eligible purpose, and demonstrate that credit is not otherwise available.	Business able to obtain financing which otherwise would not be provided due to term, collateral, equity, and/or time in business. Fixed maturity; No balloons; No prepayment penalty if maturity under 15 years. Establish or re-affirm business relationship with a lender.				
International Trade: Long term financing to help businesses engaged in exporting or adversely impacted by imports.	Same as Standard 7(a).	Acquire, renovate, modernize facilities or equipment used in making products or services to be exported plus permanent working capital and refinance debt not structured with reasonable terms.		Same as Standard 7(a).	Same as Standard 7(a). Maximum SBA guaranty amount for working capital is \$4 million.	Same as Standard 7(a) plus businesses must be engaged or preparing to engage in international trade or adversely affected by competition from imports.	Same as Standard 7(a) plus long-term financing for fixed assets used to produce products or services for export.				
Export Working Capital Program: Single transaction or Revolving Working Capital lines of credit for exporters.	Same as Standard 7(a).	Short-term, working-capital for exporters. Can be single transaction or revolving. Standby Letters of Credit for export purposes.	Generally one year, but can be up to 3 years to match a single transaction cycle.	Established by lender. No SBA established maximums.	Short term revolving line of credit based on borrowing base or export purchase orders. Monthly interest payments; principal payments based on collection of foreign receivables.	Same as Standard 7(a) plus must have been in business for at least one year and preparing to engage in or increase international trade.	Same as Standard 7(a) plus provides working capital to American Exporters to perform on export transactions and/ or finance export receivables. Ability to finance standby letters of credit for export purposes.				
CAPLines: Four different Revolving Lines of Credit, a/k/a Seasonal, Contract Builders, Working Capital	Same as Standard 7(a).	Finances: seasonal working capital needs, direct cost to perform assignable contracts, construction costs of structure for resale, or advances against existing inventory and receivables.	Up to 10 years.	Same as Standard 7(a).	Revolving line of credit with monthly interest and principal payments based on when the business receives the cash for doing the activity the loan proceeds financed.	Same as Standard 7(a) plus a business that needs the specialized proceeds this program offers.	Same as Standard 7(a) plus provides revolving working capital not otherwise available to perform on an assignable contract, to cover seasonal needs, to build or renovate personal or commercial space, and to obtain funds against existing current assets. Also structured to meet business needs.				
SBAExpress: Lender approves the loan.	\$350,000.	Same as a Standard 7(a) or may be used for a revolving working capital line of credit.	Same as Standard 7(a) for term loans, Revolving lines of credit up to 7 years.	Loans \$350,000 or less: Prime + 6.5%. Loans over \$50,000: Prime + 4.5%.	Same as Standard 7(a) except lender has more leeway to structure repayment under their own rules.	Same as Standard 7(a).	Same as Standard 7(a) plus Streamlined process; Easy-to-use line of credit and allows for a revolving feature which Standard 7(a) does not.				

<sup>\*\*</sup> The SBA charges the lender a guaranty fee based on the loan's maturity and the dollar amount which is initially guaranteed. The lender can pass this expense to the borrower and loan proceeds can be used to reimburse the lender. The following chart explains the Agency's guaranty fee charges

7(a) Loans, continued											
Program	Maximum Amount	Use of Proceeds	Maturity	Maximum Interest Rate	Structure	Who Qualifies	Benefit to Borrowers				
Export Express: Lender approves the loan.	\$500,000.	Same as SBA Express plus can be used for Standby Letters of Credit for Export Purposes. Debt Refinance is not allowed.	Same as SBA Express.	Same as SBA Express.	Same as SBA Express.	Same as SBA express plus loan proceeds must be used to support export development activity.	Same as SBA Express plus provides lenders with a higher percentage guaranty which can encourage them to make more loans to finance export development activities of small businesses. Standby Letters of Credit are also authorized.				
Patriot Express: Lender approves the loan.	\$500,000.	Same as Standard 7(a).	Same as Standard 7(a).	Same as Standard 7(a).	Same as SBA Express.	Same as Standard 7(a) plus must be owned & controlled by one or more of the following groups equaling at least 51% total ownership: veteran, active-duty military, reservist or National Guard member or spouse of any of these groups, or widowed spouse of service member or veteran who died during service or of service connected disability.	Same as SBA Express plus provides lenders with a higher percentage of guaranty which can encourage them to make more loans to qualified businesses.				
Community Advantage: Alternative Lenders assisting businesses located in areas with high needs.	\$250,000.	Same as Standard 7(a) except cannot be used to refinance loans made by or guaranteed by the Dept. of Agriculture or loans by SBA Micro-Lenders using their SBA intermediary loan.	Same as Standard 7(a).	Same as Standard 7(a) except allowable "Spread" is + 4% over the base rate.	Allows mission- oriented lenders focused on economic development in underserved markets to apply for 7(a) guaranty on loan they propose to make to an eligible small business.	Loan eligibility requirements are same as for Standard 7(a) loans, but the business should be located in an underserved market .	Borrowers in underserved markets get more choices on the types of lenders who can provide them financing if their financing needs an SBA guaranty and the technical assistance needs of the applicant are assessed by the lender.				
			Non 7(a	a) Loans							
504 Loans: Fixed Asset Project Financing provided from three sources.	SBA portion up to \$5.0 million.	For the acquisition of long-term fixed-assets, refinancing long term fixed asset debt under certain conditions, and working capital on a limited basis.	Either 10 or 20 year term on the SBA/ CDC portion.		Financing from  1. The CDC Certified Development Company 2. Third Party Lenders 3. Applicant	For profit businesses that do not exceed \$15.0 million in tangible net worth and do not have an average net income over \$5 million for the past 2 years.	Fees under 3 percent; long-term fixed rate; low down payment; full amortization; no balloons.				
Micro-Loans	\$50,000 total to one small business borrower.	Furniture, fixtures, supplies, inventory, equipment, and working capital.	Shortest term possible, not to exceed 6 years.	for locations of locally available intermediary lenders and then check with them.	Loans through non- profit lending organizations; technical assistance also provided.	Same as 7(a) – plus loans can be made to non-profit day care businesses.	Direct loans from nonprofit intermediary lenders; Fixed-rate financing; Very small loan amounts; Technical assistance available.				
7(a) Guaranty Fee Reference Chart  Gross Size of Loan Loans of \$150,000 or less (See Note 1)											
NOTE 1: The guaranty fee on a \$100,000 loan with an 85% guaranty would be 2% of \$85,000 or \$1,700, of which the lender would retain \$425.  NOTE 2: The guaranty fee on a \$2,000,000 loan with a 75% guaranty (\$1.5 million guaranteed portion) would be, 3.5% of \$1,000,000 (\$35,000) PLUS 3.75% of \$500,000 (\$18,750), for a total of \$53,750											

## **MEET THE SBA 100**

The Small Business Administration provides small businesses with the tools and the resources they need to grow and create jobs. This includes access to capital, opportunities in government contracting, and counseling and training—otherwise known as the "Three C's" of capital, contracting, and counseling. Since its inception in 1953, the SBA has used the Three C's to help millions of businesses, from shops on Main Street to high-growth, high-impact firms.

In August, the SBA announced the SBA 100. These one hundred businesses all used SBA products to grow, and since then, each one has created at least one hundred jobs—no small feat for a small business. You can find them at <a href="https://www.sba.gov/100">www.sba.gov/100</a>.

The SBA 100 is a cross section of the diverse array of businesses that stand to benefit from SBA products. Some of the businesses in the SBA 100 have grown to become household names. Others may not be familiar, but they are still cornerstones of their communities and drivers of job creation. There are businesses in a variety of industries, from construction, to food and beverage, to manufacturing. There are Main Street businesses—the shops and restaurants that we visit every day—as well as high-growth, high-impact firms that are transforming our economy. Each business received SBA support, in the form of capital, contracting, or counseling, before going on to create at least 100 jobs.

A few businesses in the SBA 100 worked with the SBA decades ago. For example, Columbia Sportswear used an SBA loan in 1970 to increase its production capacity. At the time, it had forty employees. Today Columbia Sportswear has over 3,000 employees, and generates over \$1 billion dollars in revenue. Hard work and a little help from the SBA has made Columbia Sportswear into a global leader in outdoor apparel.

Meanwhile, one of the youngest companies in the SBA 100 is the Boathouse at Rockett's Landing, in Richmond, Virginia. Owner Kevin Healy got an SBA 7(a) loan in 2009 to renovate an old power plant on the James River to open up his second restaurant. He said the process was "quick, easy and painless and approximately done within 60 days." His business has been growing steadily for the past two years, and the Boathouse at Rockett's Landing now employs over 100 people.

The SBA 100 isn't just businesses that have received SBA loans. In 1985, Qualcomm was a small company proving R&D to the federal government, but not for long. In 1989, the company received funding from the Small Business Innovation Research (SBIR) program to hire engineers and begin developing microchips. This funding gave them the freedom to innovate, explore, and transition from contract research to consumer applications. In twenty years, Qualcomm has gone from 35 people to a global workforce of 16,000 employees. The chip department initially funded by the SBIR program now makes up two-thirds of the company's revenue.

There are also businesses that have benefited from SBA's support for small business contracting. Missouri's World Wide Technology (WWT) enrolled in SBA's 8(a) Business Development program in 1992. The 8(a) program gave the company the tools it needed to compete for and win government contracts. Now, WWT has over 1,300 employees in 48 states and six countries, and its sales exceed \$68 million.

The fact is, the SBA has something to offer, no matter what kind of support you need or what kind of business you own. Whether you're just starting out, or you have been in business for decades, the SBA can help you take your business to the next level. If you own a restaurant on Main Street, you can get a loan to expand. If you own a high-growth firm, you can get the investment capital you need. If you are looking to get into government contracting, SBA can help you get started. And for every business, SBA counselors are standing by to help you along the way.

This Resource Guide is a great place to learn more. In here, you can find details on all of SBA's programs, from loans and capital, to contracting and counseling. You can also find SBA online at *www.sba.gov*. SBA recently revamped its website, making the information and resources you need much easier to find. Meanwhile, the SBA online Community, which you can find at *community.sba.gov*, puts the advice of thousands of small business owners like you at your fingertips. You can also visit *www.sba.gov/direct* to find your SBA district office or local resource partner.

Thanks for reading, and we'll see you soon.

# CONTRACTING

## **Applying for Government Contracts**



The U.S. government is the largest single purchaser of goods and services in the world, buying everything from armored tanks to paper clips. Every year the federal government awards more than \$500 billion in contracts, and a significant share of those contracts are specifically allotted to small businesses.

The SBA works with agencies to award at least 23 percent of all prime government contracts to small businesses, with specific statutory goals for small disadvantaged businesses, businesses that are women-owned or service-disabled veteran-owned, or businesses that are located in historically underutilized business zones (HUBZone).

The agency ensures that small businesses have access to long-lasting development opportunities, which means working with small businesses to help them stay competitive, as well as encouraging federal agencies to award more contracts to small businesses. The SBA features outreach programs, matchmaking events, and online training opportunities; and helps agencies identify opportunities for small businesses.

## HOW GOVERNMENT CONTRACTING WORKS

**Sealed bidding vs. Negotiation** 

There are two methods the government uses to purchase goods and services, sealed bidding and negotiation. The first method, sealed bidding, involves issuing an invitation for bid by a procuring agency. Under the sealed bidding method, a contract is usually awarded to the lowest priced bidder that can meet the quantity, quality and delivery requirements of the procurement. The second method, negotiation, involves issuing a request for proposal or request for quotation.

The business with the best proposal in terms of technical content, price and other factors generally wins the contract.

#### **Types of Contracts**

Firm fixed price contracts place the responsibility for the costs and risk of loss on the contractor. Firm fixed price contracts do not permit any adjustment on the basis of the contractor's costs during the performance of the contract. This type of contract is used in all sealed bid and some negotiated procurements.

Cost reimbursement contracts provide for the payment of allowable costs incurred by the contractor, to the extent stated in the contract. The contract establishes a ceiling price, above which a contractor may not exceed without the approval of the contracting officer. Cost reimbursement contracts are used in research contracts that have commercial applicability.

Some contracts do not fit neatly into these two categories, such as time and material contracts (prices for hourly wages are fixed but the hours are estimated) and letter contracts (authorizes a contractor to begin work on an urgent requirement).

#### **Small Business Set-Asides**

A "set-aside" for small businesses reserves an acquisition exclusively for small business participation. There are two ways in which set-asides can be determined. First, if an acquisition of goods or services has an anticipated dollar value of at least \$3,000 but not exceeding \$150,000, it is automatically reserved for small businesses. The acquisition will be set aside only if the contracting officer determines there are two or more responsible small businesses that are competitive in terms of market prices, quality and delivery. Second, if an acquisition of goods or services is more than \$150,000, and if it's likely offers will be obtained

from at least two responsible small businesses, and if awards will be made at fair market prices, the acquisition is reserved for exclusively for small business. Reasonable expectations of small business competition may be evaluated using past acquisition history of an item or similar items.

There are several exceptions and unique rules for specific kinds of small businesses and industries. For R&D small business set-asides, there must be reasonable expectation of obtaining from small businesses the best scientific and technological sources consistent with the demands of the proposed acquisition. For small business set-asides other than for construction services, any business proposing to furnish a product that it did not itself manufacture must furnish the product of a small business manufacturer unless the SBA has granted either a waiver or exception to this requirement. In industries where the SBA finds that there are no small business manufacturers, it may issue a waiver to the non-manufacturer rule. Waivers permit small businesses to provide any domestic firm's product.

#### **Subcontracting**

Subcontracting opportunities are a great resource for small businesses, especially to those not ready to bid as prime contractors. Experience gained from subcontracting with a federal prime contractor can better prepare businesses to bid for prime contracts.

Current regulations stipulate for contracts offering subcontracting opportunities over \$650,000 for goods and services, or \$1.5 million for construction, large business prime contractors must offer maximum practicable subcontracting opportunities to small businesses. Large business prime contractors must submit a subcontracting plan describing how they will successfully subcontract to small businesses.

To find subcontracting opportunities, a list of Federal prime contractors is available through SBA's Subcontracting Directory at www.sba.gov and www.gsa.gov. Research the list of prime contractors and determine which are best suited for your business. Develop a marketing strategy, and then contact the Small Business Liaison Officer listed for each prime to schedule an appointment.

### What You Should Know About Your Business-

To be eligible to bid on a federal contract, you must know your business. Answer the following three questions:

#### 1. Are you a small business?

Is your small business:

- · Organized for profit?
- · Located in the U.S.?
- Operated primarily within the U.S. or making a significant contribution to the U.S. economy through payment of taxes or use of American products, materials, or labor?
- · Independently owned and operated?
- Not dominant in the field of operation in which it is bidding for government contracts?
- A sole proprietorship, partnership, corporation, or any other legal form?

If the first six criteria apply to your business, ask yourself the second important question to find out if your business meets size standard requirements.

## 2. What is the size standard for your business?

Size standards are used to determine whether a business is small or "other than small." Size standards vary depending upon the industry. To determine the size standard for your business, you will need a NAICS code. Every federal agency uses these codes when considering your business. To determine your NAICS code, go to www.census.gov/eos/www/nqics/.

Some SBA programs require their own unique size standards. To find out more about these requirements and other size standard information, go to www.sba.gov/size.

## 3. Do you fall under a specific certification?

Under the umbrella of "small business," SBA has outlined several specific certifications that businesses may fall under. These certifications are divided into two categories: SBA-Certified and Self-Certified.

The SBA-Certified Programs were created to assist specific businesses in securing federal contracts and, therefore, can only be issued by SBA administrators. For the Self-Certified Programs, you can determine for yourself if your business meets the requirements by referring to the Federal Acquisition Regulations (FAR).

Just as Congress has given federal agencies a goal of procuring 23 percent of federal contracts from small businesses, so too must federal agencies meet specific contracting goals for other categories of small firms. These goals are:

- 5 percent of contracts go to Small Disadvantaged Businesses
- 5 percent go to Women-Owned Small Businesses
- 3 percent go to Service-Disabled Veteran-Owned Small Businesses
- 3 percent go to HUBZone Small Businesses

Federal agencies have a strong incentive to fulfill these contracting goals. You should apply for those SBA-Certified and Self-Certified programs for which you qualify to take advantage of contracting opportunities.

# SBA CONTRACTING PROGRAMS

#### HUBZONE

The HUBZone program helps small businesses located in distressed urban and rural communities, known as Historically Underutilized Business Zones, gain access to federal set-aside contracts and sole source contracts, as well as a price evaluation preference in full and open contract competitions. There is a statutory requirement that HUBZone small business concerns be awarded not less than 3 percent of the total value of all prime contract awards. The HUBZone program also establishes preference for award of federal contracts to small businesses in these areas. To qualify for the program, a business

(except those that are tribally-owned) must meet the following criteria:

- It must be a small business by SBA size standards
- It must be owned and controlled at least 51 percent by U.S. citizens, or a Community Development Corporation, an agricultural cooperative, or an Indian tribe
- Its principal office must be located within a "Historically Underutilized Business Zone," which includes lands considered "Indian Country" and military facilities closed by the Base Realignment and Closure Act
- At least 35 percent of its employees must reside in a HUBZone.
   Existing businesses that choose to move to qualified areas are eligible to apply for certification. To fulfill the requirement that 35 percent of a HUBZone firm's employees reside in a HUBZone, employees must live

in a primary residence at a place for at least 180 days, or as a currently registered voter, and with intent to live there indefinitely.

#### SBA is responsible for:

- Determining whether or not individual concerns are qualified HUBZone small business concerns;
- Maintaining a list of qualified HUBZone small business concerns for use by acquisition agencies in awarding contracts under the program;
- Adjudicating protests and appeals of eligibility to receive HUBZone contracts

For additional information, visit **www.sbg.gov/hubzone**.

#### U.S. Small Business Administration

Office of Technology 409 Third St. S.W., 8th Fl. Washington, DC 20416 202-205-6450

Barbara J. Stoller, Director SBIR/STTR Technology Ventures Corporation One Technology Center 1155 University Blvd. S.E. Albuquerque, NM 87106 505-843-4105 • 505-246-2891 Fax barbara.j.stoller@lmco.com www.techventures.org

## 8(a) BUSINESS DEVELOPMENT PROGRAM

The 8(a) Business Development program is a nine year program established to assist eligible socially and economically disadvantaged individuals develop and grow their businesses. Business development assistance includes one-to-one counseling, training workshops, and other management and technical guidance. There is a statutory requirement that small disadvantaged business concerns be awarded not less than 5 percent of the total value of all prime contract awards. All firms that become eligible for SBA's 8(a) business development assistance are also considered small disadvantaged business concerns for federal contracting. To be eligible for the 8(a) Business Development program, a business must meet the following criteria:

- It must be a small business by SBA size standards;
- It must be owned (at least 51 percent) by one or more individuals who qualify as socially and economically disadvantaged, and who are US citizens of good character;
- It must be controlled, managed, and operated by one or more individuals who qualify as disadvantaged, and;
- It must demonstrate potential for success (generally by being in business for at least two full years) before applying.

Socially disadvantaged individuals are those who have been subjected to racial or ethnic prejudice or cultural bias because of their identity as a member of a group without regard to their individual capabilities. The following individuals are presumed to be socially disadvantaged: Black Americans, Native Americans, Alaska Natives or Native Hawaiians, Hispanic Americans, Asian Pacific Americans, and Subcontinent Asian Americans. An individual who is not a member of one of these groups must establish individual social disadvantage by a preponderance of evidence. Economically disadvantaged individuals are socially disadvantaged individuals whose ability to compete in the free-enterprise system has been impaired due to diminished capital and credit opportunities as compared to others in the same or similar line of business who are not socially disadvantaged.

Firms owned by Alaska Native Corporations, Indian Tribes, Native Hawaiian Organizations, and Community Development Corporations can also apply to the SBA for 8(a) business development assistance.

So that approved firms can obtain training, counseling, and business development assistance, SBA designates a staff person at a local SBA District Office, geographically near the business. SBA is responsible for

- Determining whether a business qualifies for the 8(a) Business
   Development program
- Determining whether a business continues to qualify, during the nineyear term.
- Approving Mentor/Protégé agreements between 8(a) firms and large businesses.

For additional information, visit www.sba.gov/8a.

## SMALL DISADVANTAGED BUSINESS

A Small Disadvantaged Business (SDB) is defined as a small business that is at least 51 percent owned and controlled by one or more individuals who are socially and economically disadvantaged.

There is a federal government-wide goal of awarding at least 5 percent of prime contracting dollars to SDBs each year. Large prime contractors must also establish a subcontracting goal for SDBs in their Subcontracting Plans.

Firms self-certify as SDB without submitting any application to SBA; however, firms approved by SBA into the 8(a) Business Development program are automatically certified as an SDB. To self-certify, firms should update their CCR profiles and update their ORCA profiles, making sure that both profiles reflect their SDB status.

#### **U.S. Small Business Administration**

Office of Business Development 409 Third St. S.W. Washington, DC 20416 202-619-1850

#### New Mexico SBA District Office

625 Silver Ave. S.W., Ste. 320 Albuquerque, NM 87102 505-248-8225 • 505-248-8246 Fax

#### NEDA Business Consultants, Inc.

Anna Muller 718 Central Ave. S.W. Albuquerque, NM 87102 505-843-7114 ● 505-242-2030 Fax

#### New Mexico Native American Business Enterprise Center

Theodore Pedro, Project Director 2401 12th St. N.W., Ste. 5-S Albuquerque, NM 87104 505-243-6775 • 505-766-9499 Fax

#### SERVICE-DISABLED VETERAN-OWNED SMALL BUSINESS

The Service-Disabled Veteran-Owned Small Business (SDVOSB) program has a federal government-wide goal of awarding at least 3 percent of prime and subcontracting dollars to Service-Disabled Veteran-Owned Small Businesses each year. Large prime contractors must also establish a subcontracting goal for Veteran-Owned Small Businesses in their Subcontracting Plans. These subcontracting goals are reviewed at time of proposal by both the contracting officer and SBA prior to the award of a contract.

The SDVOSB Protest is administered by SBA to ensure that only businesses owned by service-disabled veterans receive contracts reserved exclusively for them. When a business's SDVOSB self-certification is challenged, SBA determines if the business meets the status, ownership, and control requirements.

To determine your eligibility, contact your local veterans business development officer, visit the various program websites, or contact SBA's Office of Veterans Business Development at www.sba.gov/vets.

#### WOMEN-OWNED SMALL BUSINESS FEDERAL CONTRACT PROGRAM

On October 7, 2010, the SBA published a final rule effective February 4, 2011, aimed at expanding federal contracting opportunities for womenowned small businesses. The Women-Owned Small Business Federal Contract program authorizes contracting officers to set aside certain federal contracts for eligible women-owned businesses and economically disadvantaged womenowned small businesses.

To be eligible, a firm must be at least 51 percent owned or controlled by one or more women. The women must be U.S. citizens. The firm must be "small" in its primary industry in accordance with SBA's size standards for that industry. To be deemed "economically disadvantaged" its owners must demonstrate economic disadvantage in accordance with the requirements set forth in the final rule. For additional information, visit www.sbd.gov/wosb.

#### **Procurement**

Government agencies and corporations that wish to purchase services and products will post procurement opportunities.

The following contacts can provide current information on opportunities: U.S. Small Business Administration 625 Silver Ave. S.W., Ste. 320 Albuquerque, NM 87102 505-248-8225 • 505-248-8246 Fax www.sba.gov

#### **U.S. Small Business Administration**

Sally Walton, Procurement Center Representative/Commercial Marketing Representative Office of Government Contracting U.S. Small Business Administration Albuquerque, NM 505-845-5478 • 202-481-6150 Fax

## New Mexico General Services Department

State Purchasing Division Lawrence Maxwell State Purchasing Agent 1100 St. Francis Dr., Rm. 2016 Santa Fe, NM 87505 Mailing: P.O. Box 6850 Santa Fe, NM 87502-6850 505-827-0472 • 505-827-2484 Fax

#### New Mexico Small Business Development Center

## Procurement Technical Assistance Program (PTAP)

Main Office Wendy Ederer, PTAP Program Manager Barbara Sinha, Administrative Assistant -505-428-1695 6401 Richards Ave. Santa Fe, NM 87508 505-428-1622 or 505-428-1362 505-428-1469 Fax www.nmsbdc.org

Government procurement can be a major source of revenue for small businesses, especially in New Mexico, with its many city, state, and federal government offices, military facilities, and two national laboratories. Administered by the NMSBDC and Department of Defense Logistics Agency, the Procurement Technical Assistance Program (PTAP) provides procurement assistance to small businesses. The staff of advisors are experienced in government contracting and provide a wide range of services, including individual counseling and training to enable businesses to successfully compete for government contracts.

#### STATEWIDE PTAP ADVISORS:

#### Richard Asenap, PTAP Advisor

Central New Mexico Community College Albuquerque Small Business Development Center 2501 Yale Blvd., Ste. 302 Albuquerque, NM 87106 505-224-5258 • 505-224-5256 Fax

#### Adolfo Vasquez, PTAP Advisor

Veteran's Business Resource Center 300 San Mateo N.E., #106 Albuquerque, NM 87106 505-841-4783

#### Leonard Bean, PTAP Advisor

South Valley Economic Development Center 318 Isleta Blvd. S.W., Ste. 206 Albuquerque, NM 87105 505-217-2489

#### Elke Mosholder, PTAP Advisor

NMSU – Alamogordo Small Business Development Center 2400 N. Scenic Dr. Alamogordo, NM 88310-3722 575-439-3823 • 575-439-3819 Fax

#### Jonnie Loadwick, PTAP Advisor

Clovis Community College Small Business Development Center Business Enterprise Center 105 E. Grand Ave. Clovis, NM 88101 575-935-7827

#### William Hett-Dobricky, PTAP Advisor

Dona Community College/Workforce Center Small Business Development Center 2345 E. Nevada Ave., Ste. #101 Las Cruces, NM 88001-3902 575-528-7431 • 575-528-7432 Fax

#### Elaine Palin, PTAP Advisor

Santa Fe Community College Small Business Development Center 6401 Richards Ave. Santa Fe, NM 87508-4487 505-428-1850 • 505-428-1469 Fax

#### Department of Veterans' Services

Lloyd Calderon Veteran Business Development Director Veterans' Business Outreach Center 300 San Mateo N.E., Ste. 106 Albuquerque, NM 87108 505-841-2956 • 505-841-5560 Fax www.dvs.state.nm.us

#### General Services Administration (GSA)

Geraldine Garcia
Customer Services Director
421 Gold Ave. S.W., Ste. 315
Albuquerque, NM 87101-0000
505-248-7253 • 505-248-6023 Fax

#### NEDA Business Consultants, Inc.

Anna Muller, President 718 Central Ave. S.W. Albuquerque, NM 87102 505-843-7114 ● 505-242-2030 Fax www.nedainc.net info@nedainc.net

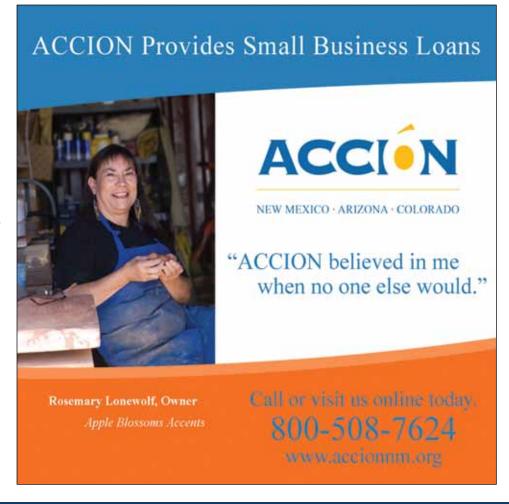
#### Los Alamos National Laboratory

Small Business Program Office Mail Stop P222 P.O. Box 1663 Los Alamos, NM 87545 505-667-4410 • 505-667-9819 Fax

#### Sandia National Laboratories

Small Business Utilization Office P.O. Box 5800, MS 1486 Albuquerque, NM 87185-1486 Business Point of Contact: 800-765-1678 • 505-844-0522 Fax supplier@sandia.gov

A list of other federal agencies are available upon request from the SBA. Please call 505-248-8225 for more information.



## **GETTING STARTED IN CONTRACTING**

Once you have identified the important information regarding your business, it is time to start the process of procuring a government contract.

## 1. Identify your DUNS (Data Universal Numbering System) number

To register your business, obtain a DUNS number used to identify and track millions of businesses. You can obtain your free DUNS number when registering with the CCR (Central Contractor Registration) at www.ccr.gov or by contacting Dun & Bradstreet at www.dnb.com.

## 2. Identify your EIN (Employer Identification Number)

An EIN, otherwise known as a federal tax identification number, is generally required of all businesses. For more information, go to www.irs.gov.

## 3. Identify your NAICS (North American Industry Classification) codes

The NAICS codes are used to classify the industry a particular business occupies. You will need at least one NAICS code to complete your registration, but be sure to list as many as apply. You may also add or change NAICS codes at any time. To find NAICS code, visit

#### www.census.gov/eos/www/naics/.

## 4. Identify your SIC (Standard Industrial Classification) codes

The SIC codes are four-digit numbers that are used to classify the industry a particular business occupies. While NAICS codes have largely replaced SIC codes, you will still need to provide your SIC code. SIC codes can be found at www.oshq.qov/pls/imis/sicseqrch.html.

## 5. Register with the CCR (Central Contractor Registration)

The CCR is an online government maintained database of companies wanting to do business with the federal government. Agencies search the database for prospective vendors. The CCR is at www.ccr.gov.

After completing registration, you will be asked to enter your small business profile information through the SBA Supplemental Page. The information will be displayed in the Dynamic Small Business Search.

Creating a profile in CCR and keeping it current ensures your firm has access to federal contracting opportunities. Entering your small business profile, including your business information and key word description, allows contracting officers, prime contractors, and buyers from state and local governments to learn about your company.

## 6. Use ORCA (Online Representations and Certifications Application)

Prospective contractors must complete (electronically or through submission of paperwork), representations and certifications for small business size and program status as part of the process that registers your business for federal contracting opportunities. To make this process easier for everyone involved, the government developed ORCA, where generally, businesses can complete all of the paperwork online. To begin this process, first register your firm in CCR, then go to www.orca.bpn.gov.

#### 7. Register with the GSA Schedule

The GSA (Government Services Administration) Multiple Award Schedule (aka Federal Supply Schedule) is used by GSA to establish long-term, government wide contracts with commercial firms. Once these contracts are established, government agencies can order the supplies and services they need directly from the firms through the use of an online shopping tool. Becoming a GSA schedule contractor increases your opportunity for contracts across all levels

of government. Businesses interested in becoming GSA schedule contractors should review the information available at www.gsa.gov/schedules.

## 8. Make Sure Your Business is Financially Sound

This critical step is absolutely necessary to make sure that your business is financially prepared for the journey ahead. Even if you are able to obtain a government contract, you will not be receiving all of the money at once. It helps to have a clear plan of how your business will stage the benefits of the contract

## 9. Search FedBizOpps for contracting opportunities

Federal Business Opportunities, or FedBizOpps, is an online service operated by the federal government that announces available business opportunities. FedBizOpps helps identify the needs of federal agencies and available contracting opportunities. To begin searching for contracting opportunities, go to www.fbo.gov.

#### 10. Marketing Your Business

Registering your business is not enough to obtain a federal contract: you will need to market your business to attract federal agencies. Tips for good marketing are:

- Determine which federal agencies buy your product or service, and get to know them
- Identify the contracting procedures of those agencies
- Focus on opportunities in your niche and prioritize

Although not required, you may want to obtain a PSC (Product Services Code) and/or a FSC (Federal Supply Classification). These codes provide additional information about the services and products your business offers.

#### ADDITIONAL PROCUREMENT RESOURCES

The following federal procurement resources may also be of assistance:

- The Certificates of Competency program allows a small business, that is the apparent successful offeror, to appeal a contracting officer's non-responsibility determination that it is unable to fulfill the requirements of a specific government contract. The SBA will conduct a detailed review of the firm's technical and financial capabilities to perform on the contract. If the business demonstrates the capability to perform, the SBA issues a Certificate of Competency to the contracting officer, requiring award of that contract to the small business.
- PCRs (Procurement Center Representatives) and CMRs (Commercial Marketing Representatives): PCRs work to increase the small business share of federal procurement awards. CMRs offer many services to small businesses, including counseling on how to obtain subcontracts. To find a PCR or CMR near you, go to www.sba.gov/sba-direct.
- PTACs (Procurement Technical Assistance Centers): PTACs provide assistance to businesses that want to sell products and services to federal, state, and/ or local government. To find

- a PTAC in your state, go to www.dla.mil/smallbusiness/pages/procurementtechnicalassistancecenters.aspx.
- Department of Defense (The DoD is the largest purchaser of goods from small businesses):
   www.acq.osd.mil/sadbu
- Office of Federal Procurement Policy: www.whitehouse.gov/omb/procurement
- Acquisition Forecast: www.acquisition.gov/comp/procurement forecasts/index.html
- Federal Supply Schedule (FSS): www.gsa.gov
- GSA Center for Acquisition Excellence: www.gsa.gov/portal/ content/103487

# SBA DISASTER ASSISTANCE

# Knowing the Types of Assistance Available for Recovery

he Disaster Assistance
Program is SBA's largest
direct loan program, and
the only form of SBA
assistance not limited to
small businesses. SBA is responsible
for providing affordable, timely and
accessible financial assistance to
homeowners, renters, businesses of all
sizes and private non-profit organizations
following declared disasters. By law,
governmental units and agricultural
enterprises are ineligible.

The SBA offers two types of disaster loans—Physical and Economic Injury Disaster Loans.

Home Physical Disaster Loans up to \$200,000 are available to eligible homeowners to repair or replace to its pre-disaster condition damaged or destroyed real estate not fully covered by insurance. Renters and homeowners alike may borrow up to \$40,000 to repair or replace clothing, furniture, cars, appliances, etc., that was damaged or destroyed in the disaster.

Business Physical Disaster Loans up to \$2 million are available to qualified businesses or private non-profit organizations of any size to help restore or replace damaged real estate, inventory, machinery, equipment and other business assets to its pre-disaster condition.

The SBA can also lend additional funds to homeowners and businesses to help with the cost of making improvements that protect, prevent or minimize the same type of disaster damage from occurring again.

**Economic Injury Disaster Loans** (EIDLs) are working capital loans available to qualified small businesses, private non-profit organizations of all sizes and small agricultural cooperatives that suffered financial losses because of the disaster, regardless of physical damage. The SBA can loan up to \$2 million to provide the necessary working capital to help small businesses pay fixed debts, payroll, accounts payable and other bills that could have been covered had the disaster not occurred. The loan is not intended to replace lost sales or profits. The combined limit for economic injury and physical damage assistance for businesses is \$2 million.

**Military Reservist Economic Injury Disaster Loans (MREIDLs)** are working capital loans for small businesses adversely affected when an essential employee is called up to active duty by the National Guard or Reserves. An "essential employee" is defined as an individual (whether or not the owner of the small business) whose managerial or technical skill is critical to the successful daily operations of the business. The loan limit is \$2 million, and the funds may be used to pay necessary operating expenses as they mature until operations return to normal after the essential employee is released from active military duty. The MREIDLs cannot be used to replace lost profits.

For all disaster loans, SBA can only approve loans to applicants having a credit history acceptable to SBA and who also show the ability to repay the loans. The loan terms are established in accordance with the borrower's repayment ability. The law gives SBA several powerful tools to make disaster loans affordable: low-interest rates (around 4 percent), long-terms (up to 30 years) and refinancing of prior liens (in some cases.) As required by law, the interest rate for each loan is based on SBA's determination of whether the applicant has credit available elsewhere (the ability to borrow or use their own resources to recover after the disaster).

More information on all of SBA's disaster assistance programs, including information for military reservists, is available at www.sba.gov/disaster.

#### **Disaster Preparedness**

For small businesses, surviving a disaster doesn't begin with clearing the debris and returning to work.

With proper planning, surviving begins long before the disaster strikes—or before active-duty orders are received. Your planning should include insurance coverage, emergency power, protection of company records, fire safety, medical emergencies, taking care of your employees and continuity planning — how your business will continue during and after the emergency or disaster.

Starting is as easy as clicking on the disaster preparedness page of SBA's website at www.sba.gov/content/disaster-preparedness.

The page provides links to resources to help you put together your own emergency plan, preparedness tips and fact sheets about SBA recovery assistance for homeowners, renters, businesses of all sizes and private non-profit organizations.

Additionally, to help small businesses with their preparedness planning, SBA has teamed up with Agility Recovery Solutions to offer business continuity strategies for entrepreneurs via their "PrepareMyBusiness" website. In addition to offering practical disaster preparedness tips, Agility is the co-host (with SBA) of a monthly disaster planning webinar for business owners. Previous webinar topics have included discussions on crisis communications, testing your recovery plan and using social media to enhance business recovery. Visit www.preparemybusiness.org to get the schedule for future webinars. view archived webinars and for more disaster planning tips.

As small businesses are leading America's economic recovery, many of them are investing time and money into their plans to grow and create jobs. Developing a strong disaster preparedness plan should be a critical and integral piece of those efforts. Planning for a disaster is the best way of limiting its effects.

#### **Additional Resources**

The SBA has partnered with the American Red Cross to increase awareness in the business community about the Red Cross Ready Rating<sup>TM</sup> program. Ready Rating (www.readyrating.org) TM is a free, self-paced, web-based membership program that helps a business measure its ability to deal with emergencies, and gives customized feedback on how to improve those efforts.

Additional information on developing an emergency plan is available at the federal government's preparedness website <a href="https://www.ready.gov">www.ready.gov</a>.

The Institute for Business and Home Safety (www.disastersafety.org) has useful tips on protecting your home or business.

# ADVOCACY AND OMBUDSMAN

Watching Out for Small Business Interests



### **OFFICE OF ADVOCACY**

The SBA's Office of Advocacy, the "small business watchdog" of the government, examines the role and status of small business in the economy and independently represents the views of small business to federal agencies, Congress, the President and federal appellate courts as friends of the court. Advocacy compiles and interprets statistics on small business and is the primary entity within the federal government to disseminate small business data.

Headed by the Chief Counsel for Advocacy, the office also funds outside research of small business issues and produces numerous publications to inform policy makers about the important role of small business in the economy and the impact of government policies on small business. In addition, the office monitors federal agency compliance with the Regulatory Flexibility Act – the law that requires agencies to analyze the impact of their proposed regulations on small entities (including small businesses, small governmental jurisdictions and small

nonprofit organizations), and consider regulatory alternatives that minimize the economic burden on small entities.

Advocacy's mission is enhanced by a team of regional advocates, located in the SBA's 10 regions. They are Advocacy's direct link to small business owners, state and local government entities, and organizations that support the interests of small entities. The regional advocates help identify regulatory concerns of small business by monitoring the impact of federal and state policies at the grassroots level.

Learn more about the Office of Advocacy at www.sba.gov/advocacy.

# OFFICE OF THE NATIONAL OMBUDSMAN

If excessive fines, penalties or unfair regulatory enforcement by federal agencies are problems for your small business, you have a voice in Washington, D.C., through the SBA's Office of the National Ombudsman.

The Ombudsman receives comments regarding federal regulatory enforcement from small business owners, nonprofit organizations and small government entities. Comments are forwarded to federal agencies for review, and in some cases fines may be lowered or eliminated and decisions changed in favor of the small business owners. Each year the National Ombudsman files a report with the U.S. Congress on the responsiveness of federal agencies regarding their actions of regulatory and compliance enforcement on small businesses.

To request help, send the National Ombudsman a complete Federal Agency Comment Form. You may do this by fax at 202-481-5719; online at the Ombudsman's web page:

www.sba.gov/ombudsman; or by mail at 409 Third Street S.W., Mail Code 2120, Washington, DC 20416.

The Ombudsman also coordinates 10 Regional Regulatory Fairness Boards which meet regularly to receive comments about federal regulations affecting small businesses.

Learn more about the National Ombudsman from the website above or call 888-REG-FAIR.

# ADDITIONAL RESOURCES

Taking Care of Start Up Logistics



ven if you are running a small home-based business, you will have to comply with many of the local, state, and federal regulations. Avoid the temptation to ignore regulatory details. Doing so may avert some red tape in the short term, but could be an obstacle as your business grows. Taking the time to research the applicable regulations is as important as knowing your market. Bear in mind that regulations vary by industry. If you're in the food-service business, for example, you will have to deal with the health department. If you use chemical solvents, you will have environmental compliances to meet. Carefully investigate the regulations that affect your industry. Being out of compliance could leave you unprotected legally, lead to expensive penalties and jeopardize your business.

### **BUSINESS LICENSES**

There are many types of licenses, both state and local as well as professional. Depending on what you do and where you plan to operate, your business may be required to have various state and/or municipal licenses, certificates or permits.

Licenses are typically administered by a variety of state and local departments. Consult your state or local government for assistance.

#### Albuquerque City Treasurer's Office

1 Civic Plaza N.W., Rm. 1080-B Albuquerque, NM 87102 505-768-3309 or 505-768-3444 www.cabq.gov/treasury/license.html They will provide a license to conduct business via business registration fee. A state taxpayer identification number or evidence of application for such number is required.

#### **FICTITIOUS BUSINESS NAME**

Registering your business name, after doing a search to make sure that it is not already in use, protects you from others who might want to use the same name. For more information, contact the county clerk's office in the county where your business is based. If you are a corporation, you'll need to check with the state.

#### New Mexico Secretary of State New Mexico State Capital

325 Don Gaspar, Ste. 300 Santa Fe, NM 87501 505-827-3600 or 800-477-3632

To incorporate your business, obtain information from the:

New Mexico Public Regulation

Commission
P.O. Box 1269
Santa Fe, NM 87504-1269
888-427-5772 ● 505-827-4387 Fax
Information/assistance on articles of incorporation and other business registration forms for for-profit and nonprofit businesses.

#### **BUSINESS INSURANCE**

Like home insurance, business insurance protects your business against fire, theft and other losses. Contact your insurance agent or broker. It is prudent for any business to purchase a number of basic types of insurance. Some types of coverage are required by law, other simply make good business sense. The types of insurance listed below are among the most commonly used and are merely a starting point for evaluating the needs of your business.

*Liability Insurance* – Businesses may incur various forms of liability in conducting their normal activities. One of the most common types is product

liability, which may be incurred when a customer suffers harm from using the business product. There are many other types of liability, which are frequently related to specific industries. Liability law is constantly changing. An analysis of your liability insurance needs by a competent professional is vital in determining an adequate and appropriate level of protection for your business.

**Property** – There are many different types of property insurance and levels of coverage available. It is important to determine the property you need to insure for the continuation of your business and the level of insurance you need to replace or rebuild. You must also understand the terms of the insurance, including any limitations or waivers of coverage.

Business Interruption – While property insurance may pay enough to replace damaged or destroyed equipment or buildings, how will you pay costs such as taxes, utilities and other continuing expenses during the period between when the damage occurs and when the property is replaced? Business Interruption (or "business income") insurance can provide sufficient funds to pay your fixed expenses during a period of time when your business is not operational.

"Key Man" – If you (and/or any other individual) are so critical to the operation of your business that it cannot continue in the event of your illness or death, you should consider "key man" insurance. This type of policy is frequently required by banks or government loan programs. It also can be used to provide continuity in operations during a period of ownership transition caused by the death, incapacitation or absence due to a Title 10 military activation of an owner or other "key" employee.

Automobile – It is obvious that a vehicle owned by your business should be insured for both liability and replacement purposes. What is less obvious is that you may need special insurance (called "non-owned automobile coverage") if you use your personal vehicle on company business. This policy covers the business' liability for any damage which may result for such usage.

Visit us online: www.sba.gov/nm

NEW MEXICO Small Business Resource — 39

Officer and Director – Under most state laws, officers and directors of a corporation may become personally liable for their actions on behalf of the company. This type of policy covers this liability.

Home Office – If you are establishing an office in your home, it is a good idea to contact your homeowners' insurance company to update your policy to include coverage for office equipment. This coverage is not automatically included in a standard homeowner's policy.

#### **TAXES**

Taxes are an important and complex aspect of owning and operating a successful business. Your accountant, payroll person or tax advisor may be very knowledgeable, but there are still many facets of tax law that you should know. The Internal Revenue Service is a great source for tax information. Small Business/Self-Employed Tax Center: www.irs.gov/businesses/small/index.html

When you are running a business, you don't need to be a tax expert. However, you do need some tax basics. IRS Small Business/Self-Employed Tax Center gives you the information you need to stay tax compliant so your business can thrive.

Small Business Forms and Publications www.irs.gov/businesses/small/article/0,,id= 99200.00.html

Download multiple small business and self-employed forms and publications.

### FEDERAL PAYROLL TAX (EIN NUMBERS)

An Employer Identification Number (EIN), also known as a Federal Employer Identification Number (FEIN), is used to identify a business entity. Generally, businesses need an EIN to pay federal withholding tax.

You may apply for an EIN in various ways, one of which is to apply online. www.irs.gov/businesses/small/article/0,,id=102767,00.html. This is a free service offered by the Internal Revenue Service. Call 800-829-1040 if you have questions. You must check with your state to determine if you need a state number or charter.

#### FEDERAL SELF-EMPLOYMENT TAX

Every employee must pay Social Security and Medicare coverage. If you are self-employed, your contributions are made through the self-employment tax. The IRS has publications, counselors and workshops available to help you sort it out. For more information, contact the IRS at 800-829-1040 or www.irs.gov.

# SALES TAX EXEMPTION CERTIFICATE

If you plan to sell products, you will need a Sales Tax Exemption Certificate. It allows you to purchase inventory, or materials, which will become part of the product you sell, from suppliers without paying taxes. It requires you to charge sales tax to your customers, which you are responsible for remitting to the state. You will have to pay penalties if it is found that you should have been taxing your products and now owe back taxes to the state. For information on sales tax issues, contact your state's government. For information on state taxes - sales or income, contact:

New Mexico Taxation & Revenue Dept. P.O. Box 5557

Santa Fe, NM 87504-0630 505-827-0700 • 505-827-0331 Fax

Information, assistance and problem solving on business related taxes including the investment tax credit, gross receipts tax, employee state income tax and state corporate income tax is available through this department.

To obtain a State Tax Number, please contact:

New Mexico Taxation & Revenue Dept.

P.O. Box 630 Santa Fe, NM 87504-0630 505-827-0700 • 505-827-0331 Fax

#### **FEDERAL INCOME TAX**

Like the state income tax, the method of paying federal income taxes depends upon your legal form of business.

Sole Proprietorship: You must file IRS Federal Form Schedule C along with your personal Federal Income Tax return (Form 1040) and any other applicable forms pertaining to gains or losses in your business activity.

Partnership: You must file a Federal Partnership return (Form 1065). This is merely informational to show gross and net earnings of profit and loss. Also, each partner must report his share of partnership earnings on his individual Form 1040 based on the information from the K-1 filed with the Form 1065.

Corporation: You must file a Federal Corporation Income Tax return (Form 1120). You will also be required to report your earnings from the corporation including salary and other income such as dividends on your personal federal income tax return (Form 1040).

#### FEDERAL PAYROLL TAX

Federal Withholding Tax: Any business employing a person must register with the IRS and acquire an EIN and pay federal withholding tax at least quarterly. File Form SS-4 with the IRS to obtain your number and required tax forms. Call 800-829-3676 or 800-829-1040 if you have questions.

# IRS WEB PRODUCTS FOR SMALL BUSINESSES

For the most timely and up-to-date tax information, go to www.irs.gov/businesses/small/index.html.

# VIRTUAL SMALL BUSINESS WORKSHOP

www.tax.gov/virtualworkshop/

The Virtual Small Business Tax Workshop is the first of a series of video products designed exclusively for small business taxpayers. This workshop helps business owners understand federal tax obligations. The Virtual Small Business Workshop is available on CD www.irs. gov/businesses/small/article/0,,id= 101169,00.html and online www. irsvideos.gov/virtualworkshop/ if you are unable to attend a workshop in person. Small business workshops are designed to help the small business owner understand and fulfill their federal tax responsibilities. Workshops are sponsored and presented by IRS partners who are federal tax specialists.

Workshop topics vary from a general overview of taxes to more specific topics such as recordkeeping and retirement plans. Although most are free, some workshops have fees associated with them. Fees for a workshop are charged by the sponsoring organization, not the IRS.

The IRS's Virtual Small Business
Tax Workshop is an interactive
resource to help small business owners
learn about their federal tax rights
and responsibilities. This educational
product, available online and on CD,
consists of nine stand-alone lessons
that can be selected and viewed in any
sequence. A bookmark feature makes it
possible to leave and return to a specific
point within the lesson. Users also have
access to a list of useful online references
that enhance the learning experience by
allowing them to view references and
the video lessons simultaneously.

Tax Calendar for Small Businesses and Self-Employed (Publication 1518) www.irs.gov/businesses/small/article/0,,id=176080,00.html

The Tax Calendar for Small Businesses and Self-Employed contains useful information on general business taxes, IRS and SSA customer assistance, electronic filing and paying options, retirement plans, business publications and forms, common tax filing dates, and federal legal holidays.

#### **SOCIAL SECURITY CARDS**

All employees must have a social security card. It must be signed by its owner, and you should always ask to see and personally record the social security number. Failure to do so may cause your employee to lose benefits and considerable trouble for yourself in back tracking to uncover the error.

Each payday, your employees must receive a statement from you telling them what deductions were made and how many dollars were taken out for each legal purpose. This can be presented in a variety of ways, including on the check as a detachable portion or in the form of an envelope with the items printed and spaces for dollar deductions to be filled in.

# **EMPLOYEE CONSIDERATIONS Taxes**

If you have any employees, including officers of a corporation but not the sole proprietor or partners, you must make periodic payments towards, and/or file quarterly reports about payroll taxes and other mandatory deductions. You may contact these government agencies for information, assistance and forms. Social Security Administration

800-772-1213 www.ssa.gov

# Social Security's Business Services

The Social Security Administration now provides free electronic services online at www.socialsecurity.gov/employer/. Once registered for Business Services Online, business owners or their authorized representative can:

- · file W-2s online; and
- verify Social Security Numbers through the Social Security Number Verification Service, used for all employees prior to preparing and submitting Forms W-2.

#### Federal Withholding

U.S. Internal Revenue Service 800-829-1040 www.irs.gov

#### **Health Insurance**

Compare plans in your area at www.healthcare.gov.

#### **Employee Insurance**

If you hire employees you may be required to provide unemployment or workers' compensation insurance. For more information:

# NM Workers' Compensation Administration

Mailing Address: P.O. Box 27198 Albuquerque, NM 87125-7198 Physical Address: 2410 Centre Ave. S.E. Albuquerque, NM 87106 800-255-7965 or 505-841-6000 866-967-5667 Help line www.workerscomp.state.nm.us

#### **Personnel Posting Requirements**

Federal and state laws require that certain posters be displayed on business premises to inform employees of their rights and benefits. These posters can be obtained at no cost from the following agencies:

#### New Mexico Department of Labor/ Workforce Connection

501 Mountain Rd. N.E.
Albuquerque, NM 87102
505-843-1900 • 505-843-1991 Fax
U.S. Department of Labor/

#### Wage & Hour Division

500 Gold Ave. S.W., Ste. 12000 Albuquerque, NM 87102 505-248-6100 • 505-248-6108 Fax

For more information on Worker's Compensation, contact:

#### Workers' Compensation Administration

P.O. Box 27198 Albuquerque, NM 87125 800-255-7965 In Albuquerque: 505-841-6000

#### New Mexico OSHA Office

P.O. Box 5469 525 Camino de los Marquez, Ste. 3 Santa Fe, NM 87502 505-476-8700 • 505-476-8734 Fax

# WORKPLACE DISABILITY PROGRAMS

Americans with Disabilities (ADA): For assistance with the ADA, call 800-669-3362 or visit www.ada.gov.



#### WE ARE PROUD TO BE NORTHEASTERN NEW MEXICO'S #1 SBA LENDER

It is our sincere pleasure to welcome you to Northeastern New Mexico. Whether you are already a customer, or if you are looking for a new banking partner, we hope you will find this information to be helpful as you become acquainted with Community 1st Bank and explore the products and services we offer.

Community 1st Bank is built upon the reputation of providing outstanding customer service in the most convenient and professional, friendly and caring manner possible. Our dedication to convenient service that has been the foundation of our company for over 60 years continues to be our commitment to our customers today, and that will never change. After all, our goal is simply to treat our customers the way we want to be treated.

In order to experience that commitment first-hand and to meet some of the members of our Community 1st Bank family, I invite you to visit any of our locations throughout Mora, San Miguel, Harding or Guadalupe Counties. We now have 7 offices and no matter which one you choose, we know you will feel the warmth and friendliness of Community 1st Bank.

"COMMUNITY 1ST BANK, IT'S WHO WE ARE IT'S WHAT WE DO"

505-425-7584

ernesto@cfblv.com www.cfblv.com





# U.S. CITIZENSHIP AND IMMIGRATION SERVICES

The Federal Immigration Reform and Control Act of 1986 requires employers to verify employment eligibility of new employees. The law obligates an employer to process Employment Eligibility Verification Form I-9. The U.S. Citizenship and Immigration Services Office of Business Liaison offers a selection of information bulletins and live assistance through the Employer Hotline. For forms call 800-870-3676, for the Employer Hotline call 800-357-2099.

# E-Verify: Employment Eligibility Verification

E-Verify, operated by the Department of Homeland Security in partnership with the Social Security Administration, is the best--and quickest--way for employers to determine the employment eligibility of new hires. It is a safe, simple, and secure Internet-based system that electronically verifies the Social Security number and employment eligibility information reported on Form I-9. E-Verify is voluntary in most states and there is no charge to use it.

If you are an employer or employee and would like more information about the E-Verify program, please visit www.dhs.gov/E-Verify or contact our Customer Support staff: 1-888-464-4218 Monday — Friday 8~am-5~pm. E-mail: e-verify@dhs.gov

# SAFETY & HEALTH REGULATIONS

All businesses with employees are required to comply with state and federal regulations regarding the protection of employees. The Occupational Safety and Health Administration outlines specific health and safety standards adopted by the U.S. Department of Labor.

# OSHA Onsite-Consultation NM Environment Dept.

Occupational Health & Safety Bureau 525 Camino de los Marquez, Ste. 3 P.O. Box 2569 Santa Fe, NM 87502 505-476-8700 • 505-476-8734 Fax

# New Mexico Environment Department Office of the Secretary

Harold Runnels Bldg.
1190 S. St. Francis Dr., Ste. N4050
P.O. Box 5469
Santa Fe, NM 87505
505-827-2836 Fax
Responsible for issuing permits to business and industry to assure protection of the environment. Major areas of concern in New Mexico include air quality, surface water quality, solid waste, hazardous waste and underground storage tanks.

# U.S. Environmental Protection Agency/Region VI

1445 Ross Ave.
Dallas, TX 75202
214-665-2200 • 800-887-6063
214-665-2118 Fax
Information/referral on federal
environmental regulations including the
Clean Water Act, the Clean Air Act, the
Safe Drinking Water Act, the Resource
Conservation & Recovery Act and other
environmental regulations.

# BUILDING CODES, PERMITS AND ZONING

It is important to consider zoning regulations when choosing a site for your business. You may not be permitted to conduct business out of your home or engage in industrial activity in a retail district. Contact the business license office in the city or town where the business is located.

### BAR CODING

Many stores require bar coding on packaged products. Many industrial and manufacturing companies use bar coding to identify items they receive and ship. There are several companies that can assist businesses with bar-coding needs. You may want to talk with an SBDC, SCORE or WBC counselor for more information.

# Federal Registration of Trademarks and Copyrights

Trademarks or service markets are words, phrases, symbols, designs or combinations thereof that identify and distinguish the source of goods. Trademarks may be registered at both the state and federal level. To register a federal trademark, contact:

#### U.S. Patent and Trademark Office:

P.O. Box 1450 Alexandria, VA 22313-1450 800-786-9199 www.uspto.gov

Trademark Information Hotline 703-308-9000

# STATE REGISTRATION OF A TRADEMARK

Trademarks and service marks may be registered in a state. *Caution:* Federally registered trademarks may conflict with and supersede state registered business and product names.

#### **Patents**

A patent is the grant of a property right to the inventor by the U.S. Patent and Trademark Office. It provides the owner with the right to exclude others from making, using, offering for sale or selling the patented item in the United States.

Additional information is provided in the publications, General Information Concerning Patents and other publications distributed through the U.S. Patent and Trademark Office. For more information, contact the:

U.S. Patent and Trademark Office

800-786-9199 • www.uspto.gov

#### **Copyrights**

Copyrights protect original works of authorship including literary, dramatic, musical and artistic, and certain other intellectual works. Copyright does not protect facts, ideas and systems, although it may protect the way these things are expressed. For general information contact:

#### U.S. Copyright Office

U.S. Library of Congress James Madison Memorial Building 101 Independence Ave. S.E., Rm. 401 Washington, DC 20559 202-707-9100 - Order Line 202-707-3000 - Information Line www.copyright.gov

### BUSINESS ORGANIZATION: Choosing Your Business Structure

There are many forms of legal structure you may choose for your business. Each legal structure offers organizational options with different tax and liability issues. We suggest you research each legal structure thoroughly and consult a tax accountant and/or attorney prior to making your decision.

The most common organizational structures are sole proprietorships, general and limited partnerships, "C" and "S" corporations and limited liability companies.

Each structure offers unique tax and liability benefits. If you're uncertain which business format is right for you, you may want to discuss options with a business counselor or attorney.

#### **Sole Proprietorship**

One person operating a business as an individual is a sole proprietorship. It's the most common form of business organization. Profits are taxed as income to the owner personally. The personal tax rate is usually lower than the corporate tax rate. The owner has complete control of the business, but faces unlimited liability for its debts. There is very little government regulation or reporting required with this business structure.

#### **General Partnership**

A partnership exists when two or more persons join together in the operation and management of a business. Partnerships are subject to relatively little regulation and are fairly easy to establish. A formal partnership agreement is recommended to address potential conflicts such as: who will be responsible for performing each task; what, if any, consultation is needed between partners before major decisions, and what happens when a partner dies. Under a general partnership each partner is liable for all debts of the business. Profits are taxed as income to the partners based on their ownership percentage.

#### **Limited Partnership**

Like a general partnership, a limited partnership is established by an agreement between two or more persons. However, there are two types of partners.

- A general partner has greater control in some aspects of the partnership.
   For example, only a general partner can decide to dissolve the partnership.
   General partners have no limits on the dividends they can receive from profit so they incur unlimited liability.
- Limited partners can only receive a share of profits based on the proportional amount on their investment, and liability is similarly limited in proportion to their investment.

#### "C" Corporation

A "C" corporation is a legal entity created under state law by the filing of articles of incorporation. A corporation is a separate entity having its own rights, privileges and liabilities, apart from those of the individual(s) forming the corporation. It's the most complex form of business organization and is comprised of shareholders, directors and officers. Since the corporation is a separate legal entity in its own right it can own assets, borrow money and perform business functions without directly involving the owners. Corporations are subject to more government regulation and offer the owners the advantage of limited liability, but not total protection from lawsuits.

#### **Subchapter "S" Corporation**

Subchapter "S" references a special part of the Internal Revenue Code that permits a corporation to be taxed as a partnership or sole proprietorship, with profits taxed at the individual, rather than the corporate rate. A business must meet certain requirements for Subchapter "S" status. Contact the IRS for more information.

#### **LLCs and LLPs**

The limited liability company is a relatively new business form. It combines selected corporate and partnership characteristics while still maintaining status as a legal entity distinct from its owners. As a separate entity it can acquire assets, incur liabilities and conduct business. It limits liability for the owners. The limited liability partnership is similar to the LLC, but it is for professional organizations.

The following organization(s) provide business legal assistance on a discounted or pro bono basis if you or your business meets certain criteria:

#### Bridge to Justice Referral Program

State Bar of New Mexico 5121 Masthead N.E./P.O. Box 92860 Albuquerque, NM 87199-2860 800-876-6657

#### UNM School of Law

Business and Tax Clinic 1117 Stanford Dr. N.E. MSC116070.1 UNM Albuquerque, NM 87131-0001 505-277-2146

#### Lawyer Referral Service

Albuquerque Bar Association www.abqbar.org 505-243-2615

#### **Accounting**

An accountant can assist a small business in establishing a sound bookkeeping system; preparing periodic financial statements; preparing state and federal income tax returns; preparing social security, withholding, property and other tax returns; budgeting and forecasting and; consulting on various financial aspects of the business.

To find an accountant in your area, contact:

# New Mexico Society of Certified Public Accountants-Referral Service & Information Services

3400 Menaul Blvd. N.E. Albuquerque, NM 87107 505-246-1699 or 800-926-2522 505-246-1686 Fax www.nmscpa.org

# New Mexico Society of Public Accountants

2132-A Central Ave. S.E., PMB 306 Albuquerque, NM 87106 505-255-9335 or 800-378-1880 505-212-0822 Fax www.nmspacct.com

# OTHER SOURCES OF ASSISTANCE

#### **Chambers of Commerce**

Chambers of Commerce serve as a central location where the local small business community may obtain information, publications and contact information.

#### ALAMOGORDO CoC

1301 N. White Sands Blvd. Alamogordo, NM 88310-6659 575-437-6120 ◆ 575-437-6334 Fax www.alamogordo.com chamber@alamogordo.com

### AFRICAN AMERICAN CoC OF NEW MEXICO

100 Arno N.E., Ste. C Albuquerque, NM 87102 505-243-3949 ◆ 505-243-1504 Fax www.AACCNM.com join@aaccnm.com

#### ALBUQUERQUE HISPANO CoC

1309 4th St. S.W. Albuquerque, NM 87102 505-842-9003 • 505-764-9664 Fax www.ahcnm.org Andrea@ahcnm.org

#### ALBUQUERQUE WEST SIDE CoC

#173 3301-R Coors Blvd. N.W. Albuquerque, NM 87120-1292 505-697-2387 www.abqwestchamber.com robb.sanchez@abqwestchamber.com

# AMERICAN INDIAN CoC OF NEW MEXICO, INC.

2401 12th St. N.W., Ste. 5 S. Albuquerque, NM 87104 505-766-9545 • 505-766-9499 Fax www.aiccnm.com americanindianch@gwestoffice.net

#### GREATER ALBUQUERQUE CoC

115 Gold Ave. S.W. Albuquerque, NM 87102 505-764-3700 • 505-764-3714 Fax www.abqchamber.com info@abqchamber.com

#### ANGEL FIRE CoC

El Centro Plaza/P.O. Box 547 Angel Fire, NM 87710 575-377-6661 or 800-446-8117 575-377-3034 Fax www.angelfirechamber.org askus@angelfirechamber.org

#### ARTESIA CoC

107 N. First St.
Artesia, NM 88210
575-746-2744 or 800-658-6251
575-746-2745 Fax
www.artesiachamber.com
chamber@artesiachamber.com

#### AZTEC CoC

110 N. Ash Aztec, NM 87410 505-334-7646 • 505-334-7648 Fax www.aztecchamber.com director@aztecchamber.com

#### GREATER BELEN CoC

712 Dalies
Belen, NM 87002
505-864-8091 • 505-864-7461 Fax
www.belenchamber.org
rhona@belenchamber.org

#### GREATER SANDOVAL COUNTY CoC

282 S. Camino del Pueblo, Ste. 2-D Bernalillo, NM 87004 505-404-8492 505-235-3829 Cell www.sandovalchamber.com GSCCC@sandovalchamber.com

#### **BLOOMFIELD CoC & VISITORS CENTER**

224 W. Broadway Bloomfield, NM 87413 505-632-0880 • 505-634-1431 Fax www.bloomfieldchamber.info askus@bloomfieldchamber.info

#### CARRIZOZO CoC & VISITORS CENTER

P.O. Box 247 Carrizozo, NM 88301 575-648-2732 www.townofcarrizozo.org zozoccc@tularosa.net

#### CARLSBAD CoC

302 S. Canal/P.O. Box 910 Carlsbad, NM 88220 575-887-6516 • 575-885-1455 Fax www.carlsbadchamber.com info@carlsbadchamber.com

#### CHAMA VALLEY CoC

P.O. Box 306 Chama, NM 87520 575-756-2306 or 800-477-0149 www.chamavalley.com info@chamavalley.com

#### CIMARRON CoC

104 N. Lincoln Ave./P.O. Box 604 Cimarron, NM 87714 575-376-2417 or 888-376-2417 www.cimarronnm.com cimarronnm@gmail.com

#### CLAYTON/UNION COUNTY CoC

1103 S. 1st St./P.O. Box 476 Clayton, NM 88415 575-374-9253 or 800-390-7858 575-374-9250 Fax www.claytonnewmexico.org cuchamber@plateautel.net

#### CLOUDCROFT CoC

1001 James Canyon Hwy./P.O. Box 1290 Cloudcroft, NM 88317 575-682-2733 or 866-874-4447 575-682-6028 Fax www.cloudcroft.net Cloudcroft@cloudcroft.net

#### CLOVIS/CURRY COUNTY CoC

105 E. Grand Ave. Clovis, NM 88101 575-763-3435 or 800-261-7656 575-763-7266 Fax www.clovisnm.org ernie@clovisnm.org

#### DEMING LUNA COUNTY CoC

800 E. Pine (88030)/P.O. Box 8 Deming, NM 88031 575-546-2674 or 800-848-4955 575-546-9569 Fax www.demingchamber.com info@demingchamber.com

#### EAGLE NEST CoC

51 Therma Dr./P.O. Box 322 Eagle Nest, NM 87718 575-377-2420 or 800-494-9117 575-377-2697 Fax www.eaglenestchamber.org info@eaglenestchamber.org

#### ESPANOLA VALLEY CoC

710 Paseo del Oñate Espanola, NM 87532 505-753-2831 • 505-753-1252 Fax www.espanolanmchamber.com info@espanolanmchamber.com

#### EUNICE CoC

P.O. Box 838 Eunice, NM 88231 575-394-2755 ◆ 575-394-3937 Fax www.cityofeunice.org eunicecofc@mywdo.com

#### FARMINGTON CoC

100 W. Broadway Farmington, NM 87401 505-325-0279 ● 505-327-7556 Fax www.gofarmington.com chamber@gofarmington.com

#### FT. SUMNER CoC

707 N. 4th St./P.O. Box 28
Fort Sumner, NM 88119
575-355-7705 • 575-355-2850 Fax
www.ftsumnerchamber.com
ftsumnercoc@plateautel.net

#### GALLUP/MCKINLEY COUNTY CoC

106 W. Hwy. 66 Gallup, NM 87301 505-722-2228 or 800-380-4989 505-863-2280 Fax www.thegallupchamber.com bill@thegallupchamber.com

#### GRANTS CIBOLA COUNTY CoC

100 N. Iron Ave./P.O. Box 297 Grants, NM 87020 505-287-4802 or 800-748-2142 505-287-8224 Fax www.grants.org discover@grants.org

#### HATCH VALLEY CoC

210 F. W. Hall St./P.O. Box 38 Hatch, NM 87937 575-267-5050 www.villageofhatch.org www.hatchchilefest.com mnordyke2@gmail.com

#### HOBBS CoC

400 N. Marland Blvd. Hobbs, NM 88240 575-397-3202 ● 575-397-1689 Fax www.hobbschamber.org info@hobbschamber.org

#### JAL CoC

100 W. Idaho/P.O. Box 1205
Jal, NM 88252
575-395-2620 (Also Fax)
www.2chambers.com/jal\_new\_mexico.html
jalchamber@leaco.net

#### GREATER LAS CRUCES CoC

760 W. Picacho Ave. (88005) P.O. Drawer 519 Las Cruces, NM 88004 575-524-1968 • 575-527-5546 Fax www.lascruces.org

#### HISPANO CoC DE LAS CRUCES

1990 E. Lohman Ave., Ste. 207/P.O. Box 1964 (88004) Las Cruces, NM 88001 575-532-9255 • 575-524-4813 Fax www.thehispanochamber.com info@hispanochamberdelascruces.org

#### LAS VEGAS/SAN MIGUEL CoC

503 6th St./P.O. Box 128 Las Vegas, NM 87701 505-425-8631 or 800-832-5947 505-425-3057 Fax www.lasvegasnewmexico.com lvexec@qwestoffice.net

#### LORDSBURG HIDALGO COUNTY CoC

206 Main St.
Lordsburg, NM 88045
575-542-9864 • 575-542-9059 Fax
www.lordsburghidalgocounty.net
lordsburgcoc@aznex.net

#### LOS ALAMOS VISITORS CENTER & CoC

109 Central Park Sq. Los Alamos, NM 87544 505-662-8105 ◆ 505-662-8399 Fax www.losalamoschamber.com chamber@losalamos.com

#### VALENCIA COUNTY CoC

3445 Lambros Loop/P.O. Box 13 Los Lunas, NM 87031 505-352-3596 ◆ 505-352-3589 Fax www.loslunasnm.gov/chamber vcchamber@loslunasnm.gov

#### LOVINGTON CoC

201 S. Main St. Lovington, NM 88260 575-396-5311 • 575-396-2823 Fax www.lovingtonchamber.org lovingtonchamber2@hotmail.com

#### MORIARTY CoC

777 Rte. 66 Ave./P.O. Box 96 Moriarty, NM 87035 505-832-4087 www.moriartychamber.com debbie@moriartychamber.com

#### MOUNTAINAIR CoC

217 W. Broadway/P.O. Box 595 Mountainair, NM 87036 505-847-2795 www.discovermountainairnm.com

#### PLACITAS CoC

46 Sandia Ln. Placitas, NM 87043 505-867-3388 • 505-867-3102 Fax www.placitaschamber.com placitaschamber@aol.com

#### ROOSEVELT COUNTY CoC

100 South Ave. A Portales, NM 88130 575-356-8541 or 800-635-8036 575-356-8542 Fax www.Portales.com Chamber@Portales.com

#### RATON CoC

100 Clayton Rd./P.O. Box 1211 Raton, NM 87740 575-445-3689 www raton info ratonchamber@bacavalley.com

#### RED RIVER CoC

100 E. Main St./P.O. Box 870 Red River, NM 87558 575-754-2366 or 800-348-6444 575-754-3104 Fax www.redrivernewmex.com rrinfo@redriverchamber.org

#### CATRON COUNTY CoC

P.O. Box 415 Reserve, NM 87830 575-533-6116 www.catronchamber.org

#### RIO RANCHO REGIONAL CoC

4001 Southern Blvd. S.E., Ste. B Rio Rancho, NM 87124 505-892-1533 • 505-892-6157 Fax www.rrrcc.org info@rrrcc.org

#### ROSWELL CoC

131 W. 2nd St. Roswell, NM 88201 575-623-5695 or 877-849-7679 575-624-6870 Fax www.roswellnm.org information@roswellnm.org

#### ROSWELL HISPANO CoC

327 N. Main St. Roswell, NM 88201-4727 575-624-0889 • 575-624-0538 Fax www.roswellhcc.org director@roswellhcc.org

#### RUIDOSO VALLEY CoC & VISITORS CENTER TUCUMCARI/QUAY COUNTY CoC

720 Sudderth Dr. Ruidoso, NM 88345 575-257-7395 or 877-RUIDOSO (784-3676) 575-257-4693 Fax www.ruidosonow.com info@ruidosonow.com

#### SANTA FE CoC

8380 Cerrillos Rd., Ste. 302 Santa Fe, NM 87507 Mailing P.O. Box 1928 (87504) 505-988-3279 • 505-984-2205 Fax www.santafechamber.com Info@santafechamber.com

#### SANTA ROSA VISITOR INFORMATION CENTER

244 S. 4th St. Santa Rosa, NM 88435 575-472-3763 • 575-472-3848 Fax www.santarosanm.org rdelgado@srnm.org

#### SILVER CITY/GRANT COUNTY CoC

201 N. Hudson St. Silver City, NM 88061 575-538-3785 or 800-548-9378 575-538-3786 Fax www.SilverCitv.org info@SilverCity.org

#### SOCORRO COUNTY CoC

101 Plaza Socorro, NM 87801 575-835-0424 • 575-835-9744 Fax www.socorro-nm.com chamber@socorro-nm.com

#### TAOS COUNTY CoC

515 Gusdorf Rd., Ste. 6 Taos, NM 87571 575-751-8800 • 575-751-8801 Fax www.TaosChamber.com info@TaosChamber.com

#### TATUM CoC

P.O. Box 814 Tatum, NM 88267 575-398-5455 (Also Fax) www.townoftatum.org mburns@leaco.net

#### EAST MOUNTAIN CoC

P.O. Box 2436 Tijeras, NM 87059 505-281-1999 (Also Fax) www.eastmountainchamber.com info@eastmountainchamber.com

#### TRUTH OR CONSEQUENCES/SIERRA COUNTY CoC

207 S. Foch St. Truth or Consequences, NM 87901 575-894-3536 www.truthorconsequenceschamberof commerce.org info@truthorconsequenceschamberof commerce.org

404 W. Rte. 66/P.O. Drawer E Tucumcari, NM 88401 575-461-1694 • 575-461-3884 Fax www.tucumcarinm.com chamber@tucumcarinm.com

#### Other Resources

#### OTERO COUNTY ECONOMIC DEVELOPMENT COUNCIL, INC.

1301 N. White Sands Blvd. Alamogordo, NM 88310 575-434-5882 • 575-437-7139 Fax www.ocedc.com ocedc@alamogordo.com

#### ACCION NEW MEXICO

• ARIZONA • COLORADO (ACCION) 2000 Zearing N.W. Albuquerque, NM 87104 505-243-8844 or 800-508-7624 505-243-1551 Fax www.accionnm.org accion@accionnm.org

#### ALBUQUERQUE ECONOMIC DEVELOPMENT

851 University Blvd. S.E., Ste. 203 Albuquerque, NM 87106 505-246-6200 or 800-451-2933 505-246-6219 Fax www aha ora info@abq.org

#### ASSOCIATION OF COMMERCE & INDUSTRY

2201 Buena Vista Dr. S.E., Ste. 410 P.O. Box 9706 Albuquerque, NM 87119 505-842-0644 • 505-842-0734 Fax www.aci-nm.org info@aci-nm.org

#### BETTER BUSINESS BUREAU OF THE SOUTHWEST, INC.

2625 Pennsylvania St. N.E., Ste. 2050 Albuquerque, NM 87110 505-346-0110 • 800-873-2224 505-346-0696 Fax www.bbbsw.org info@bbbsw.org

#### BERNALILLO COUNTY ECONOMIC **DEVELOPMENT OFFICE**

One Civic Plaza N.W. 10th Fl., Rm. 10111 Albuquerque, NM 87102 505-468-7185 www.bernco.gov ed@bernco.gov The BCED office is here to provide information and assistance in developing your business in Bernalillo County.

#### CITY OF ALBUQUERQUE ECONOMIC DEVELOPMENT DEPARTMENT

1 Civic Plaza N.W., Rm. 11110 Albuquerque, NM 87102 Mailing P.O. Box 1293 (87103) 505-768-3270 or 800-659-8331 TTY 505-768-3280 Fax www.cabq.gov/econdev/ jag@cabq.gov

#### NM BUSINESS LEADERSHIP NETWORK EMPLOYERS' DISABILITY RESOURCE

Leah Rhule, Executive Director

P.O. Box 90803 Albuquerque, NM 87199 505-379-6533 www.newmexicobln.com Irhule@newmexicobln.com NM Business Leadership Network: OUR MISSION: We are New Mexico business leaders who collaborate with employers to promote and accomplish the business imperative of including people with disabilities in the workforce. We provide training, referrals and individualized consultations that enable employers to recruit, hire, promote and retain employees with disabilities because it is good business. We also provide training and consultation on creating marketing plans that target consumers with disabilities. We serve entrepreneurs with disabilities by incubating micro-enterprises to be operated and/or owned by the individual with a disability. The organization's VISION is to realize a fully inclusive workforce where all people have equal opportunity for employment, where everyone's performance is maximized, and where business provides the catalyst for this movement through best disability employment practices.

#### F-VFRIFY

E-Verify is an Internet-based system operated by the Department of Homeland Security (DHS) in partnership with the Social Security Administration (SSA) that allows participating employers to electronically verify the employment eligibility of their newly hired employees. E-Verify is free and voluntary and is the best means available for determining employment eligibility of new hires and the validity of their Social Security Numbers. If you are an employer or employee and would like more information about the E-Verify program, please visit our website at: www.dhs.gov/E-Verify or contact our Customer Support staff:

- Monday-Friday 9am 5pm Local Time
- Telephone: 888-464-4218
- · www.dhs.gov/E-Verify
- E-mail: e-verify@dhs.gov

#### THE LOAN FUND

F. Leroy Pacheco, President/CEO 423 Iron Ave. S.W.
Albuquerque, NM 87102
Mailing P.O. Box 705 (87103) 505-243-3196 or 866-873-6746 505-243-8803 Fax
www.loanfund.org
info@loanfund.org (inquiries)

# NM NATIVE AMERICAN BUSINESS ENTERPRISE CENTER

Theodore Pedro, Project Director 2401 12th St. N.W., Ste. 5-S. Albuquerque, NM 87104 505-243-6775 ◆ 505-766-9499 Fax www.nmnabec.org tedpedro@nmnabec.org

#### NAWBO-NNM (NATIONAL ASSOCIATION OF WOMEN BUSINESS OWNERS) NORTHERN NEW MEXICO CHAPTER

P.O. Box 30887
Albuquerque, NM 87190
505-435-3724
www.nawbonm.org
president@nawbonm.org
NAWBO-NNM provides a learning
environment in which members can
heighten their standards of professionalism;
strive for excellence; exceed expectations
of their clients and themselves; and provide
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NAWBO for further information.

#### NEW MEXICO DEPARTMENT OF VETERANS' SERVICES

Lloyd Calderon, Veteran Business Development Director Veterans' Business Outreach Center 300 San Mateo N.E., Ste. 106 Albuquerque, NM 87108 505-841-2956 • 505-841-5560 Fax www.dvs.state.nm.us/

# NEW MEXICO 8(a) & MINORITY BUSINESS ASSOCIATION

718 Central Ave. S.W.
Albuquerque, NM 87102
505-843-7114 • 505-242-2030 Fax
www.nedainc.net/NM 8a Home Page.htm
info@nedainc.net

#### NEDA BUSINESS CONSULTANTS, INC.

Anna Muller, President 718 Central Ave. S.W. Albuquerque, NM 87102 505-843-7114 ◆ 505-242-2030 Fax www.nedainc.net info@nedainc.net

#### NEW MEXICO PARTNERSHIP

110 2nd St. S.W., Ste. 602 Albuquerque, NM 87102 505-247-8500 ● 505-338-1117 Fax www.nmpartnership.com info@nmpartnership.com

# NEW MEXICO MANUFACTURING EXTENSION PARTNERSHIP

4501 Indian School Rd. N.E., Ste. 202 Albuquerque, NM 87110 505-262-0921 ● 505-262-9691 Fax www.newmexicomep.org info@newmexicomep.org

# SOUTH VALLEY ECONOMIC DEVELOPMENT CENTER

318 Isleta Blvd. S.W. Albuquerque, NM 87105 505-877-0373 • 505-877-0873 Fax www.svedc.org info@svedc.org The South Valley Economic Development Center (SVEDC) is a small business incubator dedicated to helping new and existing small businesses in the South Valley and beyond obtain the resources and information they need to thrive. The SVEDC provides services in three major categories: low cost office space with flexible leases and shared administrative help, a state of the art FDA certified commercial kitchen facility for rent on a one time or on-going basis, and on-site training in business

# UNM BUREAU OF BUSINESS & ECONOMIC RESEARCH

303 Girard Blvd. N.E., Ste. 116
Mailing MSC06 3510
1 University of New Mexico
Albuquerque, NM 87131-0001
505-277-2216 • 505-277-7066 Fax
www.bber.unm.edu
dbinfo@unm.edu

#### **UNM SMALL BUSINESS INSTITUTE**

c/o Dr. Raj Mahto
UNM Anderson School of Management
1924 Las Lomas Rd. NE
Albuquerque, NM 87106
505-277-2423 • 505-277-7108 Fax
http://sbi.unm.edu/default.asp
sbi@unm.edu

#### **USDA RURAL DEVELOPMENT**

Rural Business, Rural Housing and Rural Community Programs
6200 Jefferson Blvd. N.E., Rm. 255
Albuquerque, NM 87109
505-761-4950 • 505-761-4976 Fax
www.rurdev.usda.gov/nm/
USDA Rural Development's mission is to
increase economic opportunity and improve
the quality of life for all rural Americans
by providing the necessary financing and
technical assistance through three primary
program areas of housing, business and
infrastructure

# VETERANS PROCUREMENT ASSISTANCE CENTER, INC.

Archie Garcia, Executive Director 1314 Madeira Dr. S.E. Albuquerque, NM 87108 505-338-4155 • 505-338-4156 Fax www.vpacinc.org agarcia@vpacinc.org

#### WESST

Agnes Noonan, Executive Director WESST Enterprise Center 609 Broadway Blvd. N.E. Albuquerque, NM 87102 505-246-6900 • 800-469-3778 505-243-3035 Fax www.wesst.org

#### YMCA OF CENTRAL NEW MEXICO

303 Roma Ave. N.W., Ste. RB00A Albuquerque, NM 87102 505-881-4787 • 505-881-5350 Fax www.ymcacnm.org

#### YWCA - MIDDLE RIO GRANDE

210 Truman St. N.E., Ste. A
Albuquerque, NM 87108
505-254-9922 • 505-254-9953 Fax
www.ywca-nm.org
info@ywca-nm.org

#### SANDOVAL COUNTY ECONOMIC DEVELOPMENT AND TOURISM DEPARTMENT

264 Camino Del Pueblo/P.O. Box 40 Bernalillo, NM 87004 505-867-8687 or 800-252-0191 505-867-8325 Fax www.sandovalcounty.org agriffin@sandovalcountynm.gov

# CARLSBAD DEPARTMENT OF DEVELOPMENT CORPORATION

400-2 Cascades Ave., Ste. 201/P.O. Box 1090 Carlsbad, NM 88220 575-887-6562 • 575-885-0818 Fax www.developcarlsbad.org cdod@developcarlsbad.org

### CLOVIS INDUSTRIAL DEVELOPMENT CORPORATION

P.O. Box 930 Clovis, NM 88102 575-763-6600 ● 575-763-0395 Fax www.developclovis.com info@developclovis.com

# BETTER BUSINESS BUREAU OF THE SOUTHWEST- FARMINGTON BRANCH OFFICE

308 N. Locke Farmington, NM 87401 505-326-6501 • 505-327-7731 Fax www.bbbsw.org

#### **NMIDEA**

Eileen Shelton, Association Manager 2844 E. Main St., Ste. 106, #275 Farmington, NM 87401 505-486-4745 or 505-243-9913 Msg. 505-566-3698 Fax www.nmidea.org eshelton@nmidea.com

# FEDERAL LABORATORY CONSORTIUM – NEW MEXICO

The Federal Laboratory Consortium for Technology Transfer (FLC) is the nationwide network of federal laboratories that provides the forum to develop strategies and opportunities for linking the laboratory mission technologies and expertise with the marketplace.

www.flcmidcontinent.org/

#### AIR FORCE/AFRL & KIRTLAND AFB

Small Business Programs Office 2000 Wyoming Blvd. S.E. Bldg. 20604, 377 ABW HQ Kirtland AFB, NM 87117 505-846-4599 • 505-846-4800 Fax www.kirtland.af.mil

# CENTER FOR FAITH-BASED & COMMUNITY INITIATIVES

U. S. Small Business Administration 409 3rd St. S.W., Ste. 7000 Washington, DC 20024 202-205-9037 • 202-205-6802 Fax www.sba.gov/fbci

# DOE-LOS ALAMOS NATIONAL LABORATORY

Small Business Program Office P.O. Box 990, Mail Stop P222 Los Alamos, NM 87545 505-667-4419 ● 505-667-9819 Fax http://business.lanl.gov business@lanl.gov

#### SANDIA NATIONAL LABORATORIES

Small Business Utilization Office P.O. Box 5800, MS 1486 Albuquerque, NM 87185-1486 800-765-1678 www.sandia.gov supplier@sandia.gov

# GREATER TUCUMCARI ECONOMIC DEVELOPMENT CORPORATION

1500 W. Tucumcari Blvd./P.O. Box 1392 Tucumcari, NM 88401 575-461-4079 ● 575-461-1838 Fax http://tucumcari.biz patv@tucumcari.biz

### LAS VEGAS SAN MIGUEL COMMERCE & DEVELOPMENT PARTNERSHIP

1224 Railroad Ave. Las Vegas, NM 87701 505-425-8631

# LOS ALAMOS COMMERCE & DEVELOPMENT CORPORATION

190 Central Park Sq./P.O. Box 1206 Los Alamos, NM 87544 505-662-0001 • 505-662-0099 Fax www.losalamos.org/lacdc

# LOVINGTON ECONOMIC DEVELOPMENT CORPORATION

201 S. Main St. Lovington, NM 88260 575-396-1417 • 575-396-6328 Fax www.lovingtonedc.org evelynholguin@lovingtonedc.org

# MESILLA VALLEY ECONOMIC DEVELOPMENT ALLIANCE

U.S. Bank Tower 277 E. Amador, Ste. 304/P.O. Box 1299 Las Cruces, NM 88004 575-525-2852 or 800-523-6833 575-523-5707 Fax www.mveda.com biz@mveda.com

#### NAVAL SEA SYSTEMS COMMAND (NAVSEA) Naval Surface Warfare Center,

Port Hueneme Division
Small Business Office
Port Hueneme, CA – NSWC PHD
(For White Sands Missile Range, NM
Procurements)
805-228-0372
www.navsea.navy.mil/nswc/porthueneme/

www.navsea.navy.mil/nswc/porthueneme/

business/SBO.aspx

thomas.winans@navy.mil

#### NEW MEXICO DEPARTMENT OF AGRICULTURE - MARKETING AND ECONOMIC DEVELOPMENT

MSC 3189 Box 30005 Las Cruces, NM 88003-8005 575-646-4929 • 575-646-3303 Fax www.nmda.nmsu.edu/marketing-andeconomic-development nmagsec@nmda.nmsu.edu

#### NEW MEXICO DEPARTMENT OF VETERANS' SERVICES

U.S. Air Force Colonel (Ret.) Timothy Hale, Cabinet Secretary Department of Veterans' Services 407 Galisteo, Rm. 142/P.O. Box 2324 Santa Fe, NM 87504 505-827-6300 or 866-433-VETS (8387) 505-827-6372 Fax www.dvs.state.nm.us/

# ray.seva@state.nm.us NEW MEXICO ECONOMIC DEVELOPMENT

**DEPARTMENT** 

1100 St. Francis Dr., Ste. 1060 Santa Fe, NM 87505 505-827-0300 or 800-374-3061 505-827-0328 Fax www.edd.state.nm.us edd.info@state.nm.us

# NEW MEXICO HIGHLANDS UNIVERSITY SANTA FE/ESPANOLA

Steve Martinez, Ph.D., Center Director 6401 Richards Ave., Rm. 302 Santa Fe Community College Santa Fe, NM 87508 505-428-1263 • 505-428-1147 Fax scmartinez@nmhu.edu

#### CITY OF PORTALES

100 W. 1st St.
Portales, NM 88130
575-356-6662 ext. 1011
575-356-3158 Fax
www.portalesnm.org
citymanager@portalesnm.org

# ROOSEVELT COUNTY COMMUNITY DEVELOPMENT CORPORATION

Greg Fisher, CEcD, Director of Economic Development 100 S. Ave. A Portales, NM 88130 575-356-5354 or 800-635-8036 575-356-8542 Fax www.goportales.com economicdevelopment@portalesnm.org

# RIO RANCHO ECONOMIC DEVELOPMENT CORPORATION

1201 Rio Rancho Blvd., Ste. C Rio Rancho, NM 87124 505-891-4305 • 505-891-4297 Fax www.rredc.org info@rredc.org

# SAN JUAN ECONOMIC DEVELOPMENT SERVICE, INC.

5101 College Blvd. Farmington, NM 87402 505-566-3720 ● 505-566-3698 Fax Cell: 505-860-7997 www.sanjuaneds.com sjeds@sanjuaneds.com

#### SANTA FE BUSINESS INCUBATOR (SFBI)

3900 Paseo del Sol Santa Fe, NM 87507 505-424-1140 ◆ 505-424-1144 Fax www.sfbi.net info@sfbi.net

The business incubator offers a wide range of business training, support programs, flexible leases and shared equipment in a professional environment. The SFBI is able to offer a number of services to its tenant companies and help reduce the initial costs of starting a business.

# SIERRA COUNTY ECONOMIC DEVELOPMENT ORGANIZATION

400 W. 4th St.
Truth or Consequences, NM 87901
575-894-9061 ● 575-894-3194 Fax
www.scedo.org
john.mulcahy@scedo.org

# TAOS COUNTY ECONOMIC DEVELOPMENT CORPORATION

1021 Salazar Rd./P.O. Box 1389 Taos, NM 87571 575-758-8731 • 575-758-3201 Fax www.tcedc.org tcedc@tcedc.org

# THE INTERNATIONAL BUSINESS ACCELERATOR

The International Business Accelerator (IBA) is a one-stop shop of resources for New Mexican businesses and individuals wishing to introduce their product or service into the global market.

The IBA offers educational programs on how to export/import, an on-line resource guide of international trade materials and an electronic database of international trade leads/joint venture opportunities. The

IBA also leads outgoing and reverse trade missions of foreign buyers and sellers for the benefit of New Mexican companies. IBA's team of trade experts offers one-on-one counseling for businesses seeking assistance in meeting their international trade objectives.

The IBA is part of the New Mexico Small Business Development Center's network and is administered through Western New Mexico University and may be contacted at:

### THE INTERNATIONAL BUSINESS ACCELERATOR

Jerry Pacheco, Executive Director 113 Sundance Ct. Santa Teresa, NM 88008 575-589-2200 • 575-589-5212 Fax

#### U.S. SMALL BUSINESS ADMINISTRATION

Regional Manager – Export Solutions Group Office of International Trade U.S. Export Assistance Center 1625 Broadway Ave., Ste. 680 Denver, CO 80202 303-844-6622 ext. 218

#### SANDRA NECESSARY, DIRECTOR

U.S. Commercial Service
Santa Fe U.S. Export Assistance Center
U.S. Department of Commerce
P.O. Box 20003
Santa Fe, NM 87504
505-231-0075 • 505-827-0211 Fax
www.export.gov/newmexico

# NEW MEXICO ASSOCIATION OF REGIONAL COUNCILS

### MID REGION COUNCIL OF GOVERNMENTS - DISTRICT 3

Dewey Cave, Executive Director 809 Copper Ave. N.W. Albuquerque, NM 87102 505-247-1750 • 505-247-1753 Fax www.mrcog-nm.gov dcave@mrcog-nm.gov (Bernalillo, Sandoval, Torrance and Valencia along with portions of Santa Fe)

# EASTERN PLAINS COUNCIL OF GOVERNMENTS – DISTRICT 4

Sandy Chancey, Executive Director
418 Main
Clovis, NM 88101
575-762-7714 ● 575-762-7715 Fax
www.epcog.org
prarguello@epcog.org
(Curry, DeBaca, Guadalupe, Harding, Quay,
Roosevelt and Union)

# SOUTH CENTRAL COUNCIL OF GOVERNMENTS – DISTRICT 7

Jay Armijo, Executive Director 600 Hwy. 195, Ste. D Elephant Butte, NM 87935 575-744-0039 ● 575-744-0042 Fax www.sccog-nm.com jarmijo@sccog-nm.com (Doña Ana, Sierra and Socorro)

# NORTHWEST NEW MEXICO COUNCIL OF GOVERNMENTS – DISTRICT 1

Jeff Kiely, Executive Director 409 South 2nd St. Gallup, NM 87301 505-722-4327 ◆ 505-722-9211 Fax www.nwnmcog.com jkiely@nwnmcog.com (Cibola, McKinley and San Juan)

#### SOUTHEASTERN NEW MEXICO ECONOMIC DEVELOPMENT DISTRICT/COUNCIL OF GOVERNMENTS – REGION 6

Hubert H. Quintana, Executive Director 1600 S.E. Main St., Ste. D Roswell, NM 88203 575-624-6131 • 575-624-6134 Fax www.snmedd.org hqsnmedd@plateautel.net (Chavez, Eddy, Lea, Lincoln and Otero)

#### NORTH CENTRAL NEW MEXICO ECONOMIC DEVELOPMENT – DISTRICT 2

Tim Armer, Executive Director
P.O. Box 5115
Santa Fe, NM 87502
505-827-7313 or 866-699-4927
505-827-7414 Fax
www.ncnmedd.com
tarmer@ncnmedd.com
(Colfax, Los Alamos, Mora, Rio Arriba,
Sandoval, San Miguel, Santa Fe and Taos)

# SOUTHWEST NEW MEXICO COUNCIL OF GOVERNMENTS-DISTRICT 5

Priscilla Lucero, Executive Director 1203 North Hudson St./P.O. Box 2157 Silver City, NM 88062 575-388-1509 • 575-388-1500 Fax www.swnmcog.org priscillalucero@gilanet.com (Catron, Grant, Hidalgo and Luna)



#### **SBA Participating Banks and Other Lenders with NM locations**

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#### **ALAMOGORDO**

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500 E. 10th St. Alamogordo, NM 88310 575-437-9334 • 505-437-7020 F

#### **BBVA COMPASS BANK**

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Alamogordo, NM 88310 575-434-2660 Branch 505-907-0765 SBA Contact

#### FIRST AMERICAN BANK

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1300 N. White Sands/P.O. Box 1845 Alamogordo, NM 88310 575-439-9800 • 575-439-1008 F

#### FIRST NATIONAL BANK IN ALAMOGORDO (RLA)

P.O. Box 9 Alamogordo, NM 88311 575-437-4880 • 575-443-5198 F

#### FIRST SAVINGS BANK

(^^ ++ ee RLA)

723 New York Ave. Alamogordo, NM 88310 575-437-0095 • 575-437-7737 F

#### PIONEER BANK (^^ ++ RLA)

P.O. Box 1707 Alamogordo, NM 88311 575-437-9075 • 575-439-6057 F

#### WASHINGTON FEDERAL (RLA)

P.O. Box 1767 Alamogordo, NM 88310 575-439-0011 • 575-434-1583 F 504 loans ONLY

#### WELLS FARGO BANK

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1109 New York Ave. Alamogordo, NM 88311 575-434-8000 Branch 505-766-6423 SBA Contact

#### WESTERN BANK (SE PX RLA)

P.O. Box 5100 Alamogordo, NM 88311 575-443-5000 • 575-443-5075 F

#### **ALBUQUERQUE**

#### BANK1ST (RLA)

P.O. Box 31670 Albuquerque, NM 87190 505-872-1536 • 505-875-1510 F

#### BANK OF ALBUQUERQUE (PLP CLP SE PX EWCP SLA)

201 3rd St. N.W. Ste. 1400 Albuquerque, NM 87102 505-222-8501 • 505-222-8481 F

#### BANK OF ALBUQUERQUE

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4901 Central Ave. N.E. Albuquerque, NM 87108 505-855-0640

#### BANK OF ALBUQUERQUE

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10131 Coors Rd. N.W. Albuquerque, NM 87114 505-855-0760

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10040 Coors ByPass N.W. Albuquerque, NM 87114 505-855-0620

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#### BANK OF ALBUQUERQUE

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1301 Juan Tabo N.F. Albuquerque, NM 87112 505-855-0650

#### BANK OF ALBUQUERQUE

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#### BANK OF ALBUQUERQUE

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4700 Montgomery Rd. N.E. Albuquerque, NM 87109 505-855-7200

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1698 Rio Bravo S.W. Ste. H Albuquerque, NM 87105 505-855-0700

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Albuquerque, NM 87102 505-848-9164 • 505-243-9606 F 602-523-2142 • 904-312-6742 F 504 loans ONLY

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500 Marguette N.W. Albuquerque, NM 87102 505-843-9201 • 505-843-9164 F 505-717-3356 or 888-595-3156 SBA Contact

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5501 Jefferson N.E. Albuquerque, NM 87109 505-344-6589 • 505-344-6590 F 505-717-3356 or 888-595-3156 SBA Contact

#### BANK OF THE WEST

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5301 Central Ave. N.E. Albuquerque, NM 87108 505-717-3356 or 888-595-3156 SBA Contact

### BANK OF THE WEST

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3733 Isleta Blvd. S.W. Albuquerque, NM 87105 505-717-3356 or 888-595-3156 SBA Contact

#### BANK OF THE WEST

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5228 Central Ave. S.W. Albuquerque, NM 87105 505-717-3356 or 888-595-3156 SBA Contact

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500 Dr. Martin Luther King Dr. N.W. Albuquerque, NM 87102 505-717-3356 or 888-595-3156 SBA Contact

#### BANK OF THE WEST

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6125 Fourth St. N.W. Albuquerque, NM 87107 505-717-3356 or 888-595-3156 SBA Contact

### BANK OF THE WEST

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4221 San Mateo Blvd N.F. Albuquerque, NM 87110 505-717-3356 or 888-595-3156 SBA Contact

#### BANK OF THE WEST (\*\*\* © ^^ ee SLA)

10050 Coors Bypass Blvd. N.W. Albuquerque, NM 87114 505-717-3356 or 888-595-3156 SBA Contact

#### BANK OF THE WEST

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9500 Sage Rd. S.W. Albuquerque, NM 87121 505-833-2223 Branch 505-907-0765 SBA Contact

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3500 Candelaria N.E. Albuquerque, NM 87107 505-888-9090 Branch 505-907-0765 SBA Contact

PLP - Preferred Lender CLP - Certified Lender

SE - SBA Express Lender

PX - Patriot Express Lender EWCP - Export Working Capital

Lender CAP - CAPLine

CA - Community Advantage

RLA - Rural Lender Advantage (Eligible)

SLA - Small Loan Advantage (Eligible)

\*\*\* - Branch of Preferred Lender

© - Branch of Certified Lender ^^ - Branch of SBA Express Lender

++ - Branch of Patriot Express Lender ee - Branch of Export Working

Capital Lender

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#### **CHARTER BANK**

4400 Osuna N.E. Albuquerque, NM 87109 505-341-7300 • 505-341-7356 F

#### COMMUNITY BANK (RLA)

4904 Alameda Blvd., N.E., Bldg. B Albuquerque, NM 87113 505-890-7065 • 505-890-6640 F

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One Park Sq., Ste. 101 6501 Americas Pkwy. N.E. Albuguerque, NM 87110 505-889-1923 • 505-889-1920 F

#### FIRST NATIONAL BANK OF SANTA FF (RLA)

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8104 Wyoming Blvd. NE, Ste. C Albuquerque, NM 87113 505-856-7885 • 505-822-5539 F Branch 801-413-8043 • 801-320-5957 F SBA Contact

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6000 Montgomery Blvd. N.E. Albuquerque, NM 87109 505-338-4884

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320 Gold Ave. S.W. Albuquerque, NM 87103 505-830-8100 • 505-830-8140 F

#### **NEW MEXICO EDUCATORS** FEDERAL CREDIT UNION (SE PX RLA)

4100 Pan American Frwy. Albuquerque, NM 87107 505-872-5426 • 505-884-8330 F

#### PEOPLES BANK (^^ ++ RLA)

2155 Louisiana Blvd. N.E. Ste. 1000 Albuquerque, NM 87110 505-888-3300

#### SANDIA LABORATORY FEDERAL CREDIT UNION (RLA)

8920 Holly N.E. Albuquerque, NM 87122 505-237-7240 • 505-237-3770 F

#### SOUTHWEST SECURITIES BANK (^^ ++ CAP)

7401 lefferson St. N.F. Albuquerque, NM 87109 505-857-6200 • 505-856-1595 F

#### SUNRISE BANK OF ALBUQUERQUE

219 Central Ave. N.W., Ste. 100 Albuquerque, NM 87102 505-244-8000 • 505-243-3399 F

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423 Iron S.W./P.O. Box 705 Albuquerque, NM 87102 505-243-3196 • 505-243-8803 F

#### UNION SAVINGS BANK (RLA)

1500 Mercantile Ave. N.E. Albuquerque, NM 87107 505-341-5200 • 505-341-5201 F

#### U.S. BANK

#### (PLP CLP SE PX EWCP SLA)

7900 Jefferson N.E. Albuquerque, NM 87109 505-241-7611

#### U.S. BANK (\*\*\* © ^^ ++ ee SLA)

111 Lomas N.W. Albuquerque, NM 87102 505-246-8100

#### U.S. NEW MEXICO FEDERAL **CREDIT UNION (RLA)**

3939 Osuna Rd. N.E./P.O. Box 129 Albuquerque, NM 87103 505-342-8881 • 505-342-8975 F

#### WASHINGTON FEDERAL (RLA)

1301 Wyoming Blvd. N.E. Albuquerque, NM 87112 505-237-0052 • 505-237-0057 F 504 loans ONLY

#### WASHINGTON FEDERAL (RLA)

4301 The 25 Way Albuquerque, NM 87109 505-341-3240 • 505-344-3991 F 504 loans ONLY

#### WELLS FARGO BANK (PLP CLP SE PX EWCP SLA)

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505-766-6423 SBA Contact

#### WESTERN COMMERCE BANK (\*\*\* © ^^ ++ ee SLA)

1910 Wyoming Blvd. N.E. P.O. Box 14518 Albuquerque, NM 87191 505-271-9964 • 505-271-9879 F

#### ANGEL FIRE

#### INTERNATIONAL BANK (RLA)

#9 N. Angel Fire Rd. Angel Fire, NM 87710 575-377-2326 • 575-377-6321 F

#### THE FIRST NATIONAL BANK OF **NEW MEXICO (RLA)**

#1 First National Pl./P.O. Box 828 Angel Fire, NM 87710 575-377-3077 • 575-377-2701 F

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#### FIRST NEW MEXICO BANK LAS CRUCES (^^ ++ RLA)

455 Landers Anthony, NM 88021 575-882-5885 • 575-882-2179 F 575-556-3000 • 575-556-3030 F SBA Contact

#### WELLS FARGO BANK

(\*\*\* © ^^ ++ ee SLA) 800 Hwy. 478 N. Anthony, NM 88021

575-882-3571 branch 505-766-6423 SBA Contact

#### ARTESIA

#### ARTESIA NATIONAL BANK (RLA)

(First National Bank in Alamogordo) 908 W. Main St./P.O. Box 968 Artesia, NM 88211 575-746-4794

#### FIRST AMERICAN BANK (PLP CLP SE PX CAP RLA SLA)

303 W. Main St./P.O. Box AA Artesia, NM 88211 575-746-8000 • 575-748-9799 F

#### WASHINGTON FEDERAL (RLA)

604 N. 26th St. Artesia, NM 88210 575-627-4691 • 575-746-9434 F 504 loans ONLY

#### WELLS FARGO BANK (\*\*\* © ^^ ++ ee SLA)

610 W. Main Artesia, NM 88210 575-748-3381 Branch

505-766-6423 SBA Contact

#### WESTERN BANK (RLA)

320 W. Texas/P.O. Drawer 500 Artesia, NM 88210 575-748-1345 • 575-746-4583 F

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#### 504 loans ONLY FOUR CORNERS COMMUNITY

BANK (^^ ++ CAP RLA) 1301 Aztec Blvd. Aztec, NM 87410 505-566-2174 • 505-334-3222 F

#### THE CITIZENS BANK (^^ RLA)

215 S. Main Ave. Aztec, NM 87410 505-566-2174 • 505-334-3222 F

#### WELLS FARGO BANK (\*\*\* © ^^ ++ ee SLA)

118 E. Chaco St. Aztec, NM 88311 505-334-6182 Branch 505-766-6423 SBA Contact

#### **BAYARD**

#### AMBANK (RLA)

1401 Tom Foy Blvd. Bayard, NM 88023 575-537-2481 • 575-537-2482 F

#### BANK OF AMERICA, N.A.

(\*\*\* © ^^ ## ++ ee SLA) 600 Winifred St. Bayard, NM 88023 575-388-1903 • 575-537-3338 F 602-523-2142 • 904-312-6742 F 504 loans ONLY

#### **BELEN**

#### AG NEW MEXICO - FARM CREDIT **SERVICES**

19554 Hwy. 314/P.O. Box 7 Belen, NM 87002 505-861-5447 • 505-861-5476 F

#### BANK OF ALBUQUERQUE

(\*\*\* © ^^ ++ ee SLA) 634 Becker Ave. Belen, NM 87002 505-855-0610 • 505-864-4373 F

#### MYBANK (SE PX RLA)

19339 N. Hwy. 314 Belen, NM 87002 505-864-3301 • 505-864-2223 F

#### MYBANK (^^ ++ RLA)

394 Rio Communities Blvd. Belen, NM 87002 505-864-3301

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505-766-6423 SBA Contact

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#### WELLS FARGO BANK

(\*\*\* © ^^ ++ ee SLA) 239 W. Hwy. 550 Bernalillo, NM 87004 505-771-2734 Branch 505-766-6423 SBA Contact

#### BLOOMFIELD

#### BANK OF THE SOUTHWEST

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#### THE CITIZENS BANK (^^ RLA)

320 W. Broadway Ave. Bloomfield, NM 87413 505-599-0100

#### WELLS FARGO BANK

(\*\*\* © ^^ ++ ee SLA) 1200 W. Broadway Ave. Bloomfield, NM 87413 505-632-3331 Branch

505-766-6423 SBA Contact

#### **BOSQUE FARMS**

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CLP - Certified Lender

SE - SBA Express Lender

PX - Patriot Express Lender EWCP - Export Working Capital

CAP - CAPLine

Lender CA - Community Advantage

RLA - Rural Lender Advantage (Eligible)

SLA - Small Loan Advantage (Eligible)

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#### WASHINGTON FEDERAL (RLA)

100 Smokey Bear Capitan, NM 88316 575-354-5030 ● 575-354-0354 F 504 loans ONLY

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#### PIONEER BANK (^^ ++ RLA)

111 N. Canal/P.O. Box S Carlsbad, NM 88221 575-887-6551 ● 575-885-7477 F

### THE CARLSBAD NATIONAL BANK (RLA)

202 W. Stevens/P.O. Box 1359 Carlsbad, NM 88220 575-234-2500 • 575-234-2501 F

#### WELLS FARGO BANK (\*\*\* © ^^ ++ ee SLA)

115 W. Fox St./P.O. Box 1689 Carlsbad, NM 88220 575-885-8869 Branch 505-766-6423 SBA Contact

# WESTERN COMMERCE BANK (PLP CLP SE CE PX EWCP SLA)

127 S. Canyon St./P.O. Drawer 1358 Carlsbad, NM 88220 575-887-6686 • 575-885-0529 F

#### **CARRIZOZO**

### CITY BANK NEW MEXICO (^^ ++ RLA)

1203 E. Ave. Carrizozo, NM 88301 575-648-4298 ● 575-648-4477 F

#### WELLS FARGO BANK

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401 Central Ave. Carrizozo, NM 88301 575-648-2377 Branch 505-766-6423 SBA Contact

#### **CEDAR CREST**

#### BANK OF THE WEST

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324 McCombs Chaparral, NM 88081 575-824-3241 • 575-824-0294 F

#### CIMARRON

#### INTERNATIONAL BANK (RLA)

31062 Hwy. 64 Cimarron, NM 87714 575-376-2274 • 575-376-2804 F

#### CLAYTON

# FARMERS & STOCKMENS BANK (RLA)

22 Maple St./P.O. Box 488 Clayton, NM 88415 575-374-8301 • 575-374-8309 F

# THE FIRST NATIONAL BANK OF NEW MEXICO (RLA)

201 Main St./P.O. Box 548 Clayton, NM 88415 575-374-8315 • 575-374-8458 F

#### **CLOUDCROFT**

#### FIRST NATIONAL BANK IN ALAMOGORDO (RLA)

601 Burro Ave./P.O. Box 168 Cloudcroft, NM 88317 575-682-2531

#### WESTERN BANK (^^ ++ RLA)

505 Burro Ave.. Ste. 106 Cloudcroft, NM 88317 575-682-4141

#### **CLOVIS**

# AG NEW MEXICO - FARM CREDIT SERVICES

233 Fairway Terrace N. P.O. Box 1328 Clovis, NM 88102 575-762-3828 • 575-762-5616 F

#### AMERICAN HERITAGE BANK (RLA)

3300 N. Prince St. Clovis, NM 88101 575-762-2800 • 575-762-3338 F

#### BANK OF AMERICA, N.A.

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# JAMES POLK STONE COMMUNITY BANK (RLA)

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# NEW MEXICO BANK & TRUST (\*\*\* © ^^ ++ ee SLA)

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300 Main St. Clovis, NM 88101 575-769-9000 • 575-769-0050 F

# THE CITIZENS BANK OF CLOVIS (RLA)

421 Pile St./P.O. Box 1629 Clovis, NM 88102 575-769-1911 • 575-762-7259 F

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Clovis, NM 88101 575-763-5759 Branch 505-766-6423 SBA Contact

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901 Pile St./P.O. Box 670 Clovis, NM 88101 575-769-1975 • 575-762-1684 F

#### **COLUMBUS**

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Corrales, NM 87048 505-792-0661 Branch 505-766-6423 SBA Contact

#### <u>CUBA</u>

#### WELLS FARGO BANK

6381 S. Main St. Cuba, NM 87013 575-289-3433 Branch 505-766-6423 SBA Contact

#### **DEMING**

#### BBVA COMPASS BANK

(\*\*\* © ^^ ee SLA) 411 Cody Rd.

Deming, NM 88030 575-544-7345 Branch 505-907-0765 SBA Contact

#### FIRST NEW MEXICO BANK (RLA)

300 S. Gold Ave./P.O. Box 511 Deming, NM 88030

575-546-2691 • 575-544-0284 F

#### FIRST SAVINGS BANK

(^^ ++ ee RLA)

520 S. Gold Ave.
Deming, NM 88030
575-546-2707 • 575-546-0020 F

#### WELLS FARGO BANK

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223 S. Gold Ave.
Deming, NM 88030
575-544-6658 Branch
505-766-6423 SBA Contact

#### **DES MOINES**

# FARMERS & STOCKMENS BANK (RLA)

P.O. Box 68
Des Moines, NM 88418
575-278-2861 • 575-278-2811 F

#### **DEXTER**

#### WELLS FARGO BANK

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113 S. Lincoln Ave.
Dexter, NM 88230
575-734-5462 Branch
505-766-6423 SBA Contact

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614 Hawks Dr./P.O. Box 507 Dulce, NM 87528 575-759-3327 Branch 505-766-6423 SBA Contact

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Elephant Butte, NM 87935 575-744-5593 • 505-744-4217 F

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460 N. Riverside Dr. Espanola, NM 87532 505-367-1200 • 505-747-9682 F

#### COMMUNITY BANK (RLA)

411 Carr Ln./P.O. Box 1290 Espanola, NM 87532 505-367-3000 • 505-753-5074 F

#### VALLEY NATIONAL BANK (RLA)

322 Riverside Dr./P.O. Box 99 Espanola, NM 87532 505-753-2136 • 505-753-4877 F

#### WELLS FARGO BANK

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#### EUNICE

#### WELLS FARGO BANK

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Farmington, NM 87401 505-564-7864 • 505-564-7877 F 602-523-2142 • 904-312-6742 F 504 loans ONLY

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CLP – Certified Lender SE – SBA Express Lender

PX - Patriot Express Lender EWCP - Export Working Capital Lender

CAP - CAPLine

CA – Community Advantage

RLA – Rural Lender Advantage (Eligible) SLA – Small Loan Advantage

(Eligible)

\*\*\* - Branch of Preferred Lender
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#### BANK OF THE SOUTHWEST

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500 W. Main St., Ste. 101 Farmington, NM 87401 505-327-3222 • 505-327-3230 F

#### THE CITIZENS BANK (SE RLA)

500 W. Broadway/P.O. Box 4140 Farmington, NM 87401 505-599-0100 • 505-599-0119 F

#### VECTRA BANK COLORADO (PLP CLP SE PX EWCP SLA)

2000 E. 20th St. Farmington, NM 87401 505-326-4341 • 505-326-3433 F

#### WASHINGTON FEDERAL (RLA)

1501 San Juan Blvd. Farmington, NM 87401 505-327-6100 ● 505-327-6300 F 504 loans ONLY

#### WELLS FARGO BANK

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100 E. Broadway Farmington, NM 87401 505-324-9541 Branch 505-766-6423 SBA Contact

#### **FORT SUMNER**

### THE CITIZENS BANK OF CLOVIS (RLA)

105 E. Summer Ave. Ft. Sumner, NM 88119 575-355-2426 • 575-355-9612 F

#### **GALLUP**

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#### PINNACLE BANK (RLA)

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101 W. Hill Ave. Gallup, NM 87301 505-722-4394

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#### WELLS FARGO BANK

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#### **GRANTS**

#### **GRANTS STATE BANK (RLA)**

824 W. Santa Fe Ave./P.O. Box 1088 Grants, NM 87020 505-285-6611 • 505-287-2260 F

#### U.S. BANK (\*\*\* © ^^ ++ ee SLA)

1129 N. 1st St. Grants, NM 87020 505-287-4438

#### WELLS FARGO BANK

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201 N. 1st St.
Grants, NM 87020
505-287-9481 Branch
505-766-6423 SBA Contact

#### HAGERMAN

### JAMES POLK STONE COMMUNITY BANK (RI A)

7681 Witchita Rd. Hagerman, NM 88232 575-752-4000 ● 575-752-4001 F

#### <u>HATCH</u>

#### BANK OF THE SOUTHWEST

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121 E. Hall St., Ste. B Hatch, NM 87937 575-267-1095 • 505-267-1107 F

#### BANK OF THE WEST

(\*\*\* © ^^ ee SLA)
130 Franklin St

Hatch, NM 87937 575-267-3081 • 575-527-6373 F Branch 505-717-3356 or 888-595-3156 SBA Contact

#### FIRST NEW MEXICO BANK (RLA)

509 N. Franklin Hatch, NM 87937 575-546-2691 • 575-267-8846 F

#### WELLS FARGO BANK

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1220 W. Joe Harvey Blvd. Hobbs, NM 88240 575-392-9200 • 575-392-7600 F

### JAMES POLK STONE COMMUNITY BANK (RLA)

1101 Joe Harvey Blvd. Hobbs, NM 88240 575-391-3910 ● 575-391-3900 F

#### LEA COUNTY STATE BANK (PLP CLP SE RLA SLA)

1017 N. Turner Hobbs, NM 88240 575-397-4511 • 575-397-6618 F

#### PIONEER BANK (^^ ++ RLA)

1020 N. Turner/P.O. Box 177 Hobbs, NM 88241 575-393-2102 • 575-391-5821 F

#### WELLS FARGO BANK

(\*\*\* © ^^ ++ ee SLA) 1910 N. Turner St.

Hobbs, NM 88240 575-391-3602 Branch 505-766-6423 SBA Contact

#### WESTERN COMMERCE BANK

(\*\*\* © ^^ ++ ee SLA)

2224 N. Turner Blvd./P.O. Box 700 Hobbs, NM 88240 575-397-3281 • 575-393-2399 F

#### HOLLOMAN AFB

#### WELLS FARGO BANK

(\*\*\* © ^^ ++ ee SLA)

731 New Mexico Blvd., Bldg. 781 Holloman AFB, NM 88330 575-479-6153 Branch 505-766-6423 SBA Contact

#### HURLEY

#### AMBANK (RLA)

512 Carrasco Ave. Hurley, NM 575-5537-2111

#### JAL

#### WELLS FARGO BANK

(\*\*\* © ^^ ++ ee SLA)

236 Main Jal, NM 88252 575-395-2777 Branch 505-766-6423 SBA Contact

#### **KIRTLAND**

#### BANK OF THE SOUTHWEST

(\*\*\* © ^^ ++ ee SLA) 2 County Rd. 6500

Kirtland, NM 87417 505-598-5823 • 505-598-5824 F

#### KIRTLAND AFB

#### SANDIA LABORATORY FEDERAL CREDIT UNION (RLA)

KAFB-Wyoming and I St. Albuquerque, NM 87115 505-845-0011

#### WELLS FARGO BANK

(\*\*\* © ^^ ++ ee SLA)

8001 Gibson Blvd. S.E., #20320 Kirtland AFB, NM 87116 505-254-0135 Branch 505-766-6423 SBA Contact

#### LAS CRUCES

#### BANK '34 (^^ ++ RLA)

220 N. Telshor Blvd. Las Cruces, NM 88013 575-521-8100 ◆ 505-522-1560 F

#### BANK OF AMERICA, N.A.

(\*\*\* © ^^ ## ++ ee SLA) 691 S. Telshor Blvd.

Las Cruces, NM 88011 575-647-3700 • 575-532-9836 F 602-523-2142 • 904-312-6742 F 504 loans ONLY

#### BANK OF AMERICA, N.A. (\*\*\* © ^^ ## ++ ee SLA)

250 W. Amador Ave.

Las Cruces, NM 88005 575-527-3144 • 575-527-3156 F 602-523-2142 • 904-312-6742 F 504 loans ONLY

#### BANK OF THE RIO GRANDE (SE PX RLA)

421 N. Water/P.O. Box 699 Las Cruces, NM 88004 575-525-8900 • 575-525-8989 F

#### BANK OF THE RIO GRANDE

(^^ ++ RLA) 2535 S. Telshor Las Cruces, NM 88011 575-525-8960

#### BANK OF THE RIO GRANDE

(^^ ++ RLA) 3500 Northside Dr.

Las Cruces, NM 88011

575-525-8900 • 575-525-8989 F

#### BANK OF THE SOUTHWEST

(\*\*\* © ^^ ++ ee SLA)

605 N. Water St. Las Cruces, NM 88004 575-527-5498 ● 575-527-5509 F

#### BANK OF THE SOUTHWEST

(\*\*\* © ^^ ++ ee SLA)

1375 E. Boutz Rd. Las Cruces, NM 88001 575-521-8200 ● 575-522-8100 F

#### BANK OF THE WEST

(\*\*\* © ^^ ee SLA)

201 N. Church St. Las Cruces, NM 88001 575-527-6200 • 575-527-6349 F Branch

505-717-3356 or 888-595-3156 SBA Contact

#### BANK OF THE WEST

(\*\*\* © ^^ ee SLA)

795 Telshor Blvd. Las Cruces, NM 88011 575-532-1889 ● 575-532-8515 F Branch 505-717-3356 or 888-595-3156

#### BBVA COMPASS BANK

(\*\*\* © ^^ ee SLA)

SBA Contact

3800 E. Lohman Las Cruces, NM 88011 575-521-0000 ● 575-521-6150 F Branch

#### 505-907-0765 SBA Contact

BBVA COMPASS BANK (\*\*\* © ^^ ee SLA)

225 E. Idaho Ave. Las Cruces, NM 88005 575-523-5920 Branch 505-907-0765 SBA Contact

#### CENTURY BANK (^^ ++ ee SLA)

141 S. Roadrunner Pkwy., Ste. 101 Las Cruces, NM 88011 505-521-2400 • 505-521-2404 F

PLP - Preferred Lender

CLP – Certified Lender

SE – SBA Express Lender PX – Patriot Express Lender

EWCP – Export Working Capital

CAP - CAPLine

CA - Community Advantage

RLA – Rural Lender Advantage (Eligible) SLA – Small Loan Advantage

(Eligible)

\*\*\* - Branch of Preferred Lender

© – Branch of Certified Lender

^^ – Branch of SBA Express Lender ++ – Branch of Patriot Express Lender

#### CITIZENS BANK OF LAS CRUCES (PLP CLP SE EWCP RLA SLA)

505 S. Main St./P.O. Box 2108 Las Cruces, NM 88001 575-647-4100 • 575-647-4181 F

#### CITIZENS BANK OF LAS CRUCES (\*\*\* © ^^ ee RLA SLA)

3030 W. Picacho Las Cruces, NM 88007 575-528-6363 • 575-647-6754 F

#### CITIZENS BANK OF LAS CRUCES (\*\*\* © ^^ ee RLA SLA)

3065 E. University Las Cruces, NM 88011 575-647-6700 • 575-647-6718 F

#### CITIZENS BANK OF LAS CRUCES (\*\*\* © ^^ ee RLA SLA)

3991 E. Lohman Las Cruces, NM 88011 575-528-6300 • 575-528-6345 F

#### CITIZENS BANK OF LAS CRUCES (\*\*\* © ^^ ee RLA SLA)

2841 N. Main St. Las Cruces NM 88005 575-647-4136 • 575-647-6735 F

#### FIRST AMERICAN BANK

(\*\*\* © ^^ ++ CAP RLA SLA) 1553 Avenida de Mesilla PO Box 2380 Las Cruces, NM 88005 575-524-8000 • 575-524-8080 F

#### FIRST AMERICAN BANK (\*\*\* © ^^ ++ CAP RLA SLA)

2145 E. Lohman Ave. Las Cruces, NM 88001 575-528-0455 • 575-523-0567 F

#### FIRST NEW MEXICO BANK LAS CRUCES (SE PX RLA)

3000 E. Lohman/P.O. Box 429 Las Cruces, NM 88011 575-556-3000 • 575-556-3030 F

#### FIRST SAVINGS BANK

(^^ ++ ee RLA) 2804 N. Telshor Las Cruces, NM 88011 575-521-7931 • 575-521-7906 F

#### PIONEER BANK (^^ ++ RLA)

P.O. Box 609 Las Cruces, NM 88004 575-532-7500 • 575-532-7540 F

#### U.S. BANK (\*\*\* © ^^ ++ ee SLA)

277 E. Amador Las Cruces, NM 88001 575-647-7310

#### WASHINGTON FEDERAL (RLA)

301 W. Amador Las Cruces, NM 88005 575-647-0704 • 575-647-0893 F 504 loans ONLY

#### WASHINGTON FEDERAL (RLA)

1800 S. Telshor Blvd. Las Cruces, NM 88011 575-522-2664 • 575-521-3157 F 504 loans ONLY

#### WELLS FARGO BANK

(\*\*\* © ^^ ++ ee SLA) 425 S. Telshor Blvd., Bldg. A Las Cruces, NM 88011 575-521-6818 Branch 505-766-6423 SBA Contact

#### WESTERN HERITAGE BANK (RLA)

230 S. Alameda Blvd. Las Cruces, NM 88005 575-541-0058 • 575-541-0160 F

#### **LAS VEGAS**

#### **COMMUNITY 1ST BANK LAS** VEGAS (SE PX RLA)

500 Douglas Ave. Las Vegas, NM 87701 505-425-7584 • 505-454-1607 F

#### THE BANK OF LAS VEGAS (RLA)

622 Douglas Ave./P.O. Box 3201 Las Vegas, NM 87701 505-425-7565 • 505-425-8501 F

#### WELLS FARGO BANK

(\*\*\* © ^^ ++ ee SLA) 715 Mills Ave. Las Vegas, NM 87701 505-454-2985 Branch 505-766-6423 SBA Contact

#### **LOGAN**

#### THE FIRST NATIONAL BANK OF **NEW MEXICO (RLA)**

919 Martinez St./P.O. Box 97 Logan, NM 88426 575-487-5000 • 575-487-9419 F

#### **LORDSBURG**

#### WESTERN BANK (SE PX RLA)

140 E. Motel Dr./P.O. Box 490 Lordsburg, NM 88045 575-542-3521 • 575-542-9247 F

#### LOS ALAMOS

#### COMMUNITY BANK (RLA)

1475 Central Ave./P.O. Box 1070 Los Alamos, NM 87544 505-663-3800 • 505-662-1456 F

#### FIRST NATIONAL BANK OF SANTA FE (RLA)

1910 Trinity Dr./P.O. Box 1110 Los Alamos, NM 87544 505-662-4155 • 505-662-6064 F

#### LOS ALAMOS NATIONAL BANK (EWCP RLA)

P.O. Box 60 Los Alamos, NM 87544 505-662-5171 • 505-662-0329 F

#### WELLS FARGO BANK (\*\*\* © ^^ ++ ee SLA)

535 Central Ave. Los Alamos, NM 87544 505-662-1655 Branch 505-766-6423 SBA Contact

#### **LOS LUNAS**

#### BANK OF ALBUQUERQUE

(\*\*\* © ^^ ++ ee SLA) 645 Main St. Los Lunas, NM 87031 505-855-0670

#### BANK OF THE WEST (\*\*\* © ^^ ee SLA)

2610 Main St. N.W. Los Lunas, NM 87031 505-565-3127 • 505-565-8291 F 505-717-3356 or 888-595-3156 SBA Contact

#### BANK OF THE WEST (\*\*\* © ^^ ee SLA)

2351 Main St. S.E. Los Lunas, NM 87031 505-717-3356 or 888-595-3156 SBA Contact

#### MYBANK (^^ ++ RLA)

2199 S. Main St. S.E. Los Lunas, NM 87031 505-864-3301

#### **NEW MEXICO BANK & TRUST** (\*\*\* © ^^ ++ ee SLA)

1810 Main St. Los Lunas, NM 87031 505-830-8191 • 505-830-8192 F

#### U.S. BANK (\*\*\* © ^^ ++ ee SLA)

2421 Main St. S.E. Los Lunas, NM 87031 505-865-7006

#### WELLS FARGO BANK

(\*\*\* © ^^ ++ ee SLA)

1027 Main St./P.O. Box 1028 Los Lunas NM 87031 505-248-9572 Branch 505-766-6423 SBA Contact

#### LOS RANCHOS DE ALBUQUERQUE

#### BANK OF ALBUQUERQUE

(\*\*\* © ^^ ++ ee SLA) 6600 Fourth St. N.W. Los Ranchos de Albuquerque, NM 87107 505-855-0680

#### BANK OF AMERICA, N.A. (\*\*\* © ^^ ## ++ ee SLA)

6603 Fourth St. N.W. Los Ranchos de Albuquerque, NM 87107 505-449-5284 • 505-449-5296 F 602-523-2142 • 904-312-6742 F 504 loans ONLY

#### LOVINGTON

#### FIRST AMERICAN BANK

(\*\*\* © ^^ ++ CAP RLA SLA) 19 W. Washington Ave. P.O. Box 1569 Lovington, NM 88260

575-396-0000 • 575-396-8384 F

#### LEA COUNTY STATE BANK

(\*\*\* © ^^ RLA SLA) 320 S. Main St.

Lovington, NM 88260 575-396-2825 • 575-396-7603 F

#### WELLS FARGO BANK

(\*\*\* © ^^ ++ ee SLA) 601 S. Main Ave. Lovington, NM 88260 575-396-5393 Branch 505-766-6423 SBA Contact

#### WESTERN COMMERCE BANK (\*\*\* © ^^ ++ ee SLA)

18 W. Adams St./P.O. Box 1627 Lovington, NM 88260 575-396-2831 • 575-396-7222 F

#### MAGDALENA

#### WELLS FARGO BANK

(\*\*\* © ^^ ++ ee SLA) First & Main/P.O. Box 456 Magdalena, NM 87825 575-854-2533 Branch 505-766-6423 SBA Contact

#### MELROSE

#### AMERICAN HERITAGE BANK (RLA)

400 E. Denby St. Melrose, NM 88124 575-253-4500 • 575-253-4501 F

#### **MILAN**

#### **GRANTS STATE BANK (RLA)**

609 Hwy. 66 Milan, NM 87021 505-287-9445

#### **MORA**

#### **COMMUNITY 1ST BANK** LAS VEGAS (^^ ++ RLA)

386 State Rd 518 Mora, NM 87732 505-425-7584 • 505-454-1607 F

#### THE BANK OF LAS VEGAS (RLA)

State Hwy 518 Mora, NM 87732 575-387-2271 • 575-387-9042 F

#### **MORIARTY**

U.S. BANK (\*\*\* © ^^ ++ ee SLA) 1401 Rte. 66 Ave. Moriarty, NM 87035 505-832-5510

#### WELLS FARGO BANK

(\*\*\* © ^^ ++ ee SLA) 901 Rte. 66 Moriarty, NM 87035 505-832-4436 Branch 505-766-6423 SBA Contact

#### **MOUNTAINAIR**

#### MYBANK (^^ ++ RLA)

307 W. Broadway Mountainair, NM 87036 505-847-2422

#### **PECOS**

#### THE BANK OF LAS VEGAS (RLA)

County Rds. 63 & 223 P.O. Box 1189 Pecos, NM 87552 505-757-2554 • 505-757-2557 F

#### **PLAYAS**

#### WESTERN BANK (^^ ++ RLA)

195 Plavas Playas, NM 88009 575-436-2231

#### **POJOAQUE**

#### U.S. BANK (\*\*\* © ^^ ++ ee SLA)

9 W. Gutierrez St. Pojoaque, NM 87506 505-455-2848

#### **PORTALES**

#### JAMES POLK STONE COMMUNITY BANK (RLA)

109 E. Second St./P.O. Box 888 Portales, NM 88130 575-356-6601 • 575-356-6777 F

#### JAMES POLK STONE COMMUNITY BANK (RLA)

504 West 18th St. Portales, NM 88130 575-359-1219

#### PLP - Preferred Lender

CLP - Certified Lender

SE - SBA Express Lender PX - Patriot Express Lender

EWCP - Export Working Capital Lender

#### CAP - CAPLine

CA - Community Advantage

RLA - Rural Lender Advantage (Eligible) SLA - Small Loan Advantage

(Eligible) \*\*\* - Branch of Preferred Lender

© - Branch of Certified Lender

^^ - Branch of SBA Express Lender ++ - Branch of Patriot Express Lender

#### U.S. BANK (\*\*\* © ^^ ++ ee SLA)

400 W. First St. Portales, NM 88130 575-359-1256

#### WELLS FARGO BANK

(\*\*\* © ^^ ++ ee SLA) 316 W. 2nd St.

316 W. 2nd St. Portales, NM 88130 575-359-3600 Branch 505-766-6423 SBA Contact

#### WESTERN BANK OF CLOVIS

(^^ ++ RLA) 203 S. Main Ave. Portales, NM 88130

575-356-3095 • 575-356-3278 F

#### **RATON**

#### BANK OF AMERICA

504 loans ONLY

(\*\*\* © ^^ ## ++ ee SLA)

1233 S. 2nd St.

Raton, NM 87740

575-445-2341 • 575-445-8598 F

602-523-2142 • 904-312-6742 F

#### INTERNATIONAL BANK (RLA)

200 S. 2nd St./P.O. Box 1028 Raton, NM 87740 575-445-2321 • 575-445-9003 F

# THE FIRST NATIONAL BANK OF NEW MEXICO (RLA)

1104 S. 2nd St. Raton, NM 87740 575-445-1400 ◆ 575-445-1403 F

#### WELLS FARGO BANK

(\*\*\* © ^^ ++ ee SLA)

1103 S. 2nd St. Raton, NM 87740 575-445-2713 Branch 505-766-6423 SBA Contact

#### **RED RIVER**

#### PEOPLES BANK (^^ ++ RLA)

121 E. Main St., Unit 4D Red River, NM 87558 575-754-6224 ● 575-754-6229 F

#### RESERVE

#### FIRST STATE BANK (RLA)

697 NM Hwy. 12/P.O. Box 377 Reserve, NM 87830 575-533-6226 • 575-533-6420 F

#### **RIO RANCHO**

# BANK OF AMERICA, N.A. (\*\*\* © ^^ ## ++ ee SLA)

3101 Southern Blvd. S.E. Rio Rancho, NM 87121 505-994-9874 • 505-994-9887 F 602-523-2142 • 904-312-6742 F 504 loans ONLY

#### BANK OF ALBUQUERQUE

(\*\*\* © ^^ ++ ee SLA) 4300 Ridgecrest Dr. S.E. Rio Rancho, NM 87124 505-855-0762

#### BANK OF ALBUQUERQUE

(\*\*\* © ^^ ++ ee SLA)

3901 Southern Blvd. S.E. Rio Rancho, NM 87124 505-855-0710 ● 505-892-4305 F

# BANK OF AMERICA, N.A. (\*\*\* © ^^ ## ++ ee SLA)

4201 Crestview Dr. S.E. Rio Rancho, NM 87124

505-282-3700 • 505-994-9916 F 602-523-2142 • 904-312-6742 F 504 loans ONLY

#### BANK OF THE WEST

(\*\*\* © ^^ ee SLA)

3735 Southern Blvd. S.E. Rio Rancho, NM 87124 505-892-7567 ● 505-892-7568 F Branch 505-717-3356 or 888-595-3156 SBA Contact

#### BBVA COMPASS BANK

(\*\*\* © ^^ ee SLA)

1201 Rio Rancho Dr. S.E. Rio Rancho, NM 87124 505-888-9095 • 505-888-9016 F Branch 505-907-0765 SBA Contact

#### CHARTER BANK

2518 Southern Blvd. S.E. Rio Rancho, NM 87124 505-891-7070 • 505-891-7091 F

### FIRST AMERICAN BANK

(\*\*\* © ^^ ++ CAP RLA SLA) 3002 Southern Blvd. S.E.

3002 Southern Blvd. S.E. Rio Rancho, NM 87124 505-798-1137 • 505-896-3680 F

#### U.S. BANK (\*\*\* © ^^ ++ ee SLA)

1781 Rio Rancho Blvd. Rio Rancho, NM 87124 505-994-8200

#### WELLS FARGO BANK

(\*\*\* © ^^ ++ ee SLA)

4110 Meadowlark Ln. S.E. Rio Rancho, NM 87124 505-891-3902 Branch 505-766-6423 SBA Contact

#### ROSWELL

# AG NEW MEXICO - FARM CREDIT SERVICES

2727 S.E. Main Roswell, NM 88203 575-625-5294 • 575-625-6972 F

#### BANK OF AMERICA, N.A

(\*\*\* © ^^ ## ++ ee SLA) 500 N. Main St.

> Roswell, NM 88201 575-624-5008 • 575-625-5055 F 602-523-2142 • 904-312-6742 F 504 loans ONLY

# BANK OF THE SOUTHWEST (PLP CLP SE PX EWCP SLA)

226 N. Main St. Roswell, NM 88202 575-625-1122 • 575-625-1108 F

# BANK OF THE SOUTHWEST (\*\*\* © ^^ ++ ee SLA)

800 W. Hobbs St. Roswell, NM 88203 575-627-2351 • 575-627-6409 F

#### BANK OF THE SOUTHWEST

(\*\*\* © ^^ ++ ee SLA) 3203 N. Main St.

Roswell, NM 88203 575-622-3741 • 575-622-3744 F

#### FIRST AMERICAN BANK

(\*\*\* © ^^ ++ CAP RLA SLA)

111 F Fifth St\PO Rox 185

111 E. Fifth St.\P.O. Box 1857 Roswell, NM 88201 575-623-8500 ● 575-623-6400 F

#### FIRST AMERICAN BANK

(\*\*\* © ^^ ++ CAP RLA SLA) 3220 N. Main

Roswell, NM 88201 575-623-1656 • 575-623-6400 F

#### PIONEER BANK (SE PX RLA)

306 N. Pennsylvania Ave. P.O. Box 130 Roswell, NM 88202 575-624-5200 • 575-624-5288 F

# JAMES POLK STONE COMMUNITY BANK (RLA)

1901 N. Main St. Roswell, NM 88201 575-622-7621 • 575-622-0483 F

# JAMES POLK STONE COMMUNITY BANK (RLA)

1801 S. Main Roswell, NM 88201 575-625-1912 • 575-624-7854 F

### VALLEY BANK OF COMMERCE

(RLA)

217 W. 2nd St./P.O. Box 2015 Roswell, NM 88202 575-623-2265 • 575-622-9943 F

#### WASHINGTON FEDERAL (RLA)

1810 S. Main St./P.O. Box 340 Roswell, NM 88201 575-622-6201 • 575-627-2410 F 504 loans ONLY

#### WELLS FARGO BANK

(\*\*\* © ^^ ++ ee SLA)

400 N. Pennsylvania Ave. Roswell, NM 88201 575-622-3441 Branch 505-766-6423 SBA Contact

#### **ROY**

#### COMMUNITY 1ST BANK LAS VEGAS (^^ ++ RLA)

405 Chicosa St. Roy, NM 87743 505-425-7584 • 505-454-1607 F

#### RUIDOSO

#### BBVA COMPASS BANK

(\*\*\* © ^^ ee SLA) 1710 Sudderth Dr.

Ruidoso, NM 88345 575-257-4043 Branch 505-907-0765 SBA Contact

#### BBVA COMPASS BANK

(\*\*\* © ^^ ee SLA)

707 Mechem Dr./P.O. Box 3300 Ruidoso, NM 88345 575-257-1255 Branch 505-907-0765 SBA Contact

#### CITY BANK NEW MEXICO (SE PX RLA)

1096 Mechem St., Ste. 103 Ruidoso, NM 88345 575-258-2265 • 575-258-2036 F

#### FIRST NATIONAL BANK OF RUIDOSO (RLA)

451 Sudderth Dr. Ruidoso, NM 88345 575-257-4033 • 575-257-3812 F

#### FIRST SAVINGS BANK

(^^ ++ ee RLA)

2713 Sudderth Dr. Ruidoso, NM 88345 575-257-7170 ● 575-257-9013 F

#### PIONEER BANK (^^ ++ RLA)

1095 Mechem Dr./P.O. Box 910 Ruidoso, NM 88345 575-258-5858 • 575-258-6525 F

#### SOUTHWEST SECURITIES, FSB

(^^ ++ CAP)

1860 Sudderth Dr. Ruidoso, NM 88345 575-257-1414 ● 575-257-1411 F

#### WASHINGTON FEDERAL (RLA)

398 Sudderth Dr. Ruidoso, NM 88345 575-257-4006 ● 575-257-2503 F

#### WELLS FARGO BANK

(\*\*\* © ^^ ++ ee SLA) 401 Sudderth Dr.

Ruidoso, NM 88345 575-257-4611 Branch 505-766-6423 SBA Contact

#### SANTA FE

### BANK OF ALBUQUERQUE

(\*\*\* © ^^ ++ ee SLA) 706A St. Michaels Dr. Santa Fe, NM 87505 505-989-5340

#### BANK OF AMERICA, N.A.

(\*\*\* © ^^ ## ++ ee SLA) 1234 St. Michaels Dr.

> Santa Fe, NM 87505 505-473-8656 • 505-471-6626 F 602-523-2142 • 904-312-6742 F

#### F504 loans ONLY

BANK OF AMERICA, N.A. (\*\*\* © ^^ ## ++ ee SLA)

101 Paseo de Peralta Santa Fe, NM 87505 505-473-8602 • 505-955-9516 F 602-523-2142 • 904-312-6742 F 504 loans ONLY

#### BANK OF AMERICA, N.A.

(\*\*\* © ^^ ## ++ ee SLA) 4037 W. Rodeo Rd.

Santa Fe, NM 87505 505-428-7285 • 505-428-7296 F 602-523-2142 • 904-312-6742 F

# 504 loans ONLY CENTURY BANK

(SE PX EWCP RLA)

498 N. Guadalupe Santa Fe, NM 87501 505-995-1200 • 505-995-1295 F

#### CHARTER BANK

208 Washington Ave. Santa Fe, NM 87501 505-946-6550 • 505-946-6576 F

#### COMMUNITY BANK (RLA)

549 S. Guadalupe/P.O. Box 1390 Santa Fe, NM 87504 505-946-3500 ● 505-982-2357 F

#### FIRST NATIONAL BANK OF SANTA FE (RLA)

62 Lincoln Ave./P.O. Box 609 Santa Fe, NM 87504 505-992-2000 • 505-984-7410 F

#### .....

IRONSTONE BANK
700 Paseo de Peralta
Santa Fe, NM 87501
505-992-6700 ◆ 505-992-6833 F

PLP - Preferred Lender

CLP – Certified Lender

SE - SBA Express Lender PX - Patriot Express Lender

EWCP – Export Working Capital

Lender CAP – CAPLine

CA – Community Advantage RLA – Rural Lender Advantage

(Eligible) SLA – Small Loan Advantage

(Eligible)
\*\*\* - Branch of Preferred Lender

© – Branch of Certified Lender ^^ – Branch of SBA Express Lender

++ - Branch of Patriot Express
Lender
ee - Branch of Export Working

#### LOS ALAMOS NATIONAL BANK (ee RLA)

2009 Galisten St Santa Fe, NM 87505 505-988-3200 • 505-988-3222 F

#### **NEW MEXICO BANK & TRUST** (\*\*\* © ^^ ++ ee SLA)

1592 St. Michaels Dr. Santa Fe, NM 87505 505-946-2500 • 505-946-2510 F

#### U.S. BANK (\*\*\* © ^^ ++ ee SLA)

600 W. San Mateo Santa Fe, NM 87502 505-946-9800

#### WELLS FARGO BANK (\*\*\* © ^^ ++ ee SLA)

545 W. Cordova Rd. Santa Fe, NM 87501 505-989-3908 Branch

505-766-6423 SBA Contact

#### WELLS FARGO BANK (\*\*\* © ^^ ++ ee SLA)

241 Washington Ave. Santa Fe, NM 87501

505-984-0500 Branch 505-766-6423 SBA Contact

OVER FORTY PERCENT OF THE NATION'S

SMALL BUSINESSES ARE RUN BY WOMEN

#### SANTA ROSA

#### COMMUNITY 1ST BANK LAS VEGAS (^^ ++ RLA)

109 4th St. Santa Rosa, NM 88435 505-425-7584 • 505-454-1607 F

#### WELLS FARGO BANK

(\*\*\* © ^^ ++ ee SLA)

490 Corona Ave. Santa Rosa, NM 88435 575-472-3411 Branch 505-766-6423 SBA Contact

#### SANTA TERESA

#### **BBVA COMPASS BANK**

(\*\*\* © ^^ ee SLA)

1245 Country Club Rd. Santa Teresa, NM 88008 575-589-7908 Branch 505-907-0765 SBA Contact

#### WELLS FARGO BANK

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1275 Country Club Rd. Santa Theresa, NM 88008 575-589-2683 Branch 505-766-6423 SBA Contact

#### SHIPROCK

#### WELLS FARGO BANK

(\*\*\* © ^^ ++ ee SLA) U.S. Hwy. 491

Shiprock, NM 87420 505-368-4375 Branch 505-766-6423 SBA Contact

#### SILVER CITY

#### AMBANK (RLA)

1609 N. Swan St./P.O. Box 2677 Silver City, NM 88062 575-534-0550 • 575-534-0555 F

#### BANK OF AMERICA, N.A.

(\*\*\* © ^^ ## ++ ee SLA)

1203 N. Hudson St. Silver City, NM 88061

575-388-1903 • 575-388-1245 F 602-523-2142 • 904-312-6742 F 504 loans ONLY

#### FIRST NEW MEXICO BANK OF SILVER CITY (RLA)

1928 Hwy. 180 E. Silver City, NM 88061 575-388-3121 • 575-388-1224 F

#### FIRST SAVINGS BANK

(^^ ++ ee RLA)

1221 N. Hudson St./P.O. Box 1480 Silver City, NM 88062 575-388-1531 • 575-388-1394 F

#### WELLS FARGO BANK

(\*\*\* © ^^ ++ ee SLA)

1201 N. Pope St. Silver City, NM 88061 575-956-1501 Branch 505-766-6423 SBA Contact

#### WESTERN BANK (^^ ++ RLA)

333 Hwy. 180 W. Silver City, NM 88062 575-388-3521 • 575-388-0800 F

#### SOCORRO

#### BANK OF AMERICA, N.A. (\*\*\* © ^^ ## ++ ee SLA)

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